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MP202 ‘Enduring Solution for SMETS1 and SMETS2+ PPMIDs’

Annex E

Request for Information responses

About this document

This document contains the full collated responses received to the MP202 request for information.

Question 1: Does the issue identified under MP202 impact you?

Question 1			
Respondent	Category	Response	Rationale
EDF	Large Supplier	Yes	In order to use a particular PPMID with SMETS1 meters, EDF have to update the firmware on all the relevant devices which takes time and effort. Furthermore, devices need to be segregated to ensure installs are not attempted on SMETS2 meters once updated, or they will fail. There is also risk of delayed shipping of replacement devices while firmware is updated, meaning customers must wait longer and miss out on the energy saving benefits during the delay.
EON	Large Supplier	No	-
OVO	Large Supplier	-	<p>As it currently stands, we are unable to answer this question. Due to experiencing numerous delays, we have been unable to install bilingual PPMID devices. We are currently waiting for entries to be added to the EPCL via the PPCT process and cannot, therefore, comment on whether this issue affects us until we are able to install said devices.</p> <p>We don't believe that there is enough detail within the modification documents that outlines exactly what the issue is with the tactical solution and have requested this information through the consultation process.</p>

Question 2: Do you believe there is an industry benefit for this modification to be developed further?

Question 2			
Respondent	Category	Response	Rationale
EDF	Large Supplier	Yes	EDF would see value in being able to use these devices on both SMETS1 and SMETS2 installs interchangeably without the need to update the firmware. It would reduce the cost, time and effort required to do so, reduce the logistical complexity, and reduce the chances on failed installs when the firmware updates or logistical solutions have failed.
EON	Large Supplier	No	-
OVO	Large Supplier	No	Not currently. Until these devices are available for us to install, we do not have the evidence to suggest that this proposal should be developed further. This is an incredibly pricey modification that we would be unable to justify based on the information that has been provided.

Question 3: Are you experiencing any issues with the DCC's current tactical interim solution?

Question 3		
Respondent	Category	Comments
EDF	Large Supplier	The process works but is not as fast or risk free as it could be, and results in additional time and effort required from the back-office teams to implement. We also acknowledge the risk shipping delays of replacement devices to customers due to the firmware update requirement and associated lead times.
EON	Large Supplier	-
OVO	Large Supplier	Until bilingual devices are available to us, we are unable to comment.