Operations Group Meeting 33xx
22 June 2020, 13:00 – 15:30

Meeting Headlines

Each month, the Operations Group (OPSG) reviews reports as delegated to it by the SEC Panel. This month the OPSG discussed the following (referenced by agenda item number):

3. Covid-19 Update (DCC): The DCC reported that there has been no degradation in the service, and it continues to operate at a Green status.

4. SEC Panel Reports (SECAS): The OPSG reviewed the SEC Panel Reports summary.

RDP Incidents: SECAS highlighted that there were five Registration Data Provider (RDP) Incidents opened in May. Three Incidents were reported as resolved within the month. Five remain open with investigation to be completed. The DCC noted that two more open Incidents have since been closed.

DCC Certificate Signing Request (CSR) Variance Report (SECAS): The OPSG noted the report. The May 2020 report outlined that there were 16 Users who have consumed services without submitting a forecast, which included five Large Suppliers (LSs). The OPSG noted that due to the Covid-19 pandemic the reported "actuals" were much lower than the usual numbers.

DCC Service Request (SR) Variance Report (SECAS): The OPSG noted the report. The May 2020 report outlined that 21 Users consumed services without submitting forecasts, including four LSs. The OPSG noted that due to the Covid-19 pandemic the reported "actuals" were much lower than the usual numbers.

SECAS noted that it will be contacting Users who are consuming services without submitting forecasts, to understand the reasons why Users are not summitting forecasts. The OPSG recognised that the current circumstances make forecasting difficult.

SECAS requested that the OPSG provide any comments on the summary of DCC reporting (Annex 1) by 9 July.

5. PMR Report – April (SECAS): The OPSG reviewed the Performance Measurement Report (PMR). SECAS noted that CPM1 was below Target Service Level. CPM1 has been below Target Service Level for the last ten months; with this being the 16th instance it has been below in 17 months. The OPSG was concerned that the PMR figures from CSP N may be unreliable due to issues with its reporting tool. The OPSG asked that the DCC confirm the reliability of the reported figures and add an explanation of the current status of the reporting tool. The OPSG expressed its continuing concerns with performance in CSP N. The DCC agreed to reissue the PMR with the requested revisions.

6. Work Package - Q2 2020 submission (Jul - Sept) (SECAS): The OPSG **RECOMMENDED** the Work Package for Q2 2020 – 21 for SECCo Board approval.

7. AOB

Secure SIT Completion Report - OPSG input (DCC): The OPSG **AGREED** that the defect found in testing relating to notification of an ADA breach, posed a moderate level of operational impact for Users. The OPSG will consider volume limitations for SMETS1 Secure MOC during the LSC review. The OPSG requested that the DCC confirm when the fix will be implemented. The OPSG requested the specific service requests and attributes affected by this defect. The DCC described an enhanced mitigation that they would be willing to apply. The OPSG requested a written specification of this mitigation and the residual risks were it to be implemented. The OPSG noted that the SSC will be reviewing this at its next meeting.

The OPSG noted that this was its initial view and that it would consider the matter in more detail when reviewing the LSC.

DCC Service Desk Communications (DNO): A DNO member highlighted issues with the DCC's NCL, noting that consultations are not being sent to the correct SMETS1 contacts. The DCC explained that this is currently a manual process that will soon be automated. A LS member also experienced issues getting its NCL entries updated and will send examples of these to the DCC.

Next main meeting: 7 July 2020
SMETS1 Secure MOC LSC review: 10 July 2020
Next reporting meeting: 27 July 2020

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