

The Authority (Ofgem), the SEC Panel, SEC  
Parties, and other interested parties

21 December 2021

Dear Colleague,

**Smart Metering Implementation Programme: decision on the addition of entries to the Eligible Product Combinations List for DCC SMETS1 services – EPCL Report 21**

On 13 December 2021 DCC published EPCL Report 21 and sought approval for the addition of the dormant and mixed entries referred therein to the Eligible Product Combination List (EPCL). All entries in EPCL Report 21 relate to the SMETS1 Final Operating Capability (FOC) for DCC's SMETS1 Service. The majority of entries were proposed to be added following testing with some proposed to be added to the EPCL as substantively equivalent to entries that have gone before.

Approval of the proposed Report 21 EPCL entries would enable the migration of these devices onto the DCC system and the use of SMETS1 services in respect of them by DCC Users. In doing so, this would allow energy suppliers to bring back smart services for those customers who have lost them and enable customers to retain services on change of supplier.

In determining whether to approve the addition of the entries to the EPCL, I have sought to gain sufficient confidence that DCC is able to support migration and subsequent operations for these specific Device Model Combinations (DMCs).

I have received a range of evidence on these matters including:

- DCC EPCL Report 21 responding to Live Service Criteria outlining the DCC recommendations to approve the addition of these entries to the EPCL;
- Additional evidence from DCC on system stability; and
- Advice from my own team in BEIS including confirmation on regulatory readiness and that mitigating actions on residual risks are in place.

In respect of system stability, I have been assured by the DCC that there have been no SMETS1 infrastructure-specific production incidents in the previous five days. Although the DCC has had a high number of FOC migration-impacting incidents in the Autumn, I am assured by DCC that it has now determined the root cause for these incidents and has developed an interim mitigation which has enabled it to successfully scale dormant migrations (whilst maintaining stability) since it restarted migrations on 8 December.

DCC has plans to continue to increase migration volumes up to maximum capacity in several weeks and it has an enduring fix planned for January to address the underlying issue that led to impacted FOC migrations in the Autumn. The DCC should continue to proceed with caution, take necessary precautions to ensure there will be no significant adverse effects when migration begins, and keep all relevant stakeholders informed as it continues migrations and manages its operations.

Having considered the full range of evidence and recommendations available to me, I have decided to hereby approve the addition of the entries outlined in the Annex of this letter to the EPCL, pursuant to clause 3.7 of the SMETS1 TMAD.

Thank you to all parties who have engaged with and supported this process.

Yours faithfully,



**Duncan Stone**

Deputy Director & Head of Delivery  
Smart Metering Implementation Programme

(An official of the Department for Business, Energy & Industrial Strategy authorised to act on behalf of the Secretary of State)

**Annex**

[EPCL Report 21 – Annex A - EPCL Entries v1.0 13.12.2021](#)