

Details			Responsible	Dates			Update	Status
Action Reference	Main/ Reporting meeting	Action	Owner	Raised on	Due Date	Closed Date		
OPSG 35/09	Main	The DCC to provide a view of end to end capacity showing a forecast reflecting service traffic, using traffic profiles and to reflect peak usage.	DCC	04/08/2020	03/11/2020		A meeting with SECAS and the DCC has been arranged to discuss details of end to end capacity.	Open
OPSG 36/09	Main	The DCC to produce a critical path plan for the Network and CH Evolution Plan, outline any ramifications of not meeting target dates	DCC	01/09/2020	06/10/2020		The DCC has provided the detail at previous meetings, and will answer the final outstanding questions at a future OPSG meeting. The LC13B plan will provide further information on the critical path.	Open
OPSG 38/02	Main	SECAS to investigate if the issue of 'Other User Data Retrieval' is a separate issue or another manifestation of an existing issue.	SECAS	03/11/2020	01/12/2020		The DCC is working with manufacturers and undergoing scenario testing until 28 January to determine if this issue has any resemblance to current issues.	Open
OPSG 39/08	Main	The DCC to provide a plan on utilising the new infrastructure to improve performance once CSP N's Technical Refresh has been implemented.	DCC	01/12/2020	02/05/2021		The DCC has previously stated that the CSP N Tech Refresh will not improve the performance of PM2, it will bring the hardware up to spec and improve stability. The DCC could add it to the tactical plan but the expectation is 0% improvement against this.	Open
OPSG 39/12	Main	The DCC to provide a list of non-compliant and compliant meters by firmware and manufacturer, for RF noise level to the OPSG.	SECAS	01/12/2020	02/02/2021		Conversations with DCC and SECAS have taken place and it was agreed that ownership of the action should transfer to SECAS due to acknowledged commercial sensitivity. Individual conversations will take place with SEC Parties based on the meter type and firmware versions by the end of January. DCC plans to write to the Suppliers that have declared stock, asking for installation projections. SECAS to discuss with BEIS whether TBDG or TSIRS may be able to support/provide insight.	Open
OPSG 39/13	Main	The DCC to describe how it plans to remove non-compliant meters due to RF noise in the event of a CoS scenario.	DCC	01/12/2020	02/02/2021	02/02/2021	The DCC discussed the approach in two phases at the last meeting providing an initial view of phase two. The DCC plans to discuss this item again in April, after further investigation, which are ongoing, with the CSP.	Propose to close
OPSG 40/04	Main	The DCC to provide a strategic view of whether the duration of unplanned maintenance would continue as six hours per month beyond the coming quarter.	DCC	05/01/2021	02/02/2021		This action will be covered at the March meeting (OPSG_44), under agenda item 7.	Propose to close

OPSG 40/05	Main	The DCC to confirm the delivery dates for the CSP N SIPs and the expected outcomes from these remediations.	DCC	05/01/2021	02/03/2021		The DCC continues to deliver the tactical plan and has added timescales against each action in the plan. The DCC has attempted to identify percentage improvements with each go live and is working to confirm those with Arqiva at the moment. The strategic plan of how, what and when will be delivered at the April meeting.	Open
OPSG 40/12	Main	SECAS to confirm what impact assessments had been carried out to date in regard to the SEC and DCC services/infrastructure for the Faster Switching solution.	SECAS	05/01/2021	02/02/2021		SECAS noted that an impact assessment has been completed on the faster switching solution and it is currently being reviewed.	Propose to Close
OPSG 42/01	Main	The DCC to provide for information of how the DCC workorder process impacts the operational process seen by Users in the MPxN cross meter solution.	DCC	02/02/2021	06/04/2021		The DCC needs to carry out further work on the proposed crossed MPxN issue before discussing this with the OPSG again.	Open
OPSG 42/03	Main	The DCC to engage with Users for input on the proposed process for MPxN cross meter issue.	DCC	02/02/2021	06/04/2021		The DCC needs to carry out further work on the proposed crossed MPxN issue before discussing this with the OPSG again. The DCC also wants to understand the scale of the issue with members.	Open
OPSG 42/05	Main	The DCC to check if there are some User guidance notes on Alerts available to DNOs Users as they become DUIS3 compliant.	DCC	02/02/2021	02/03/2021		The User Guidance can be found in SEC-Appendix-AM-SMETS1-Supporting-Requirements-1.pdf (section 8.2) [https://smartenergycodecompany.co.uk/download/15543] which sets out the mandatory alerts. There are also some defined in the non-mandated mappings for each device type that are documented here: https://www.smartdcc.co.uk/media/4635/smets1-non-mandated-events-and-alerts_v13_19_11_2020.xlsx	Propose to close
OPSG 42/06	Main	The DCC to provide the additional Prepayment graphs from the operational update with the anomalous User's data removed.	DCC	02/02/2021	02/03/2021		The DCC will provide this view in the DCC Operational Update slides going forward from the March main meeting.	Propose to close
OPSG 42/07	Main	The DCC to amend the 'average age' of Problem on the Problem Management graph and reissue this to members.	DCC	02/02/2021	02/03/2021		The DCC has amended the graph (OPSG_44_0203_02 - Actions Outstanding - Action 42_07).	Propose to close
OPSG 42/08	Main	The DCC to provide a qualitative scale of CH Exceptions.	DCC	02/02/2021	06/04/2021		The DCC confirms that for the next CH Exceptions Update (at the April meeting) it will include a qualitative scale.	Open
OPSG 42/09	Main	The DCC to clarify reported volumes for CH Exceptions for 'No Incident for Outage'.	DCC	02/02/2021	02/03/2021		SECAS has reviewed the corrected volumes however SECAS is currently reviewing and scrutinising the data provided by the DCC and will be coming to the OPSG in April to present the process and criteria for assessing exceptions provided by the Service Providers.	Open
OPSG 42/10	Main	The DCC to confirm if the 1k CHs generating 8F12 Alerts on the Release 1 firmware have been upgraded.	DCC	02/02/2021	02/03/2021		As of 18 February there were 294 EDMC CHs generating 302k 8F12 Alerts per day in CSP N region. 219 of these CHs are running R1 Firmware, i.e. should stop once the firmware is upgraded to Release 2. The 8F12 Slet volume in CSP N is around 8% of the peak volume observed in October 2020 and continues to decline. However, there are 410k EDMC CHs manufactured on Release 1 Firmware that still have to be birthed on the network before they can have their firmware upgraded. There is a risk some of these will generate 8F12 Alerts before they can be upgraded, so it is possible that we are approaching the lowest figures that the 8F12 alert volume will fall to.	Propose to close
OPSG 42/11	Main	The DCC to provide the OPSG with the confirmed scope of the impact of the FOC defect 201089.	DCC	02/02/2021	02/03/2021		The DCC has concluded that this issue (defect 201089) is caused by specific Devices. It is likely rooted in the commissioning of the Devices on the SMSO pre-migration when the join between the IHD/PPMID and the ESME is established. Any Devices exhibiting this issue have the issue in production before they are migrated. There is nothing to indicate that the DCC is creating this issue.	Propose to close

OPSG 42/12	Main	The DCC to provide a schedule for the implementation of the enduring solution for the FOC defect 201089.	DCC	02/02/2021	02/03/2021		There is no DCC fix for this defect. The issue will likely route to closure as a Device issue. This was discussed at TAG recently and deemed acceptable.	Propose to close
OPSG 42/13	Main	The DCC to provide an estimate of the number of meters that will be impacted by FOC defect 201089.	DCC	02/02/2021	06/04/2021		This is an intermittent Device issue affecting the minority of COT commands. The DCC cannot predict or comment on how many Devices are impacted. The issue is routing to closure.	Open
OPSG 42/14	Main	The DCC to provide an assessment of readiness of the DCC capabilities for MP122A 'Operational Metrics' , necessary to meet the requirements of the February SEC 2021 Release.	DCC	02/02/2021	02/03/2021		This will be covered under agenda item 9.	Propose to close
OPSG 42/15	Main	The DCC to confirm the process for SEC Parties to engage with and consider non modification costs (e.g. change requests).	DCC	02/02/2021	06/04/2021		The DCC will return to the next meeting to provide the update for this action.	Open
OPSG 42/16	Main	As part of the programme, the DCC to provide a strategy for maximum capacity of the DSP and the required costs.	DCC	02/02/2021	06/04/2021		The DSP extension and operations team are assessing how we drive improvements to current DSP capacity issues. DCC plans to provide its view at the next meeting.	Open
OPSG 42/20	Main	SECAS to provide an impact assessment on the impact of the revised OPR on the OPSG.	SECAS	02/02/2021	04/05/2021		SECAS is looking to under take a review over the next month and let the OPSG know what and how we will be reporting.	Open

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