

SEC Section H provisions concern:

- SEC Parties
- Data and Communications Company
- Registered Supplier Agents
- SEC Panel
- The Authority

What does this SEC Section guidance cover?

This guide provides an overview of the content of each sub-section of SEC Section H. More detailed information is available within the specific sub-section guides is available via a specific SEC Section Guide on the SEC and Guidance Document area of the SEC Website.

What does SEC Section H cover?

SEC Section H covers the provisions relating to the services provided by the Data and Communications Company (DCC) to DCC Users. It also covers what SEC Parties need to do in order to become DCC Users which allows them to make use of DCC Services.

The areas covered by Section H are:

- Section H1: User Entry Process
- Section H2: Registered Supplier Agents
- Section H3: DCC User Interface
- Section H4: Processing Service Requests
- Section H5: Smart Metering Inventory and Enrolment Services
- Section H6: Decommissioning, Withdrawal and Suspension of Devices
- Section H7: Elective Communication Services
- Section H8: Service Management, Self-Service Interface and Service Desk
- Section H9: Incident Management
- Section H10: Business Continuity
- Section H11: Parse and Correlate Software
- Section H12: Intimate Communications Hub Interface Specification
- Section H13: Performance Standards and Reporting
- Section H14: Testing Services
- Section H15: DCC Gateway Connections

Individual section guides on each of the above areas are available in the [Section H guidance zip folder](#) on the [SEC and Guidance Documents](#) page of the SEC website.

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