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MP121 'Commissioning non-commissioned Devices after CoS'

Annex A

Business requirements – version 1.0

About this document

This document contains the business requirements that support the solution(s) for this Modification Proposal. It sets out the requirements along with any assumptions and considerations. The DCC will use this information to provide an assessment of the requirements that help shape the complete solution.

1. Business requirements

This section contains the functional business requirements. Based on these requirements a full solution will be developed.

Business Requirements	
Ref.	**Requirement**
1	Install codes to be made available via Self-Service Interface (SSI).
2	The gaining Supplier logs an incident on SSI as part of the incident management process.
3	The installing Supplier is notified of raised incident.
4	The gaining Supplier has the authority to close incident.
5	The installing Supplier is obliged to respond to the incident.

2. Considerations and assumptions

This section contains the considerations and assumptions for each business requirement.

2.1 Requirement 1: Install codes to be made available via Self-Service Interface (SSI).

The installing Supplier will make the install code of the switching Consumer's smart metering equipment available via the SSI. The SSI provides a secure mechanism for sharing data.

2.2 Requirement 2: The gaining Supplier logs an incident on SSI as part of the incident management process.

In order to provide smart functionality to the Consumer, the gaining Supplier must obtain the install code from the installing Supplier who installed the smart metering equipment. This will be actioned by the gaining Supplier logging an incident on SSI through the incident management process.

2.3 Requirement 3: The installing Supplier is notified of raised incident.

Once the gaining Supplier has logged the incident on SSI, a notification will be sent to the installing Supplier. The installing Supplier will then respond to the incident by making the install code available to the gaining Supplier via SSI.

2.4 Requirement 4: The gaining Supplier has the authority to close incident.

Once the gaining Supplier has received a response from the installing Supplier, they will verify the install code for the smart metering equipment at the given premises. Once smart functionality has been obtained, the gaining Supplier will close the incident on SSI. Only the gaining Supplier will have the authority to do close the incident.

2.5 Requirement 5: The installing Supplier is obliged to respond to the incident.

An obligation is to be included within the SEC for installing Suppliers to respond to the incident. If the installing Supplier fails to respond, the gaining Supplier would need to replace the current smart metering equipment or leave the Consumer without smart functionality.

3. Glossary

This table lists all the acronyms used in this document and the full term they are an abbreviation for.

Glossary	
Acronym	**Full term**
DCC	Data Communications Company
SSI	Self-Service Interface