

Details			Responsible	Dates			Overview		
Action Reference	Main/ Reporting meeting	Action	Owner	Raised on	Due Date	Closed Date	Update	Status	Revised Due Date
OPSG 38x/02	Reporting	The DCC to produce a heat map summary of how Open Problems are impacting areas by user business processes or infrastructure, to complement the SEC Panel Quarterly Problem Report.	DCC	23/11/2020	06/07/2021		SECAS to discuss at the January reporting meeting (OPSG 64) to see how this can be progressed.	Open	
OPSG 47/07	Reporting	The DCC to confirm what impact or opportunities there may be for end-to-end processes and services for the NE DSP High Level Requirements.	DCC	26/04/2021	07/12/2021		No further update to provide at this time but DCC will advise SECAS when ready to return to OPSG at a later date.	Open	
OPSG 49/11	Reporting	SECAS to work with the DCC to ensure relevant graphs and information from the Performance Indicator Reporting can be used at the main meeting such as the DCC Operational Update.	SECAS	24/05/2021	06/07/2021		The DCC is drafting a proposal for the content and scope of the DCC Operational Update. This will be shared with SECAS and the OPSG Chair for further discussion.	Open	28/02/2022
OPSG 49/13	Reporting	CH & Network Programme: The DCC to provide initial indication of impact on costs, benefits, and timelines for the candidate three service improvements.	DCC	24/05/2021	26/07/2021		The DCC and SECAS to arrange meeting to discuss next steps.	Open	25/10/2021
OPSG 51/12	Reporting	SECAS to review and propose an alternative OPSG meeting schedule that considers the DCC's reporting schedule and any clashes.	SECAS	23/08/2021	23/08/2021		A poll was sent to members on the OPSG meeting schedule with various options. The OPSG agreed that the main OPSG meeting should be moved to the second Tuesday of the month with 4 exceptions.	On Hold	
OPSG 53/01	Reporting	The DCC to set out a process to review the detailed NE DSP requirements and next steps.	DCC	26/07/2021	23/08/2021		No further update to provide at this time but DCC will advise SECAS when ready to return to OPSG at a later date.	Open	
OPSG 53/05	Reporting	The DCC to investigate the reduction of success rates for tariff updates in all SMETS2 regions.	DCC	26/07/2021	23/08/2021		This action is still in progress by the DCC.	Open	
OPSG 59/03	Reporting	The DCC to provide a remediation plan to improve the performance of S1SP DXC on PM1.1 and PM1.5.	DCC	25/10/2021	22/11/2021		This action is still in progress by the DCC.	Open	
OPSG 59/04	Reporting	The DCC to investigate whether it is standard practice for Service Providers to be exempt from accruing Service Credits in the first six months of live service.	DCC	25/10/2021	22/11/2021		The DCC can confirm that it is not standard practice to provide a six month grace period in the first six months of live service. The DCC may, when introducing new services via Change Control to existing agreements agree that an easement period is required to calibrate the new service volumes, however this is agreed on an individual supplier basis.	Propose to close	24/01/2022
OPSG 61/01	Reporting	The DCC to investigate if there were any identifiable reasons for there being more faults found prior to installation then post installation in Q3 2021 in CSP N.	DCC	22/11/2021	24/01/2022		The DCC has identified that set Customers can mass generate SRVs. DCC believes that this mass generation was in line with the Customer preparation for the Returns Amnesty.	Propose to close	
OPSG 61/02	Reporting	The DCC to republish the September PMR once it has received further details on the S1SP DXC Service Credits requested waiver and the S1SP Secure 'Data Exemption'.	DCC	22/11/2021	24/01/2022		The Secure Data Exemption has been nullified as they have provided the relevant data. The September historical data was updated in the October 2021 Report with a note provided in Section 3.1.1. DXC has submitted a request for a waiver of the Service Credits for September to November 2021 reporting periods. DCC has responded stating the waiver will not be granted and request the resubmission of their reports with the relevant fields populated. This note was included in the November Report which was published on 07/01/22. Upon receipt of the amended reports, DCC will reissue these.	Propose to close	

OPSG 61/03	Reporting	The DCC to investigate tariff performance issues in SMETS1 DXC Trilliant devices.	DCC	22/11/2021	TBC		This action is still in progress by the DCC.	Open	
OPSG 61/04	Reporting	The DCC to provide the KPIs for Service Providers.	DCC	22/11/2021	TBC		This action is still in progress. The DCC aims to provide the update under the OPR agenda at the February meeting (OPSG 65).	Open	
OPSG 61/05	Reporting	The DCC to provide a draft consultation for OPSG review and input.	DCC	22/11/2021	24/01/2022		A draft consultation for the OPR Systems Performance Measures was shared with SECAS and OPSG members on 13 December 2021.	Open	