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Paper Reference:	SECCB_55_2306_02
Action:	For Decision

Actions Outstanding

Outlined below are the actions outstanding from previous meetings and their current status. The Action Reference identifies the meeting number followed by the action number.

Action Reference	Action	Responsibility	Date Raised	Target Completion Date	Update	Status
52/02	The DCC to provide an update on what it is doing to manage and challenge the differences in CSP costs.	DCC	24/03/21	23/06/21	The DCC has created a Final Impact Assessment commercial template which is now being piloted with CGI. Following a successful pilot this will be rolled out to all the DCC's Service Providers (SPs). The template requires the DCC's SPs to provide a breakdown of their costs between each phase. This will ensure that the returned costs can be compared on a phase-by-phase basis, whereas	Propose to Close

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					<p>previously the DCC would need to break out these costs from the totals. It is also assumed that by collating these costs the DCC will build up a cost comparison across all phases of Programme Delivery. The DCC has captured historic costs for the last 12 months of SEC modifications for each phase of the Programme and will be using this information to create an average benchmark cost which will be used to assess costs by phase.</p> <p>The DCC also provides a standard set of System Release testing assumptions, which specify the length of time for Systems Integration Testing (SIT) and User Integration Testing (UIT), and the number and type of test sets.</p> <p>One of the testing assumptions states: "The DCC is requesting that the Communications Service Providers (CSPs) adopt a risk based approach for the testing cost and durations, where they add testing for</p>	

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					<p>functionality in a modification, and add regression testing only for touch points and areas of higher risk." This has reduced the submitted testing costs for both CSP North and CSP South & Central.</p> <p>There are a couple of other reasons that cause discrepancy in the costs submitted between the CSPs, which include:</p> <ul style="list-style-type: none"> • Differences in technologies between CSP North and CSP South & Central; and • Their supply chains, number and contract arrangements with those suppliers. <p>The DCC typically challenges the Service Providers' cost on relation to the Project Team structure, chosen job roles and subsequent rate card amounts; solution complexity; and timescales of the Design, Build & Pre-Integration Testing (PIT) phases. It should be noted that CSP North has recently gone through a contract reset, and this has resulted in a</p>	

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					<p>revision to the day rates. The full report on the Contract reset has been presented to the Panel.</p> <p>The DCC has examples where it has successfully negotiated a reduction in a Service Provider's initial submitted costs. It will continue to challenge its SPs to ensure it drives value for its customers and will work on understanding how it can deliver even more efficiencies through its testing approach and automation.</p>	
54/01	SECAS to host a call offline with Change Board members (AC, S-JR and RN) to review the layout of Teams across several Sub-Committees in an attempt to make reviewing papers and communication easier for future meetings. Any other members who wish to join this or a further call should contact SECAS.	SECAS (HB)	26/05/21	23/06/21	<p>The issues members have experienced has been resolved based on guidance previously circulated from SECAS.</p> <p>A meeting has been set up with S-JR and Gemserv's IT department on Thursday 17 June 2021 to try and resolve any outstanding issues.</p>	Propose to Close