

Department for Business, Energy & Industrial Strategy 1 Victoria Street, London SW1H 0ET

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The Authority (Ofgem), the SEC Panel, SEC Parties, and other interested parties

21 March 2021

Dear Colleague,

Smart Metering Implementation Programme: decision on the addition of entries to the Eligible Product Combinations List for DCC SMETS1 services – EPCL Report 27

On 4 March DCC published EPCL Report 27 and sought approval for the addition of the active, dormant and mixed entries referred therein to the Eligible Product Combination List (EPCL). All entries in EPCL Report 27 relate to the SMETS1 Final Operating Capability (FOC) for DCC's SMETS1 Service.

The approval of these entries will enable the installing supplier to upgrade the firmware of the relevant SEAP 2001 communication hubs to address a memory issue, ahead of migrating these devices onto the DCC system. In doing so, this would allow smart services to be reestablished for those customers who have lost them and enable customers to retain services on change of supplier.

In determining whether to approve the addition of the entries to the EPCL, I have sought to gain sufficient confidence that DCC is able to support migration and subsequent operations for these specific Device Model Combinations (DMCs).

I have received a range of evidence on these matters including:

- DCC EPCL Report 27 responding to Live Service Criteria outlining the DCC recommendations to approve the addition of these entries to the EPCL;
- Absence of challenges to the report following its publication;
- · Additional evidence from DCC on system stability; and
- Advice from my own team in BEIS including confirmation on regulatory readiness and that mitigating actions on residual risks are in place.

In respect of system stability, while lower category incidents continue to be seen, I have been informed that there have been no category one or two SMETS1 infrastructure-specific production incidents since 25 January 2022. The DCC should continue to proceed with migrations with caution, take necessary precautions to ensure there will be no significant adverse effects when migration begins, and keep all relevant stakeholders informed as it continues migrations and manages its operations.

Having considered the full range of evidence and recommendations available to me, I have decided to hereby approve the addition of the entries outlined in the Annex of this letter to the EPCL, pursuant to clause 3.7 of the SMETS1 TMAD.

Thank you to all parties who have engaged with and supported this process.

Yours faithfully,

## **Duncan Stone**

Deputy Director & Head of Delivery Smart Metering Implementation Programme

(An official of the Department for Business, Energy & Industrial Strategy authorised to act on behalf of the Secretary of State)

## **Annex**

EPCL Report 27 - Annex A - EPCL Entries v1.0 04.03.2022