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DP175 'Alt HAN Inventory Information Sharing'

Modification Report

Version 0.1

22 June 2021

Corporate member of
Plain English Campaign
Committed to clearer
communication

592



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About this document

This document is a draft Modification Report. It currently sets out the background, issue, and progression timetable for this modification, along with any relevant discussions, views and conclusions. This document will be updated as this modification progresses.

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Contact

If you have any questions on this modification, please contact:

Piers Garton

020 4566 8317

piers.garton@gemserv.com

1. Summary

This proposal has been raised by Catherine Duggan from Electricity North West Limited.

Distribution Network Operators (DNOs) and Meter Operators (MOPs) are often required to operate on electrical infrastructure, within Multiple Dwelling Units (MDUs). MDUs are owned by Building Network Operators (BNOs).

DNOs and MOPs are requesting that the Alt HAN Company share their inventory information, for the benefit of all Parties moving forward.

2. Issue

What are the current arrangements?

When operating on BNO infrastructure, DNOs and MOPs often discover asset condition issues that require urgent attention. Whenever a BNO issue is discovered, it falls to the industry party discovering the issue to identify the building owner or landlord, to notify them of the problem.

What is the issue?

The identification of the building owner or landlord can, in some cases, prove to be considerably difficult. This can lead to delay to industry Parties completing their works. In addition, this can lead to additional risks to the security of the supply of energy, within the affected building.

The Distribution Connection and Use of System Agreement (DCUSA) Interventions Working Group (via the Electricity Network Association) has asked the Alt HAN Company if it is able to, and where a case exists, share information with the DNOs. Specifically, this will be for cases where the building owner or landlord can be identified. Additionally, this will be for BNOs who do not require a Distribution Licence.

The Alternative Home Area Network (HAN) Company (Alt HAN) has started the development of an Alt HAN Company inventory. This will capture specific details of MDUs, including the information identifying MDUs. It will also include the details of the building owner or landlord, for those BNOs who do not require a Distribution Licence.

What is the impact this is having?

Supplier Parties, their agents and DNOs often find it challenging to identify building owners or landlords, for those BNOs who do not require a Distribution Licence. Specifically, within MDUs. This is causing delays in restoring supplies and completing Supplier metering works. Doing nothing will mean the DNOs and MOPs, will continue to experience delays, in completing their works to provide a secure and sustainable supply of energy. Additionally, this will affect the level of service, they provide to their customers.

Impact on consumers

Consumers are experiencing delays in restoration of their supply, due to lack of access to this data.

Appendix 1: Progression timetable

The Draft Proposal was raised on 21 June 2021 and will be presented to the Change Sub-Committee for initial comment on 29 June 2021.

Timetable	
Event/Action	Date
Draft Proposal raised	21 Jun 2021
Presented to CSC for initial comment	29 Jun 2021

Appendix 2: Glossary

This table lists all the acronyms used in this document and the full term they are an abbreviation for.

Glossary	
Acronym	Full term
Alt HAN	Alternative Home Area Network
BNO	Building Network Operator
CSC	Change Sub Committee
DCUSA	Distribution Connection Use of System Agreement
DNO	Distribution Network Operator
HAN	Home Area Network
MDU	Multiple Dwelling Unit
MOP	Meter Operator