



13 January 2021

The Authority (Ofgem), the SEC Panel, SEC Parties and other interested parties

Dear Colleague,

SMART METERS IMPLEMENTATION PROGRAMME: DIRECTION TO RE-DESIGNATE DCC USER INTERFACE SERVICES SCHEDULE (SEC APPENDIX E)

1. This letter constitutes the Government's response to a consultation undertaken by DCC on a new version of SEC Appendix E - DCC User Interface Services Schedule (UISS). UISS covers matters related to target response times for service requests. The latest version (4.0) of UISS was brought into legal effect in the SEC on 27 November 2020.

Consultation

2. Between 21 October and 6 November 2020, DCC consulted¹ on changes to UISS to align the target response times across SMETS2+ and enrolled SMETS1 Device Models. DCC consulted on behalf of the Secretary of State on a designation date of 13 December 2020 (or within a month thereof). On 17 December 2020 DCC submitted an amended UISS² to BEIS for re-designation together with its consultation conclusions and copies of the five responses received from stakeholders.
3. We note that all respondents supported the proposal but that one sought clarification on an issue and one identified a cross referencing error, both of which DCC addressed in its conclusions.
4. We note that respondents were supportive of the proposed re-designation date of 13 December (or, if necessary, as soon as reasonably practical within one month thereafter) and that DCC sought to provide clarification on wider issues raised in its consultation response.

Conclusion

5. DCC has dealt with all issues that arose out of the consultation, including via small changes

¹ <https://www.smartdcc.co.uk/customer-hub/consultations/consultation-on-changes-to-the-smets1-supporting-requirements-document-and-uiss-for-foc/>

² <https://www.smartdcc.co.uk/customer-hub/consultations/dcc-responses/consultation-response-on-changes-to-the-uiss-smets1-supporting-requirements-document-for-secure/>

to drafting in line with stakeholder feedback. Given this and that no further amendments to UISS are expected in the near term we conclude that it is appropriate for the new version of UISS (v.5.0) to be designated on 13 January 2021. Version 5.0 of UISS is included at Annex A. A marked-up version of the document showing changes relative to the version previously in legal effect is provided at Annex B.

Direction

This direction is made for the purposes of the smart meter communication licences granted to Smart DCC Ltd under the Electricity Act 1989 and the Gas Act 1986 (such licences being the "DCC Licence") and the Smart Energy Code designated by the Secretary of State pursuant to the DCC Licence (such code being the "SEC").

Words and expressions used in this direction shall be interpreted in accordance with Section A (Definitions and Interpretation) of the SEC.

Pursuant to Condition 22 of the DCC Licence and Section X5 (Incorporation of Certain Documents into this Code) of the SEC, the Secretary of State directs that, with effect from 13 January 2021, the DCC User Interface Services Schedule previously designated and incorporated into the SEC as Appendix E is hereby re-designated and incorporated in the form set out at Annex A of this direction.

For the avoidance of doubt any re-designation of the UISS shall be without prejudice to anything done under the DCC Licence or the SEC on or after these documents first being designated, or to the continuing effectiveness of anything done under these documents prior to their re-designation (which shall have effect as if done under the re-designated documents).

This direction is also being notified to the SEC Administrator and an updated version of the SEC to reflect these changes will be available on the SEC website in due course.

Yours faithfully,



Duncan Stone

Deputy Director & Head of Delivery,
Smart Metering Implementation Programme

(An official of the Department for Business, Energy & Industrial Strategy authorised to act on behalf of the Secretary of State)

ANNEXES (separate documents)

Annex A: SEC Appendix E – DCC User Interface Services Schedule v5.0

Annex B: SEC Appendix E – DCC User Interface Services Schedule v5.0 marked up against v4.0