



DCC Live Service Criteria

February 2022 SEC Release

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1. Scope of February 2022 SEC Release

The following SEC Modification Proposals have been approved for inclusion in the February 2022 SEC Release:

- [MP121 'Commissioning non-commissioned Devices after CoS'](#) will place an obligation on Suppliers to exchange install codes upon request from other Suppliers via email.

The following SEC Modification Proposal are targeted for inclusion in the February 2022 SEC Release, subject to Mod approvals at the Change Board on 26 January 2022:

- [MP109 'ADT and Exit Quarantine file delivery mechanism'](#) proposes to replace the main delivery method of emails for Anomaly Detection Threshold (ADT) File and Exit Quarantine files with the use of the Data Communications Company (DCC) SharePoint.
- [MP116 'Service Request Forecasting'](#) proposes to remove the obligation on DCC Users to submit their quarterly Service Request forecasts in the current format and for the DCC to provide a quarterly report based on actual Service Request data.
- [MP149 'Effecting Changes to the Smart Energy Code efficiently'](#) proposes to extend the provisions to modify the SEC by enabling additional organisations to raise Draft Proposals to the SEC. **Cut-off date for inclusion: 10 February 2022.**
- [MP173 'SMKI & DCCKI Document Set reviews'](#) proposes to implement the findings of the Smart Metering Key Infrastructure (SMKI) Document Set review. This includes a large number of relatively minor typographical and cosmetic changes, as well as improving alignment between SEC documents and other industry standards.
- [MP179 'DCC Boxed'](#) proposes to make the necessary changes to the SEC to provide a commercial vehicle for DCC Boxed to be provided through an Explicit Charge to those Parties that wish to purchase it.
- [MP196 'Further IVP Extension for pre-SMETS2 v4.2 Devices'](#) proposes to extend the Installation Validity Period (IVP) end-date for any pre-Smart Metering Equipment Technical Specifications (SMETS) 2 v4.2 Devices from its current date of 27 April 2022 for a further 12 months to 27 April 2023.

There are no further SEC Modification Proposals, BEIS Designated Changes or DCC Change Requests planned to be implemented alongside this SEC Release.

2. Summary

February 2022 SEC Release has involved working with impacted stakeholders within DCC to identify the Acceptance Criteria that must be met for them to provide confirmation of their ability to support the February 2022 SEC Release.

Transition activities have ensured that the knowledge gap between development (project) and maintenance (live service) is bridged and that all the necessary documentation and knowledge required by DCC Operations to support the release has been identified. All impacted DCC functions and capabilities will provide written confirmation of their ability to support the February 2022 SEC Release prior to its designation.

3. Systems Testing

The February 2022 SEC Release does not impact DCC Systems and therefore no Pre-integration Testing (PIT), Systems Integration Testing (SIT) and User Integration Testing (UIT) has been undertaken for this release.

4. Assessment of Readiness for Change to DCC

Key for Harvey Balls

Process developed, deployed and ready for live operation



Process developed, ready for deployment and live operation



Process undergoing development



Process has not yet started



RAG for Harvey Balls

Complete for February 2022



On track for February 2022



At risk for February 2022



Will not deliver for February 2022



Table 1: Key for Harvey Balls readiness assessment

February 2022 SEC Release component readiness





Component	Status at 22 February 2022
Forecasting	
SharePoint	
DCC Service Centre	
Guidance	

Table 2: Component readiness

5. Evidence Against Live Service Criteria

This section sets out DCC's assessment of readiness to support the February 2022 SEC Release against each of the Live Service Criteria and details the evidence that supports that assessment.

DCC will ensure that all process and knowledge artefact updates have been completed, reviewed and signed off.

LSC 1: The DCC has brought to readiness all the new and changed components needed to provide the new services. This will include completing the service design and proving the service operations capability.

The Self-Service Interface (SSI) changes related to MP109 are currently undergoing the SSI Change Governance Process¹. As the SIPs will not be implemented in line with the February 2022 SEC Release, DCC will not update the DCC Anomaly Detection Threshold (ADT) Guidance to reflect the updated DCC's secure delivery method of choice (for ADT and Exit Quarantine files) until the SSI changes are ready to be deployed. DCC will continue to provide updates to SEC OPSG as required.

DCC will deliver the forecasting and reporting requirements approved by MP116 for the first forecast following implementation which is due in April 2022. DCC will also publish the first Service Request Accuracy Report to the SEC Panel and DCC Users in August 2022. Regular updates will be provided at SEC Panel, OPSG Reporting and OPSG as requested.

The Service Request Forecasting User Guidance has been developed and refined with the SEC Working Group. The guidance has been signed off by the appropriate operational leads. DCC will publish this guidance on the designated SharePoint for forecasting upon implementation of MP116.

DCC has completed a Service Design to support the end-to-end process of SEC Parties purchasing DCC Boxed, this includes the function of the DCC Service Centre. Guidance documents including

¹ Self Service Improvement Proposals 8 & 9 (SIP8 & SIP9)

the “Ikea set up” and user guides have been approved by operational leads and will be provided to SEC Parties upon purchase of the product.

LSC 2: The DCC has demonstrated that all pre-existing services will be stable in the run-up to deployment of the release.

As the February 2022 SEC Release only impacts DCC internal processes, there will be no impact to pre-existing SMETS1 and SMETS2 services, which are currently stable.

LSC 3: The DCC has proven that the new services can be operated alongside, and integrated with, the existing services.

DCC is confident that non- February 2022 SEC Release systems will not be impacted by its release, and that all our operational processes will integrate February 2022 SEC Release with no impact to existing services.

LSC 4: The DCC has assessed the risk posed by existing problems and defects in the existing live service, and the implications these will have for the revised service.

DCC Operations continually review risk as part of its normal operating activities. DCC is satisfied that there are no existing problems that pose a risk to the stability of the revised service.

LSC 5: The DCC has assessed and addressed the impact on Users arising from any issues, defects or workarounds within the new services.

Aside from the matters relating to MP109, DCC will deliver the February 2022 SEC Release with no defects, issues or workarounds.

LSC 6: The DCC has demonstrated that lessons learnt from previous SEC Releases and other DCC changes have been taken on board.

DCC has applied lessons learned from previous SEC Releases. Whilst the February 2022 SEC Release does not impact DCC Systems, DCC have engaged regularly with Working Groups around the scope and progress of the Release.

DCC complete a lesson learned session as part of the closedown activities for every SEC Release and these are reviewed at the start of each SEC Release project.

LSC 7: The DCC has demonstrated there will be no detrimental impact on consumers' experience.

DCC considers that as the February 2022 SEC Release impacts only DCC internal processes, there will be no detrimental impact on Consumers' experience.

LSC 8: The DCC has completed assurance of the Business Continuity and Disaster Recovery processes.

DCC Business Continuity and Disaster Recovery team (BCDR) confirm there are no new capabilities introduced by February 2022 SEC Release that impact the BCDR or require and update to the BCDR plan.

6. Conclusion

DCC is confident of their ability to release February 2022 SEC Release successfully into its internal processes on 24 February 2022 and of their subsequent ability to support the February 2022 SEC Release as confirmed by their operational support capabilities and functions.