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# MP141 ‘SRV Visibility for Devices on SSI’

## Annex C

### Legal text – version 1.0

#### About this document

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This document contains the redlined changes to the SEC that would be required to deliver this Modification Proposal.

## Section H 'DCC Services'

These changes have been redlined against Section H version 14.0.

### Amend Section H8.16 (b) as follows:

H8.16 The Self-Service Interface must (as a minimum) allow the following categories of User to access the following:

- (a) the Smart Metering Inventory, which shall be available to all Users and capable of being searched by reference to the following (provided that there is no requirement for the DCC to provide information held on the inventory in respect of Type 2 Devices other than IHDs):
  - (i) the Device ID, in which case the User should be able to extract all information held in the inventory in relation to (I) that Device, (II) any other Device Associated with the first Device, (III) any Device Associated with any other such Device; and (IV) any Device with which any of the Devices in (I), (II) or (III) is Associated;
  - (ii) the MPAN or MPRN, in which case the User should be able to extract all information held in the inventory in relation to the Smart Meter to which that MPAN or MPRN relates, or in relation to any Device Associated with that Smart Meter or with which it is Associated;
  - (iii) post code and premises number or name, in which case the User should be able to extract all information held in the inventory in relation to the Smart Meters for the MPAN(s) and/or MPRN linked to that postcode and premises number or name, or in relation to any Device Associated with those Smart Meters or with which they are Associated;
  - (iv) the UPRN (where this has been provided as part of the Registration Data), in which case the User should be able to extract all information held in the inventory in relation to the Smart Meters for the MPAN(s) and/or MPRN linked by that UPRN, or in relation to any Device Associated with those Smart Meters or with which they are Associated;
- (b) a record of the Service Requests, ~~and Signed Pre-Commands sent by each User, and of the~~ Acknowledgments, Pre-Commands, Service Responses and Alerts sent in respect of each Smart Metering System received by that User (during a period of no less than three months prior to any date on which that record is accessed), which shall be available only to the Responsible Supplier for that Smart Metering System and to the Gas Transporter or Electricity Distributor (as applicable) for that Smart Metering System that User;
- (c) a record, which (subject to the restriction in Section I1.4 (User Obligations)) shall be available to all Users:
  - (i) of all 'Read Profile Data' and 'Retrieve Daily Consumption Log' Service Requests in relation to each Smart Meter (or Device Associated with it) that

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were sent by any User during a period of no less than three months prior to any date on which that record is accessed; and

- (ii) including, in relation to each such Service Request, a record of the type of the Service Request, whether it was successfully processed, the time and date that it was sent to the DCC, and the identity of the User which sent it;
- (d) the Incident Management Log, for which the ability of Users to view and/or amend data shall be as described in Section H9.4 (Incident Management Log);
- (e) the CH Order Management System, which shall be available to all Users;
- (f) any and all information in respect of the SMETS1 SM WAN as the DCC is required to make available under the Self-Service Interface Access Control Specification and the SSI Baseline Requirement Document, which shall be made available to all Users; and the following information in respect of the SMETS2+ SM WAN, which shall be available to all Users (and which shall be capable of interrogation by post code and postal outcode):
  - (i) whether a Communications Hub Function installed in a premises at any given location:
    - (A) is expected to be able to connect to the SM WAN;
    - (B) Is expected to be able to connect to the SM WAN from a particular date, in which case the date shall be specified; or
    - (C) cannot be confirmed as being able to connect to the SM WAN;
  - (ii) any known issues giving rise to poor connectivity at any given location (and any information regarding their likely resolution); and
  - (iii) any requirement to use a particular WAN Variant (and, where applicable, in combination with any particular Communications Hub Auxiliary Equipment) for any given location in order that the Communications Hub will be able to establish a connection to the SM WAN;
- (g) additional information made available by the DCC to assist with the use of the Services and diagnosis of problems, such as service status (including information in respect of Planned Maintenance and Unplanned Maintenance) and frequently asked questions (and the responses to such questions), which shall be available to all Users; and
- (h) anything else expressly required by a provision of this Code.