

Details			Responsible	Dates			Overdue Actions		
Action Reference	Main/ Reporting meeting	Action	Owner	Raised on	Due Date	Closed Date	Update	Status	Revised Due Date
OPSG 38x/02	Reporting	The DCC to produce a heat map summary of how Open Problems are impacting areas by user business processes or infrastructure, to complement the SEC Panel Quarterly Problem Report.	DCC	23/11/2020	06/07/2021		The OPSG Chair noted that further work is required to refine the information displayed on the heatmap.	Open	
OPSG 43/05	Reporting	SECAS and the DCC to review the End to End CH returns process and confirm how this would be reflected in the CH Returns Quarterly Report.	DCC/SECAS	22/02/2021	22/03/2021		An overview will be provided under agenda item 6, CH Rejections & Returns Processes.	Propose to Close	27/09/2021
OPSG 47/07	Reporting	The DCC to confirm what impact or opportunities there may be for end-to-end processes and services for the NE DSP High Level Requirements.	DCC	26/04/2021	TBC		The DSP delivery plan (LC13b) consultation provides a view on the planning considerations and the horizon of the programme including milestone dates on engagement. The consultation is on the DCC website: (https://www.smartdcc.co.uk/customer-engagement/consultation-on-the-delivery-plan-for-network-evolution-data-services-provider-1/) and closes on 8 October. Following the consultation conclusions, DCC will seek to engage further with OPSG.	Open	
OPSG 49/11	Reporting	SECAS to work with the DCC to ensure relevant graphs and information from the Performance Indicator Reporting can be used at the main meeting such as the DCC Operational Update.	SECAS	24/05/2021	06/07/2021		This action is ongoing.	Open	25/10/2021
OPSG 49/13	Reporting	CH & Network Programme: The DCC to provide initial indication of impact on costs, benefits, and timelines for the candidate three service improvements.	DCC	24/05/2021	26/07/2021		The DCC has not yet received the information from Bidders but discussions are taking place. The DCC will provide an update following information from Bidders targeting October onwards. As mentioned at OPSG 56, following an internal review of improvement opportunities by DCC Operations, the operational option "DCC collections service" will no longer be progressed. Focus remains on other opportunities such as Reflash, FW Upgrade, Reboot and Returns process improvements.	Open	25/10/2021
OPSG 51/12	Reporting	SECAS to review and propose an alternative OPSG meeting schedule that considers the DCC's reporting schedule and any clashes.	SECAS	23/08/2021	23/08/2021		SECAS will present an alternative schedule option at the the October meeting (OPSG_58).	Open	05/10/2021
OPSG 53/01	Reporting	The DCC to set out a process to review the detailed NE DSP requirements and next steps.	DCC	26/07/2021	23/08/2021		The DCC has shared the plan with the OPSG Chair. The plan will be uplifted following his feedback and then shared with OPSG.	Open	
OPSG 53/05	Reporting	The DCC to investigate the reduction of success rates for tariff updates in all SMETS2 regions.	DCC	26/07/2021	23/08/2021		DCC/SECAS will discuss the tariff updates in agenda item 7, Tariff Update – Performance Issues (Workshop #1)	Open	
OPSG 55/01	Reporting	The DCC to provide a clear view of the User impact for the open problems that are attributed to DCO, in the Q2 2021 Quarterly Problem Report.	DCC	23/08/2021	TBC		This action is ongoing	Open	
OPSG 55/02	Reporting	The DCC and SECAS to hold a series of workshops to investigate SMETS2 performance issues, starting with tariff updates in the north region.	DCC/SECAS	23/08/2021	25/10/2021		An update will be provided at the October OPSG Reporting meeting (OPSG_59)	Open	

OPSG 55/03	Reporting	SECAS to highlight to the Panel the issues with SMETS2 performance.	SECAS	23/08/2021	27/09/2021		This was highlighted to the SEC Panel via the Sub-Committee report on 17 September 2021 meeting	Propose to Close	
OPSG 55/04	Reporting	SECAS and the DCC to draft a candidate operational issue on concerns regarding ECoS migrations for discussion with the ECoS programme.	DCC/SECAS	23/08/2021	27/09/2021		A new candidate OPSG issue (Issue 86) has been drafted and will be presented to the OPSG.	Propose to Close	