

# Smart Energy Code

## SECAS as a Critical Friend

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### What is a Critical Friend?

Principle 1 of the Code Administration Code of Practice (CACoP) describes that Code Administrators should act as a '**critical friend**'.

The role of a critical friend is to provide support to all with an interest in the Modification Processes, including any **under-represented parties**, such as Small Supplier Parties and consumer representatives.

SECAS will therefore endeavour to provide a service that ensures all Party views are heard and communicated.

The current content of **SEC Section X: Transition** restricts the **SEC Section D: Modification Process** at present. Whilst Modification Paths are restricted, SECAS continues to develop the services and the processes SEC Parties need, in order to understand the complexities of the SEC and any supporting SEC Subsidiary Documents, in advance of Modifications being activated.

### Where to find further SEC guidance

Further **SEC Guidance** is available on the [Website](#).

### Contact Us:

**For all enquires or further advice, please contact SECAS at:**

**W:** [smartenergycodecompany.co.uk](http://smartenergycodecompany.co.uk)

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### What services does SECAS provide as a Critical Friend?

A high-level summary of the services you can expect from SECAS when the Modification Process is fully switched on include:

- SEC guidance materials, covering areas including the Modification Process, on the **SEC Website**;
- Supporting SEC Parties to draft and develop Modifications;
- Providing constructive feedback on any Party's draft Modifications;
- A Helpdesk function where SEC queries or questions will be responded to quickly;
- Producing easy to follow Modification documents;
- Ensuring all views on Modifications are discussed and challenged, including assumptions and assertions;
- Encouraging participation in the Modification Process;
- Supporting Parties with limited resources to engage in the Modification Process;
- Using Modification specific distribution lists to ensure interested Parties are kept informed of SEC Changes; and
- Creating specific Modification website pages where all the information and documentation relating to each Modification can be found.

### What could SECAS do further to meet your needs?

We are always looking for new ways to improve the services we deliver, whether through new guidance materials, seminars and workshops or building small supplier engagement.

If you have a view on how SECAS could better facilitate your needs, then please let us know by contacting the **SECAS Helpdesk**.

### Disclaimer

These guides are intended to provide a simple overview of the SEC and any supporting or related arrangements and do not replace or supersede the SEC or these related arrangements in any way. The author does not accept any liability for error, omission or inconsistency with the SEC.