

Details			Responsible	Dates			Overdue Actions		
Action Reference	Main/ Reporting meeting	Action	Owner	Raised on	Due Date	Closed Date	Update	Status	Revised Due Date
OPSG 38x/02	Reporting	The DCC to produce a heat map summary of how Open Problems are impacting areas by user business processes or infrastructure, to complement the SEC Panel Quarterly Problem Report.	DCC	23/11/2020	06/07/2021		The DCC and SECAS will arrange a meeting to understand the expectations and benefits of the heatmap requirement in the quarterly report vs the information already contained in PRB12. The additional manual effort on top of the 15 working days already applied to produce the report need to be understood as this cannot be automated.	On Hold	on hold
OPSG 43/04	Reporting	SECAS and the DCC to map Problems to User process in the SEC Panel quarterly Problem report and provide this to the OPSG.	DCC/SECAS	22/02/2021	26/04/2021		SECAS is discussing internally and will coordinate with DCC ahead of the next Quarterly Problem review.	Open	23/08/2021
OPSG 43/05	Reporting	SECAS and the DCC to review the End to End CH returns process and confirm how this would be reflected in the CH Returns Quarterly Report.	DCC/SECAS	22/02/2021	22/03/2021		The DCC has provided flow diagrams for the Returns and DIRN process (Delivery rejections) and how they map to Reporting. SECAS is currently reviewing this and will bring it to a future OPSG meeting for consideration.	Open	23/08/2021
OPSG 43/08	Reporting	SECAS and the DCC to discuss the issues highlighted regarding the quality of the PMR report.	DCC/SECAS	22/02/2021	24/05/2021		This action is still in process. SECAS and the DCC to discuss in August.	Open	26/07/2021
OPSG 47/06	Reporting	The DCC to include testing and trialling of the service as part of the NE DSP High Level Requirements.	DCC	26/04/2021	28/06/2021		This has been included in the High Level Requirements.	Propose to close	
OPSG 47/07	Reporting	The DCC to confirm what impact or opportunities there may be for end-to-end processes and services for the NE DSP High Level Requirements.	DCC	26/04/2021	TBC		This will be reviewed as part of the High Level Requirements capture.	Open	
OPSG 47/08	Reporting	The DCC to set out a detailed process to review the NE DSP High Level Requirements by 10 May.	DCC	26/04/2021	06/07/2021		The DCC has shared this with the Sub-Committee Chairs.	Propose to close	
OPSG 49/03	Reporting	SECAS to highlight Problems associated causing (or likely to cause) significant User impact in the next Quarterly Problem Report summary.	SECAS	24/05/2021	26/07/2021		SECAS has developed a proposal for providing a summary impact by Problem Records. Next steps are to discuss with the DCC and agree approach for Quarterly Problem review at August meeting.	Open	
OPSG 49/06	Reporting	The DCC to split the trend analysis graph ('Raised Across all Regions') by region.	DCC	24/05/2021	26/07/2021		The DCC has made the change in the quarterly CH returns report.	Propose to close	
OPSG 49/07	Reporting	The DCC to provide an update on Incident categorisation at the next meeting (OPSG_52).	DCC	24/05/2021	03/08/2021		This will be discussed at the August meeting (OPSG_54).	Open	
OPSG 49/11	Reporting	SECAS to work with the DCC to ensure relevant graphs and information from the Performance Indicator Reporting can be used at the main meeting such as the DCC Operational Update.	SECAS	24/05/2021	06/07/2021		Due to conflicting priorities, the Performance Indicator Reporting item for DCC Operational Update as part of the July Main meeting, was deferred. This has been targeted for the August Main meeting (OPSG_54)	Open	

OPSG 49/13	Reporting	CH & Network Programme: The DCC to provide initial indication of impact on costs, benefits, and timelines for the candidate three service improvements.	DCC	24/05/2021	26/07/2021		The DCC has yet to receive the indicative costs from bidders but will provide the information once available.	Open	
OPSG 49/19	Reporting	SECAS to confirm with the DCC when updates on the TSP operational readiness will be provided to the OPSG at future meetings.	SECAS	24/05/2021	26/07/2021		Investigations are still ongoing. An update will be provided at the OPSG_53 meeting on 26 July 2021.	Open	
OPSG 51/02	Reporting	The DCC to provide and update on the process of submitting forecasts being developed for Modifications DP160 and SECMP116 at the next meeting (OPSG_52).	DCC	28/06/2021	26/07/2021		The DCC has provided slides in relation to the process of submitting forecasts being developed for Modifications DP160 and SECMP116. A verbal update on the highlights can also be provided under agenda item 5	Propose to close	
OPSG 51/03	Reporting	The DCC to clarify whether Action 7 cited in the April PMR relates to Action 6b or when further detail will be presented to the OPSG as part of PM2 remediation plans.	DCC	28/06/2021	26/07/2021		Action 7 should be related to action 6b as it was an extension of action 6.	Propose to close	
OPSG 51/04	Reporting	SECAS and the DCC to clarify the correct classification for GPF events being categorised as ADT Incidents	DCC/SECAS	28/06/2021	26/07/2021		The amended commentary (in Section 3.2.1 for Incident Resolution Not DCC Responsibility - ADT Unsolicited SRVs) answered the specific query received on the PMR which was related to 'Unsolicited Responses'.	Propose to close	
OPSG 51/06	Reporting	SECAS to provide mapping that links how Risks, Issues, Incidents and Problems are affecting the service.	SECAS	28/06/2021	26/07/2021		SECAS will highlight where OPSG Issues or Risks relate to Performance Indicator Reports going forward.	Propose to close	
OPSG 51/08	Reporting	The DCC to provide an update on the extension of the CSP C&S 2G/3G CHs and Service to 2033, at the next meeting (OPSG_53).	DCC	28/06/2021	23/08/2021		The DCC will provide an update at the August meeting (OPSG_55).	Open	
OPSG 51/09	Reporting	The DCC to provide a summary statement in the Post Incident Report for INC000000719287 regarding the justification that the BCDR failover would not need to be retested.	DCC	28/06/2021	26/07/2021		This action is still ongoing.	Open	
OPSG 51/10	Reporting	SECAS to provide an end of life process for DUIS versions, including how Users will be notified, as part of DP157.	SECAS	28/06/2021	26/07/2021		SECAS believes this guidance will be given by the DCC and communicated to industry members via their regular communications channels. Specifically on the "end of life" process for DUIS versions, the solution will treat these DUIS versions like other technical specifications due to the inclusion of an Maintenance Validity Period and ensure a consistent approach.	Propose to close	
OPSG 51/11	Reporting	SECAS to ask the Working Group to confirm whether the notice period for DUIS removal should be included in the SEC.	SECAS	28/06/2021	26/07/2021		Discussion about the inclusion of the notice period in the SEC was held at the Change Sub-Committee in June 2021, and the Proposer has elected not to place the notice period into the SEC – instead, this will be treated as any other item in the Technical Specification Tables with an MVP. It's expected when an MVP will be end dated, it will be as a consequence of a new version of DUIS being implemented as part of a modification/regular tech spec update. This will mean that consultation will be as part of the relevant modification and as it will involve a DCC System change it will be subject to a 12 month notice period for the modification implementation and to allow industry to uplift to a new DUIS version.	Propose to close	
OPSG 51/12	Reporting	SECAS to review and propose an alternative OPSG meeting schedule that considers the DCC's reporting schedule and any clashes.	SECAS	23/08/2021	23/08/2021		SECAS is still reviewing an alternative schedule for OPSG meetings.	Open	