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SEC Assessment Performance Update – December 2021

Overview

The purpose of this document is to provide an update on DCC's progress with the production of Preliminary Assessments (PAs) and Impact Assessments (IAs) (together "DCC Assessments") as well as progress to delivery. This document also details the Preliminary Assessments and Impact Assessments submitted to SECAS against the Service Level Agreement (SLA) in the last 12 months.

This document contains the delivery dates for DCC Assessments that have been requested by Working Groups in accordance with SEC Section D6.9, as well as highlighting and providing rationale for any changes to the same report from the previous month.

Open Assessments – PAs & IAs In Progress / Delivery Dates

Modification No.	CR No.	Modification Name	PA / IA	Request Accepted	Target Completion Date (SLA)
MP181	N/A	Meter asset provider access to asset related data held by the DCC	PA	22/12/2021	25/01/2022
MP194	CR4547	Incorporation of Category 2 Issue Resolution Proposals into the SEC – Batch 7	PA	16/12/2021	14/01/2022
MP128A	CR4382	Gas Network Operators SMKI Requirements	IA	21/12/2021	01/03/2021

All Open Assessments are on track to be delivered within SLA, please note the SLAs include time over the Christmas period so the WDs do not include 24 December – 3rd January 2022. This is based on when the Service Providers started work after the Christmas period and was

confirmed to SECAS when the changes were accepted. These working days are recognised by SECAS and included in their SLAs.

Code Performance Measures – Submissions

Modification No.	CR No.	Modification Name	PA/IA	SLA	PA/IA Submitted
MP077	CR1249	DCC Service Flagging	IA	26/11/2020	25/11/2021
MP078	CR4294	Incorporation of multiple Issue Resolution Proposals into the SEC - Part 2	IA	26/07/2021	18/11/2021
MP140	CR4176	CH Stock Transfer	IA	26/08/2021	16/12/2021
MP166	CR4455	Adverse Weather Planned Maintenance Process	PA	07/10/2021	16/11/2021
MP102b	CR4483	Power Outage Alerts triggered by a OTA firmware upgrade – enduring solution	PA	12/11/2021	15/11/2021
MP176	N/A	Customer Analytics Reporting	PA	14/12/2021	14/12/2021

D11.3 Each of the following performance measures constitute a Code Performance Measure (to which the following Target Service Level and Minimum Service Level will apply, measured over the following Performance Measurement Period):

No.	Code Performance Measure	Performance Measurement Period	Target Service Level	Minimum Service Level
9	Out of the DCC Assessments required to be completed during the Performance Measurement Period, how many were completed within the required timescales.	Monthly	100%	100%

SLA Breakdown

The following tables show the previous 12 months from December 2020 through to November 2021 compared to a previous year's average from December 2019 through to December 2020.

Table 1 – Average durations for Preliminary Assessments

Preliminary Assessments Completed	Total	Average Duration
PAs Between Dec 2019 & Dec 2020	21	62 WD
PAs Between Dec 2020 & Nov 2021	14	25 WD

Table 2 – Average durations for Final Impact Assessments

Final Assessments Completed	Total	Average Duration
FIA Between Dec 2019 & Dec 2020	9	108WD
FIA Between Dec 2020 & Nov 2021	8	89WD

The improvements represent a reduction of 37WDs for the return of Preliminary Assessments (PA) and a reduction of 19WDs in Final Impact Assessment (FIA) turnaround times to that of the previous year.

Preliminary Impact Assessment Summary

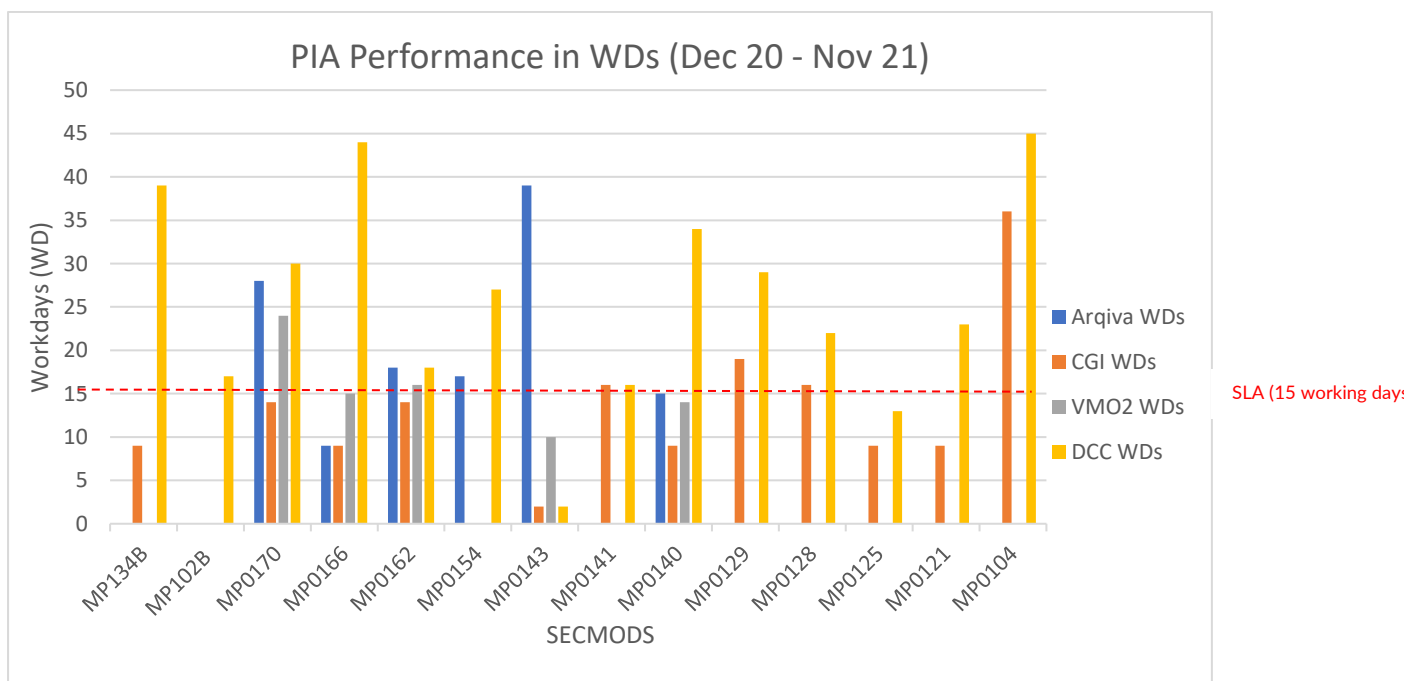
The following table contains the total number of preliminary assessments (PAs) completed over the last 12 months: Dec 20 – Nov 21. The target SLA for PAs is 15 WD.

Modification	Date Returned	Actual Duration (WD)
MP104	26/01/2021	45
MP140	23/03/2021	34
MP141	09/04/2021	16
MP121	12/05/2021	23
MP154	28/07/2021	27
MP128	10/08/2021	22
MP129	25/08/2021	29
MP125	01/09/2021	13

Modification	Date Returned	Actual Duration (WD)
MP162	17/09/2021	18
MP170	30/09/2021	30
MP134B	11/10/2021	39
MP143	29/10/2021	2
MP102B	15/11/2021	17
MP166	16/11/2021	44

DCC submitted 64% of PAs within 30WDs, there were four assessments that took significantly longer to complete including MP104, MP140, MP134B and MP166.

The graph below breaks out submissions by Service Provider and shows where the delays have been caused.



MP104 – There was a delay due to the late submission from CGI and DCC also encountered a few issues around costs which pushed the submission date out.

MP140 – This PIA was delayed due to cost challenges with Arqiva.

MP134B - The PIA for MP134B took longer as PIAs that came from the Service Providers were inconsistent in terms of the impacts across SMETS1 and SMETS2, DCC undertook a quality assessment of the PIA to ensure that we have a coherent solution, and it became clear that DCC needed resubmissions.

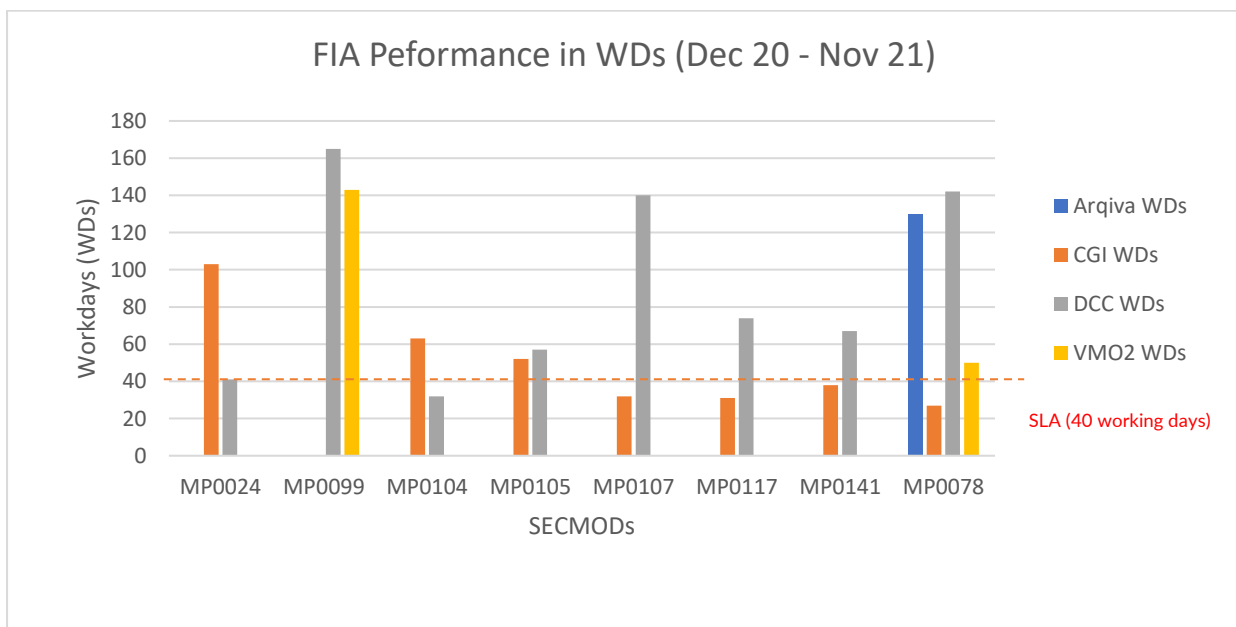
MP166 – This PIA was delayed due to DCC challenging costs.

Final Impact Assessment Summary

The following table contains the list of final impact assessments (FIAs) completed over the last 12 months: Dec 20 – Nov 21. The target SLA for FIAs is 40 WDs.

Modification	Date Returned	Actual Duration (WD)
MP099	21/12/2020	165
MP105	13/01/2021	57
MP117	12/03/2021	74
SECMP0024	07/06/2021	41
MP107	14/06/2021	140
MP104	24/06/2021	32
MP141	01/10/2021	67
MP078	23/11/2021	142

The following graph breaks out the submissions by Service Provider for the FIAs submitted between Dec 20 – Nov 21:



There were three assessments that took significantly longer than the SLA to complete, including MP099, MP107 and MP078. It should also be noted that the impact assessments for these three modifications were initiated before the enhancements to the framework were put into place. (Collaborative Design Review and the Section D Review) Had these modifications been raised today, they would have benefitted from the enhancements such as the requirements workshop discussions prior to PA.

MP099 - This was delayed due to resource constraints of the SPs and then further delayed due to cost challenges resulting in a £750k saving - final submitted costs of the FIA were £307k

MP107 - This Modification impacted both SMETS1 and SMETS2 providers. Delays were because of a new process in engaging with the SMETS1 Service Providers (S1SPs) to complete SEC Modifications and solution challenges which resulted in circa. £150k savings against a final submitted cost of £209k

MP078 - DCC challenged Arqiva's costs a lot which caused delays but led us to overall cost savings. The overall FIA quote was reduced by 400k from 2.1m to 1.7m.