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MP223 'WAN Coverage Reporting'

Legal text – version v1.0

About this document

This document contains the redlined changes to the SEC that would be required to deliver this Modification Proposal.

Section H 'DCC Services'

These changes have been redlined against Section H version 76.0.

Add Section H13.15 as follows:

SM WAN Coverage Reporting

H13.15 The DCC shall:

- a) produce quarterly reporting on SM WAN coverage levels for each Region. This figure should be calculated by the number of 'covered' addresses which have some level of SM WAN coverage against the total addresses in that Region;
- b) produce quarterly reporting of addresses where there is no SM WAN coverage or the SM WAN coverage level has changed since the last quarterly report;
- c) produce monthly reporting when Suppliers raise SM WAN-related incidents to the DCC Service Desk and the address where this has been raised;
- d) record all SM WAN-related incidents raised to the DCC Service Desk. A monthly report shall be produced showing all incidents in each Region;
- e) on an informal basis, request information from DCC Service Providers for each Region about planned work and work that is ongoing to improve SM WAN at sites which are currently declared to have no SM WAN; and
- f) on an informal basis, request information from DCC Service Providers for each Region about SM WAN outages which will then be provided to SEC Parties.