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MP102B ‘Power Outage Alerts triggered by an OTA firmware upgrade – enduring solution’

Request for information responses

About this document

This document contains the full collated responses received to the MP102B request for information (RFI).

Question 1: Does your company future date SR 11.3 ‘Activate Firmware’ for Landis + Gyr ESME?

Question 1			
Respondent	Category	Response	Rationale
E.ON	Large Supplier	No	EON activates after firmware download success alert 8F72 (or after a time limit on no alert) using on demand activation. We do not currently use Future Dated Activation.
OVO	Large Supplier	Yes	We use both FD SRV11.3 and also On Demand and need to be able to use both as part of the methods we use to control firmware across our portfolio.
British Gas	Large Supplier	No	No comment.

Question 2: Does your company consider future dating of firmware activation commands to Landis + Gyr SMETS2 ESMEs to be a key part of your business process?

Question 2			
Respondent	Category	Response	Rationale
E.ON	Large Supplier	No	See above.
OVO	Large Supplier	Yes	Yes we do, but we will still be using ad-hoc on demand too.
British Gas	Large Supplier	No	Activations are on demand for all meters and we have a standardised process for all SMETS2 meters.

Question 3: Would there be a material cost impact to your company or any consumer detriment arising from restricting firmware activation commands to on demand only for those specific Landis + Gyr Devices identified in this modification?

Question 3			
Respondent	Category	Response	Rationale
E.ON	Large Supplier	No	See above.
OVO	Large Supplier	Yes	Yes, we will not be able to carry out activities required of us to be able to actively manage the firmware on the devices we supply. Restricting this will remove some of that ability. We use both methods for many reasons.
British Gas	Large Supplier	No	As above, we only use on demand activations so there is no business impact for us and this proposal wouldn't change anything.