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Paper Reference:	OPSG_33xx_2206_02	<div>Corporate member of Plain English Campaign Committed to clearer communication</div> <div>592 </div>
Action:	For Information	

Actions Outstanding

Outlined below are the actions outstanding from previous meetings and their current status. The Action Reference identifies the meeting number followed by the action number.

Action Reference	Action	Owner	Date raised	Target Completion Date	Update	Status
Action OPSG 28x/02	The DCC to provide a verbal update confirming the details of the CSP C&S 2020 coverage target, including when the target must be met, the CSP C&S's progress toward the target and the impact of incorrect CH variant installs.	DCC	27/01/2020	22/06/2020	The DCC has provided slides for this action (OPSG_33xx_2206_02 - Actions 28x02_32x02_32x03 - DCC SM WAN Coverage Report Q1 2020 1.0).	Open

Action OPSG 28x/05	The DCC to confirm that the 100% achievement of PM4.3 is consistent with poor performance being experienced by Service Users.	DCC	27/01/2020	22/05/2020	The SEC Overview of investigation by SECAS to be provided at June Reporting meeting (OPSG_33xx).	Open
Action OPSG 29xx/03	The DCC to investigate and resolve the apparent discrepancy between the two DCC-sourced reports (SR production report and SR reports).	DCC	24/02/2020	22/06/2020	The DCC has not received any examples of discrepancies between the DCC reports raised by members.	Propose to close
Action OPSG 30x/05	The DCC to provide a monthly update on the operational process of the automated queue management system, and present options for refining the process to meet User concerns.	DCC	23/03/2020	27/07/2020	This action is ongoing. The DCC is seeking OPSG member responses before it can progress.	Open
Action OPSG 31x/03	SECAS to investigate why Users are not submitting SRV forecasts.	SECAS	27/04/2020	22/06/2020	SECAS is gathering data to identify Users who have consistently not provided CSR and SR forecasts to contact first. A further update will be provided at June reporting meeting (33xx).	Open
Action OPSG 31x/05	The DCC to investigate why PM4.3 was not affected by the Gamma outage, and how often HAN test are done throughout the month.	DCC	27/04/2020	22/06/2020	The DCC noted that RTT messages are processed without passing over Gamma connections, and therefore would not be impacted by a Gamma outage.	Open

Action OPSG 31x/06	The DCC to work with the TABASC to provide a defined solution agreed by Users for Phase 2 of the DSP Motorway Cache Issue.	DCC	27/04/2020	22/06/2020	The DCC intends to take the Northbound Motorway Cache Protection proposal to the July TABASC meeting.	Propose to close
Action OPSG 31x/07	The DCC to provide a document describing the end service as it would be seen from a User's perspective, after implementation of the proposed changes to queue management for the DSP Motorway Cache. The DCC also to provide an estimate of any costs incurred.	DCC	27/04/2020	24/08/2020	The DCC proposes changing the Target Date to the August OPSG meeting, in order to incorporate feedback received at the 2 July TABASC meeting.	Open
Action OPSG 32x/01	SECAS to provide an update on the progress of MP116 'Service Request Forecasting' Modification at the next meeting (OPSG_33)	SECAS	22/05/2020	27/07/2020	SECAS is developing the legal text with the Proposer and DCC is completing modelling of the new forecast with the input of three Service Users. It has been scheduled for the July Working Group.	Open
Action OPSG 32x/02	The DCC to confirm whether the coverage target for 2019 has been achieved.	DCC	22/05/2020	22/06/2020	The DCC has provided slides for this action (OPSG_33xx_2206_02 - Actions 28x02_32x02_32x03 - DCC SM WAN Coverage Report Q1 2020 1.0).	Open
Action OPSG 32x/03	The OPSG requested confirmation and a summary of the 2019 coverage targets and whether they had been met.	DCC	22/05/2020	22/06/2020	The DCC has provided slides for this action (OPSG_33xx_2206_02 - Actions 28x02_32x02_32x03 - DCC SM WAN Coverage Report Q1 2020 1.0).	Open

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Action OPSG 32x/04	The DCC to provide the planned release dates for the problem fixes in the SEC Panel Quarterly Problem Report Summary. reporting (Annex 1) by 11 June.	DCC	22/05/2020	11/06/2020	The DCC will include planned release dates in future SEC Panel Quarterly Problem Reports.	Propose to close.
Action OPSG 32x/05	The OPSG to provide any comments on the summary of DCC reporting (Annex 1) by 11 June.	OPSG	22/05/2020	11/06/2020	No further comments were provided by OPSG members.	Closed
Action OPSG 32x/06	The OPSG to provide any further comments on the Information Sharing proposal by 5 June	OPSG	22/05/2020	05/06/2020	No further comments were provided by OPSG members.	Closed
Action OPSG 32x/07	The OPSG to provide any further comments on the Ofgem Consultation on the Operational Performance Regime by 1 June.	OPSG	22/05/2020	01/06/2020	The comments received by OPSG members were added to the final response sent to the Panel.	Closed