Data Communications Company

# Elective Communication Services

## SEC Panel 14 September 2018

Version 1.0

DCC Public

# Elective Communication Services

**Context**

- The provisions relating to Elective Services (H7) will be activated on 1 October 2018.
- Elective Services are a route for customers to request bespoke Service Requests on a bilateral commercial basis, with 6 months' exclusivity.
- DCC sees the provision of Elective Services as an important offering to SEC Parties.
- In the BEIS consultation conclusions on SMETS1 SEC changes, BEIS noted its expectation that DCC may choose to have regard to licence condition 13 of the DCC licence, which sets out that Completion of Implementation (making up the 'Transitional Objective' in DCC's Licence) is the paramount condition of the Licence.

# Elective Communication Services

**Approach**

- DCC will be open to receive requests for Elective Services from 1 October 2018
- This comes at a time of critical delivery of DCC Core Functions, including supporting the accelerating roll-out of SMETS2 meters and the migration of SMETS1 meters onto the DCC network, to ensure as many consumers as possible are able to benefit from a smart meter
- During this critical delivery period, DCC's focus must remain on delivering our core activities, in accordance with our regulatory requirements and the BEIS conclusions on the regulatory requirements relating to Elective Services
- For this reason, DCC is not currently in a position to impact assess an unconstrained volume of requests for Elective Services. We will seek to begin assessing a limited number of requests based on available capacity.
- However, we are keen to understand the Elective Services that SEC Parties would like to raise. This will help us to size the capacity required to deliver Elective Services in an economic and efficient way
- We will review capacity on a quarterly basis, taking into account core delivery activities and resource.
- We will shortly be writing to SEC Parties with details of how to request an Elective Service, with template and inbox address. We will aim to provide an online service and service level agreements for raising Elective Service requests

SEC Panel views are sought on prioritisation criteria should we have a higher demand than what we can process.