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Operations Group Meeting 57_2709

27 September 2021, 12:20 – 16:30

Teleconference

Agenda

Item No.	Agenda Item	Paper Reference	Meeting Lead	Time
	Welcome and Introductions		OPSG Chair	12:20 – 12:30
Items for Business				
1.	Previous Meeting Minutes FOR DECISION	OPSG_55_2308 – Draft Minutes	SECAS (VA)	12:30 – 12:35
2.	Actions Outstanding FOR DECISION	OPSG_57_2709_02	SECAS (JM)	12:35 – 12:55
3.	SEC Panel Reports a) RDP Incidents b) DCC Certificate Signing Request Variance Report c) DCC Service Request Variance Report FOR DECISION	OPSG_57_2709_03 (GREEN) OPSG_57_2709_03 – Appx A (AMBER) OPSG_57_2709_03 – Appx B (AMBER) OPSG_57_2709_03 – Appx C (AMBER)	SECAS (JM)	12:55 – 13:15
Break				13:15 – 13:25
4.	PMR Report – July 2021 FOR DECISION	OPSG_57_2709_04 (GREEN) OPSG_57_2709_04 – Appx A (GREEN) OPSG_57_2709_04 – Appx B (GREEN) OPSG_57_2709_04 – Appx C (AMBER)	SECAS (JM)	13:25 – 13:55
5.	Performance Indicator Summary Report - July 2021 FOR DISCUSSION	OPSG_57_2709_05 (AMBER)	SECAS (JM)	13:55 – 14:25

Break				14:25 – 14:35
6.	CH Rejection & Returns Process FOR DISCUSSION	OPSG_57_2709_06 (AMBER)	SECAS (JM) / DCC (LH)	14:35 – 14:55
7.	Tariff Update – Performance Issues (Workshop #1) FOR DISCUSSION	Verbal	SECAS (JM) / DCC (RM)	14:55 – 15:40
8.	Performance Assurance Framework – Engagement Timeline FOR DISCUSSION	OPSG_57_2709_08 (GREEN) OPSG_57_2709_08 – Appx A	SECAS (JM)	15:40 – 15:55
9.	OPSG Issues Log – Progress Report FOR INFORMATION	OPSG_57_2709_09 (AMBER)	SECAS (JM)	15:55 – 16:15
10.	Any Other Business (AOB) • Office Hosted Meetings	Verbal	All	16:15 – 16:30

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