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## MP109 'ADT and Exit Quarantine file delivery mechanism'

### November 2021 Working Group – meeting summary

#### Attendees

Attendee	Organisation
Ali Beard	SECAS
Khaleda Hussain	SECAS
Kev Duddy	SECAS
Mike Fenn	SECAS
Joey Manners	SECAS
Anik Abdullah	SECAS
Andrew Firth	AltHANCo
David Jones	AltHANCo
David Walsh	DCC
Robin Seaby	DCC
Easton Brown	DCC
Sarah-Jane Russell	British Gas
Julie Geary	E.ON
Alex Hurcombe	EDF Energy
Daniel Davis	ESG Global
Terry Jefferson	EUA
Alastair Cobb	Landis + Gyr
Ralph Baxter	Octopus Energy
Michael Walls	Ofgem
James Doyle	Outfox the Market
Emslie Law	Ovo Energy
Mafs Rahman	Scottish Power
Eric Taylor	SLS Corp
Elias Hanna	Smart ADSL
Matthew Alexander	SSEN
Robert Johnstone	Utilita
Gemma Slaney	WPD
Kelly Kinsman	WPD

## Overview

The Smart Energy Code Administrator and Secretariat (SECAS) provided an overview of the modification so far, the Refinement Consultation responses, the Data Communications Company (DCC) Self Service Interface (SSI) Anomaly Detection Threshold (ADT) Consultation responses, the implementation approach, benefits and Smart Energy Code (SEC) Objective and the proposed next steps.

## Issue

- Currently, User ADT and Exit Quarantine files can be sent via email, which prevents alternative delivery methods of delivery being used.
- This is seen as insecure and poses a potential security risk as email is not considered a secure delivery method due to the lacking end to end encryption.
- The ADT and Exit Quarantine files must be securely delivered due to these being data records that contain private information to both a User and the DCC.

## Proposed Solution

- To mitigate the potential security risk posed by email, the DCC proposed a change of SEC Appendix AA related to ADT files and Quarantine Communications Action (QCA) file submissions. The wording should change from 'Email' to 'DCC's preferred secure delivery method of choice'.
- The DCC's current secure delivery method would be via DCC SharePoint which all Service Users have access to as part of the onboarding process.

## Working Group Discussion

SECAS (KH) provided an overview of the meeting objectives, the issue and the proposed Solution and the Refinement Consultation response. The Working Group noted the issue and provided no further comments.

SECAS (KH) advised the Working Group the DCC's secure choice of method would be via SharePoint as the DCC believed this method to be resilient and, as advised, the chances of SharePoint going down are very low. SECAS (JM) queried what the secondary method would be in the instance SharePoint did go down as Users would require access to upload their ADT files. A DCC member (DW) confirmed the secondary method of email was not recommended as it was unsecure and the reason the DCC were using the term 'preferred secure delivery method of choice' was to allow changes to be made in the future, if needed. Working Group members (GS and EL) highlighted the DCC need to be able to confirm that SharePoint will never go down.. Working Group member (GS) disagreed stating that SharePoint is not always reliable and expressed that an alternative method would be beneficial. SECAS summarised the concerns raised at the Working Group that members were happy with the solution but still thought that a secondary method is needed. A Working Group member (GS) highlighted while they heard DCC's comments about SharePoint being reliable they did not agree and it would be good to have an alternative method in the event of an emergency. SECAS asked the Working Group if members wanted something specific written into the

SEC and a Working Group member (GS) confirmed it would be better to have this updated into the ADT User Guidance document.

Another Working Group member (EL) queried what steps will the DCC take to ensure everyone is set up on SharePoint and what will be required to provide the current individuals who submit ADT files via email, access to SharePoint. SECAS informed the Working Group this information will be checked with the DCC and the DCC can provide some updated detail in the guidance document to reflect this. SECAS (KH) summarised the next steps for MP109 which will be presented to the Change Sub-Committee on 30 November 2021 to progress to report phase.

The Working Group noted the next steps and provided no further comment.

## Next Steps

The following actions were recorded from the meeting:

- DCC to update the ADT User Guidance document with the agreement to use email if SharePoint is unavailable
- SECAS to present MP109 to the Change Sub-Committee on 21 December 2021 to agree to move to Report Phase.