

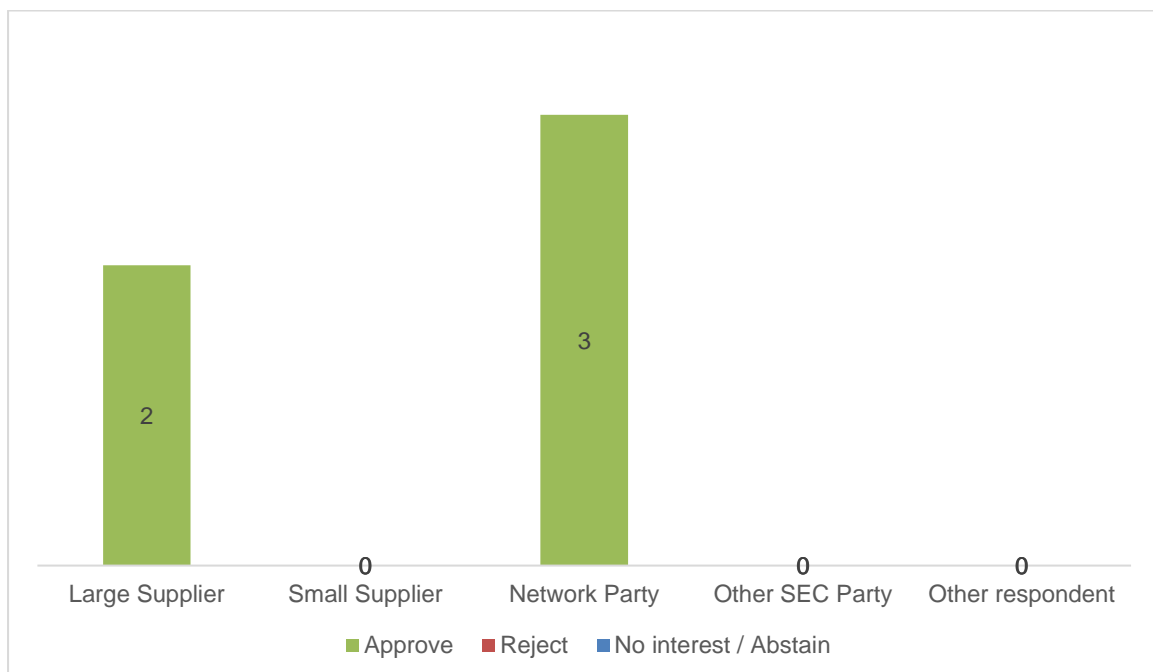
This document is classified as **White** in accordance with the Panel Information Policy. Information can be shared with the public, and any members may publish the information, subject to copyright.

MP102A ‘Power Outage Alerts triggered by an OTA firmware upgrade’ Modification Report Consultation responses

About this document

This document contains the full collated responses received to the MP102A Modification Report Consultation.

Summary of responses



Question 1: Do you believe that MP102A should be approved?

Question 1			
Respondent	Category	Response	Rationale
Electricity North West	Network Party	Approve	<p>We agree that the modification would better facilitate SEC Objective (a). Reducing the non-genuine AD1 Alerts will better facilitate the efficient operation and interoperability of smart metering systems at energy Consumers' premises within Great Britain.</p> <p>Spurious AD1 Alerts have a negative impact on DNO efficiency and also a negative impact on Customer service; whereby customers may face the confusing scenario of being contacted by a DNO to discuss their power outage when in fact no power outage has actually occurred.</p> <p>The current informal agreement with Manufacturers needs to be codified within the SEC to provide clarity for existing and future new meter Manufacturers when designing, building and testing ESME Devices.</p>
EDF	Large Supplier	Approve	<p>We agree that this change better facilitates SEC Objective (a) as it will ensure all ESMEs will operate in a consistent manner.</p> <p>We also agree that this change better facilitates SEC Objective (e) as it will ensure that Power Outage Alerts are only sent in appropriate cases and not as the result of other actions such as firmware upgrades.</p>
SSEN	Network Party	Approve	<p>SSEN Believe that this modification will better facilitate SEC Objective (a) as this as this modification will eliminate non-genuine AD1 Alerts in the future from ESME's being manufactured. This will better facilitate the efficient operation and interoperability of smart metering systems at energy Consumers' premises within Great Britain.</p>

Question 1			
Respondent	Category	Response	Rationale
Scottish Power	Large Supplier	Approve	We believe that, if implemented, MP102A would better facilitate Objective (a): i.e. the efficient provision, installation, operation and interoperability of smart metering systems at energy Consumers' premises within Great Britain.
Western Power Distribution	Network Party	Approve	Western Power Distribution believe that this modification better facilitates SEC Objective (a) by ensuring efficient operation of the Smart Metering Systems at Energy Consumer's premises.

Question 2: Please provide any further comments you may have

Question 2		
Respondent	Category	Comments
Electricity North West	Network Party	No comment.
EDF	Large Supplier	No comment.
SSEN	Network Party	No comment.
Scottish Power	Large Supplier	No comment.
Western Power Distribution	Network Party	No comment.