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MP096 ‘DNO Power Outage Alerts’ Conclusions Report – version 1.0

About this document

This document summarises the responses received to the Modification Report Consultation and the decision of the Change Board regarding approval or rejection of this modification.

Summary of conclusions

Change Board

The Change Board recommended that the Authority **approves** MP096. It believed the modification better facilitated SEC Objectives (b)¹ and (g)².

Modification Report Consultation

SECAS received seven responses to the Modification Report Consultation. All seven believed that the modification should be approved. They considered the modification better facilitated SEC Objectives (b) and (g).

¹ Enable the DCC to comply at all times with the objectives of the DCC licence and to discharge the other obligations imposed upon it by the DCC licence.

² Facilitate the efficient and transparent administration and implementation of the SEC.

Modification Report Consultation responses

Summary of responses

All seven respondents (one Large Supplier and six Network Parties) felt that the modification should be approved, and two respondents stated that the modification better facilitated SEC Objectives (b) and (g). They commented that the Proposed Solution will bring the Data Communications Company (DCC) into compliance to meet its obligations stemming from the licence conditions, whilst enabling it to deliver an agreed service level to the Network Parties.

Network Parties noted the extensive work carried out by themselves, the DCC and the Smart Energy Code Administrator and Secretariat (SECAS) to deliver an agreed Proposed Solution.

One respondent noted the potential crossover between MP096 and [MP162 'SEC changes required to deliver MHHS'](#) and [MP186 'Section D review \(2020\): further enhancements'](#). The respondents called for the need for performance enhancements in the North Communications Service Provider (CSP) Region through the Network Evolution Programme (NEP). This is deemed to be out of scope of both MP096 and MP162, and instead falls under DCC business as usual (BAU) processes. Regarding MP186, the respondent stated that there is a need for the DCC to improve its stakeholder and User engagement through review of Smart Energy Code (SEC) Party feedback.

Two Network Parties provided further comments on the DCC Power Outage and Restoration Alerts Delivery Management Document, as well as the DCC Performance Indicators Document. The DCC agreed to make the changes where necessary ahead of implementation and these are reflected in the version now attached to the Modification Report.

The Large Supplier commented that the modification will have no impact on Suppliers and that it supports the Network Parties' use cases for smart metering.

Following the deferral from the July 2022 Change Board meeting, clarifications have been made to the legal text and the Performance Indicators Document. This follows the clarification between the DCC and Network Parties that AD1 'Power Outage Event' Alerts are to be categorised as measures, and 8F35 'Supply Outage Restored' and 8F36 'Supply Outage Restored (Outage >= three minutes)' Alerts are to be categorised as indicators. The DCC is in the process of updating the Performance Measurement Methodology (PMM) and will issue a formal consultation on this in due course. Please note that Annex G of the Modification Report provides an indication of the proposed changes to the PMM, and the version that will be issued for consultation may differ.

The DCC provided a timeline to the Change Board ahead of the vote setting out the process for consulting on, approving and implementing the PMM changes. The DCC's consultation will be issued by 15 September 2022, for four weeks. The DCC will review the responses and discuss these with the Operations Group (OPSG) in late October or early November. The final approval for the PMM changes will be sought at the November 2022 Panel meeting on 25 November 2022.

Change Board vote

Change Board vote

The Change Board voted to recommend MP096 be **approved** by the Authority.

The vote breakdown is summarised below.

Change Board vote				
Party Category	Approve	Reject	Abstain	Outcome
Large Suppliers	5	0	0	Approve
Small Suppliers	1	0	0	Approve
Network Parties	2	0	1	Approve
Other SEC Parties	3	0	0	Approve
Consumer Representative	1	0	0	Approve
Overall outcome:				APPROVE

A Network Party member representing Gas Network Parties chose to abstain as this modification relates specifically to the electricity supply at consumers' premises.

Views against the General SEC Objectives

Objective (b)

The Change Board believes that MP096 will better facilitate SEC Objective (b) as the proposed change to the SEC will bring the DCC into compliance and this meet its obligations stemming from the licence conditions.

Objective (g)

The Change Board believes that MP096 will better facilitate SEC Objective (g) as the DCC will deliver a consistent and agreed service level to the DNOs whilst in alignment with obligations under the SEC.

Change Board discussions

SECAS provided an update since the last Change Board meeting where this modification's vote was deferred. It has now been clarified that the AD1 Alert will be a measure and the 8F35 and 8F36 Alerts will be an Indicator. The rationale behind this is that AD1 Alerts are completely under the DCC's control as they are generated by the Communications Hub, whereas 8F35 and 8F36 Alerts are generated by the Electricity Smart Metering Equipment (ESME), which is outside of the DCC's control.

A Network Party representative requested that the DCC clarifies the dates in the PMM timeline that was produced for this meeting. Furthermore, the Change Board member requested that any reference to Power Outage or Power Restoration Alerts is accompanied by the Alert code (either AD1 or 8F35/8F36). The DCC agreed to make the necessary changes.

SECAS advised that clarifications have been made to the SEC legal text. It was agreed that Power Restoration Alerts (8F35/8F36) will be reported on through the Performance Measurement Report (PMR) as well as the Performance Indicator Report. If there are to be any changes to this approach, they will have to be implemented through a further SEC modification.