![SEC Smart Energy Code logo]

Operations Group Meeting 103_2509

25 September 2023, 12:20 – 16:30

Teleconference

Agenda

Item No.	Agenda Item	Paper Reference	Meeting Lead	Time
	Welcome and Introductions		OPSG Chair	12:20 – 12:30
Items for Business				
1.	Previous Meeting Minutes **FOR DECISION**	OPSG_101_2908 – Draft Minutes	SECAS (CM)	12:30 – 12:35
2.	Actions Outstanding **FOR DECISION**	OPSG_103_2509_02 – (**CLEAR**)	SECAS (CM)	12:35 – 12:50
3.	SEC Panel Reports - August 2023 **FOR DECISION**	OPSG_103_2509_03 - (**GREEN**)	SECAS (EA)	12:50 – 13:10
4.	PMR Report – July 2023 **FOR DECISION**	OPSG_103_2509_04 – (**GREEN**) OPSG_103_2509_04 – Appx A (**GREEN**) OPSG_103_2509_04 – Appx B (**GREEN**) OPSG_103_2509_04 – Appx C (**GREEN**)	SECAS (EA)	13:10 – 13:40
Break				**13:40 – 13:50**
5.	Business Process Indicators Performance Summary **FOR DISCUSSION**	OPSG_103_2509_05 (**AMBER**) *Late paper*	DCC (AR/AR)	13:50 – 14:30
6.	Major Incident Review **FOR DISCUSSION**	OPSG_103_2509_06 (**AMBER**) OPSG_103_2509_06 - Appendix A	SECAS (EA)	14:30 – 14:50

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Item No.	Agenda Item	Paper Reference	Meeting Lead	Time
		(**AMBER**)		
Break				**14:50 – 15:00**
7.	1 Oct Price Change Event update **FOR INFORMATION**	OPSG_103_2509_07 (**AMBER**) *Late paper*	DCC (GF)	15:00 – 15:30
8.	Northbound prioritisation update **FOR INFORMATION**	OPSG_103_2509_08 (**AMBER**)	DCC (HM)	15:30 – 15:40
9.	Customer Satisfaction Survey **FOR DISCUSSION**	N/A	SECAS (CM)	15:40 – 15:50
10.	Any Other Business (AOB)	Verbal	All	15:50 – 16:00

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