Operations Group (OPSG) Meeting 34 on 7 July 2020 Headlines

At every meeting, the OPSG will focus on cross-industry matters that affect, or have the potential to affect, multiple SEC Parties. This month, the OPSG meeting included the following discussions (referenced by agenda item number):

4. Covid-19 Update (DCC): The DCC reported that there has been no degradation in the service, and it continues to operate at a Green status.

5. OPSG Issues Log (SECAS): SECAS noted the Technical Specifications Issue Resolution Sub-group (TSIRS) will be leading the discussions on (Home Area Network) HAN stability. The OPSG noted that there will need to be a clear definition of HAN stability which considers Users' experiences.

6. DCC Operational Update (DCC): The DCC noted the reduction of Aged incidents and will present a historical view of how Aged Incidents have reduced over time.

The OPSG noted a spike in the average age of resolved Problems. The OPSG requested the DCC provide a graph with the average age of outstanding Problems.

SMETS1: The OPSG noted the increase in migrations volumes in June. The DCC highlighted that it has restarted the MDS migration which was previously paused due to an increase in Alerts. The OPSG requested a graph showing the total number of installations which could not be migrated even after all scheduled retries have been attempted.

7. Spurious Alerts (DCC): The OPSG Chair congratulated the DCC and Users for the significate reduction in Alerts, especially the 8F3E Alerts. The DCC noted a spike in 8014 and 8015 Alerts with iDNO who are not DCC Users, and highlighted that the majority of these Alerts cannot be stopped.

8. CSP N Performance & Reporting (DCC): The OPSG noted the timeline of the CSP N performance and remediation plans. The OPSG noted that the DCC had reported an error in reporting metric PM2 (and consequently CPM1). The date when this error started has not yet been established.

The OPSG noted the failure to deliver a Green status for PM2 in June 2020, as committed to in the most recent remediation plan. The DCC and the CSP N were unable to forecast when the service level for PM2 would be achieved. Consequently, the OPSG was given no assurance on when the service level would be achieved.

The OPSG agreed to highlight the failure in reporting and the failure in performance to the Panel.

Unnumbered item: The DCC gave a detailed presentation on SMETS1 operational issues, status, and remediation plans.

9. **Major Incident Review (DCC):** The DCC agreed to reissue the Major Incident reports for INC000000594100 and INC000000595628 with the discussed revisions.

10. CH Logistics (DCC): The DCC explained that it would offer an amnesty period of up to 60 days for Users to return non-compliant CHs starting from 3 August 2020. The DCC noted a Modification proposal MP117 'Bulk CH returns' has been raised to support the returns process. A DNO member

noted that any changes to the implementation date of the Modification must take in to account the impact these changes would have on Users.

11. SMETS1 Live Service Criteria - Secure MOC (DCC): This item was deferred until 10 July.

12. Network Evolution Plan (DCC): This item was deferred.

13. SSI Consultation (DCC): The OPSG endorsed SIP2 to the development stage and SIP3 for implementation. The OPSG noted that the DCC would need to ensure the availability of adequate system resources to support the implemented SIP3.

14. Incorrect or No DNO Credentials (DCC): The OPSG requested that the DCC review the proposed requirements with the DNOs and provide feedback at the next meeting (OPSG_35).

15. PMEL Governance (DCC): The DCC noted that the PMEL Governance Forum has been established and the OPSG noted the PMEL Terms of Reference for this forum; OPSG members were invited to provide comments.

SMETS1 Secure MOC Live Service Criteria: 10 July 2020

Next Reporting Meeting: 27 July 2020

Next Main Meeting: 4 August 2020