

Details			Responsible	Dates				
Action Reference	Main/ Reporting meeting	Action	Owner	Raised on	Due Date	Closed Date	Update	Status
OPSG 37x/09	Reporting	The DCC to communicate the strategy and requirements for SMETS1 to wider SEC Parties regarding the scope for the CH and Network Evolution Plan.	DCC	26/10/2020	22/02/2021		A consultation on the LC13B plan will be issued in due course to which stakeholders will be invited to respond to.	Propose to close
OPSG 38x/02	Reporting	The DCC to produce a heat map summary of how Open Problems are impacting areas by user business processes or infrastructure, to complement the SEC Panel Quarterly Problem Report.	DCC	06/07/2021	On Hold		This action was discussed with DCC's Technical Operations Centre (TOC) who confirmed that this level of information forms elements of MP122 'Operational Metrics' and all resources are currently focused on the delivery of these requirements. Once completed, the reporting can be amended to accommodate requirements.	On Hold
OPSG 41/01	Reporting	The DCC to ensure that Problem Records are raised to investigate 4.10 Incidents.	DCC	25/01/2021	22/02/2021		There is a live Incident open relating to this issue (INC000000597880). As per process, whilst there is no workaround or mitigation, this needs to remain in the Incident process to resolve. Once a workaround or mitigation is established, then the Incident can be closed and a problem ticket raised to investigate the root cause and drive preventative actions.	Propose to close
OPSG 41/02	Reporting	The OPSG to provide any comments on the summary of DCC reporting (Annex 1 of the SEC Panel Report) by 4 February.	OPSG	25/01/2021	04/02/2021	04/02/2021	There were further comments from OPSG members.	Closed
OPSG 41/03	Reporting	The DCC to investigate the cause of the failure of PM2 in CSP C&S, and whether this was affected by CSP C&S's infrastructure	DCC	25/01/2021	22/02/2021		The DCC confirms that the reason(s) behind the failure is: a) based on the volatility of the measure, and the Communication Hubs (CHs)/Meters targeted as part of Meter Firmware (FW) OTA in that monthly period; and b) very minor intermittent issues in scheduling Meter FW OTA via Mesh CHs (contributed between 0.1% - 0.3% in terms of overall performance detriment) which have since been addressed by a workaround. With regards to the infrastructure, an enduring solution is being investigated however, the workaround is very effective.	Propose to close
OPSG 41/04	Reporting	The DCC to confirm that suspending the forecasting obligations for Users will not cause further issues for Service Providers forecasting firmware downloads.	DCC	25/01/2021	22/02/2021		The suspension of User forecast requirements does not introduce any risk as DCC forecasts are within 10% of actual traffic, compared to 300% for User forecasts.	Propose to close
OPSG 41/05	Reporting	The DCC to raise a problem record for the failure of PM3.1, caused by delayed alerts, to investigate the false positive solution of PM3.1 in the November PMR.	DCC	25/01/2021	22/02/2021		If the reporting is not delivering as expected then this would be an Incident to resolve either through mitigation or workaround, not a Problem record. A Problem record would be raised to investigate the root cause and ensure we do not get a repeat of any identified issue. Therefore if this remains an operational challenge, an Incident needs to be raised and passed to the appropriate team to investigate and resolve.	Propose to close
OPSG 41/06	Reporting	The DCC to investigate whether the review on the routing network bug (PBI000000121832) has been completed.	DCC	25/01/2021	22/02/2021		CSP N confirms that the routing bug is not relevant to this Problem Record (and Major Incident). The cause of failure was related to a power supply failure which triggered a failover of core backhaul circuits. Additional resilience has been implemented with additional monitoring capability to be installed by end of February. A slide has also been provided with further details (OPSG_43_2202_02 - Action 41_06 - Routing Network Bug).	Propose to close

Overdue Actions
Revised Due Date