

This document is classified as **White** in accordance with the Panel Information Policy. Information can be shared with the public, and any members may publish the information, subject to copyright.

Operations Group Meeting 59_2510

25 October 2021, 12:20 – 16:30

Teleconference

Paper Overview

Item No.	Agenda Item	Paper Overview	Recommendation
	Welcome and Introductions		
Items for Business			
1.	Previous Meeting Minutes FOR DECISION	The draft minutes from the September 2021 reporting meeting (OPSG_57). The OPSG is requested to approve the minutes as final.	The OPSG is requested to APPROVE the minutes as final.
2.	Actions Outstanding FOR DECISION	An update on the outstanding actions from the previous meeting (OPSG_57).	The OPSG is requested to: NOTE the outstanding actions. AGREE to any revised due dates.
3.	SEC Panel Reports a) RDP Incidents b) DCC Certificate Signing Request Variance Report c) DCC Service Request Variance Report FOR DECISION	A summary of the regular DCC SEC Panel Reports that have been delegated to the OPSG to review, comment, and action as appropriate.	The OPSG is requested to: NOTE the contents of this paper. APPROVE the commentary in Annex 1 and raise any further issues to be provided to the SEC Panel.
4.	PMR Report – August 2021 FOR DECISION	A summary of the monthly DCC Performance Measurement Report (PMR) for August 2021. The OPSG is requested to consider whether the report reflects the service experienced during this period.	The OPSG is requested to: DISCUSS the contents of this paper and Appendices A-C. AGREE whether the report reflects the service experienced for the period of the report.

Managed by

Item No.	Agenda Item	Paper Overview	Recommendation
			AGREE any identified issues to be escalated to the Panel.
5.	Performance Indicator Summary Report – August 2021 FOR DISCUSSION	This provides a summary of the August 2021 reports and to allow OPG members to raise any comments or areas to investigate.	The OPG is requested to: NOTE the Performance Indicator Summary Report. PROVIDE feedback on items that require further analysis.
6.	OPR/PMR Measures and Targets - Objectives and Approach FOR DISCUSSION	This paper presents the principles expressed in Ofgem's New OPR proposals which will form part of the PMR metrics.	The OPG is requested to: NOTE the contents of this presentation.
7.	MP122B 'Operational Metrics - Part 2' FOR DISCUSSION	This paper provides an update on progress with MP122B 'Operational Metrics – Part 2' and a summary on its relationship with the Operational Performance Regime (OPR) and MP122A 'Operational Metrics' .	The OPG is requested to: NOTE the updates on MP122A, MP122B and the OPR; and AGREE the recommended PMR SLA of 25 working days made by SECAS.
8.	MP162 'SEC Changes to deliver MHHS' FOR DISCUSSION	This paper presents the DCC's Preliminary Assessment for Modification Proposal MP162 'SEC changes required to deliver MHHS' .	The OPG is requested to: NOTE the paper; and PROVIDE any views on the DCC's Preliminary Assessment for MP162.
9.	MP169 'Managing SEC Obligations and the Consumer's Right to refuse a Smart Meter' FOR DISCUSSION	This paper provides a summary of new Draft Proposal DP169 'Managing SEC Obligations and the Consumer's Right to refuse a Smart Meter' .	The OPG is requested to: To PROVIDE any initial views and comments on the questions set out in this paper.
10.	Work Package Look Back Report - Q2 2021 (Jul - Sep) actuals FOR DECISION	This paper provides the OPG with a lookback report against the Q2 2021/22 (Jul – Sep) Work Package.	The OPG is requested to: NOTE the lookback report against the Work Package for Q2 2021/22.
11.	Any Other Business (AOB) • Office Hosted Meetings	This presentation provides an update on the office hosted meetings.	The OPG is requested to: NOTE the contents of this presentation.