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<b>Paper Reference:</b>	<b>OPSG_33_0206_03</b>	<div>Corporate member of Plain English Campaign Committed to clearer communication</div> <div>592 </div>
<b>Action:</b>	<b>For Information</b>	

## Actions Outstanding

Outlined below are the actions outstanding from previous meetings and their current status. The Action Reference identifies the meeting number followed by the action number.

Action Reference	Action	Owner	Date raised	Target Completion Date	Update	Status
Action OPSG 28/15	The DCC to provide a document with a consolidated set of requirements for Order Management System (OMS) including reverse logistics.	DCC	07/01/2020	02/06/2020	The DCC did not provide an update	Open
Action OPSG 29/13	The DCC to provide a report by the end of February highlighting	DCC	04/02/2020	02/06/2020	An update will be provided at the June meeting under agenda item 11 (OPSG_33).	Open

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	all meters affected by 'incorrect or no credentials' Aged Incidents.					
Action OPSG 29/15	The DCC to perform an audit of its triage process and provide an update at the next meeting (OPSG_30).	DCC	04/02/2020	01/09/2020	The update to this action remains unchanged, this action will be deferred in line with the government's advice on freedom of movement.	Open
Action OPSG 30/06	SECAS to draft a report on the OPSG's remit and approach to spurious Alerts	SECAS	03/03/2020	02/06/2020	An update will be provided at the June OPSG meeting (OPSG_33).	Open
Action OPSG 30/15	The DCC to provide a summary of the changes to templates and decisions trees in regard to Network Logs.	DCC	03/03/2020	02/06/2020	The decision trees are on target to be released first week of June. The supporting customer guidance is currently under internal review	Open
Action OPSG 30/19	SECAS to revise the planned schedule of actions leading to the November 2020 Release to add reports to the OPSG (on progress towards readiness) at least three months and one month before the Go-live decision.	SECAS	03/03/2020	04/08/2020	A three-month review checkpoint will be added to the August (OPSG_35) agenda. The DCC will report on the readiness as requested. A timeline on engagement will be provided under agenda item 15 at the June OPSG meeting (OPSG_33).	Propose to close
Action OPSG 30/20	DCC to confirm when a conclusion to the PMM consultation responses will be provided. This relates to the PMM Consultation that opened in December.	DCC	03/03/2020	02/06/2020	The DCC has put the December 2019 consultation and outcomes on hold. Responses received from the 2019 consultation will be considered in the context of broader performance measure reviews and future PMM consultations.	Propose to close

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Action OPSG 31/04	The DCC to consider the impact on energy consumers when planning the pacing strategy for Auxiliary Load circuit.	DCC	07/04/2020	02/06/2020	The DCC has agreement with two Large Suppliers that they will support a test before we resume the dormant AUX Load. This is likely to occur in July due to the COVID-19 situation. We will not resume until testing is confirmed.	Propose to close
Action OPSG 31/09	The DCC to confirm whether all Devices connected to an expired CH will need to be replaced, or just a Trust Centre Swap Out (CH Replacement) will be required, and how it will inform Users.	DCC	07/04/2020	07/07/2020	A Large Supplier who raised the question have provided clarification. Monthly TOC reporting is in place to advise all affected Suppliers of current status regarding memory utilisation.	Propose to close
Action OPSG 31/11	The DCC to outline the approach for additions/removals of Exceptions, through PMEL forum and how the OPSG will contribute.	DCC	07/04/2020	07/07/2020	The DCC is progressing this and will provide the update to OPSG in due course.	Open
Action OPSG 32/01	The DCC to provide a revised BCDR plan including dates in table format and circulate this to OPSG for comment.	DCC	05/05/2020	02/06/2020	Table with the revised dates provided as part of agenda item 6 slides (OPSG_33).	Propose to close
Action OPSG 32/02	SECAS to report feedback from TBDG on the HAN stability issue at the next OPSG meeting (OPSG_33).	SECAS	05/05/2020	02/06/2020	SECAS discussed this issue with the HAN/WAN Working Group following the last OPSG; however, it was thought that TSIRS offered a better fit, and so this forum will feature HAN Stability moving forward. Issue being monitored under OPSG Issue Log were further updates will be provided.	Propose to Close

Action OPSG 32/03	CSP C&S to reissue the findings of the report outlining the review of its management and operational processes.	DCC	05/05/2020	02/06/2020	The DCC to provide a verbal update at the June OPSG meeting (OPSG_33).	Open
Action OPSG 32/04	CSP N to reissue the findings of the report outlining the review of its management and operational processes.	DCC	05/05/2020	02/06/2020	The DCC to provide a verbal update at the June OPSG meeting (OPSG_33).	Open
Action OPSG 32/05	The DCC to confirm what the two different shades of green represented on the emergency credit graph refer to.	DCC	05/05/2020	02/06/2020	TOC have confirmed that the dark green towards the bottom is the number of 81AA Emergency Credit Exhausted alerts and the lighter green 81AB Emergency Credit Activated alerts	Propose to close
Action OPSG 32/06	The DCC to confirm that regular reporting to the OPSG about the operation of SECMP0062 will commence promptly after go-live.	DCC	05/05/2020	02/06/2020	DCC responded in the last meeting to confirm that the TOC and the EDAM Service Provider was prepared for the change to be implemented, and staffed accordingly to mitigate the risk of delays. From 9am on 6 May 2020 TOC had hourly checkpoint calls to update progress on reviewing code changes required in their databases, and by 10:30am had confirmed that all daily reports had been provided. Daily dashboard on Alert storms are available to Service Users via SSI.	Propose to close
Action OPSG 32/07	The DCC to verify the 240 scheduled problem changes per month.	DCC	05/05/2020	02/06/2020	The additional view with volumes and status of problems has been added to the	Propose to close

					aged graph for DCC operational update at June OPSG.	
Action OPSG 32/08	The DCC to confirm that Dormant migration forecasts are being issued to all Users.	DCC	05/05/2020	02/06/2020	The MCC investigated examples provided and responded to OSPG members who raised the issue directly. Further updates following the discussions at the May Reporting meeting will be provided at the June meeting (OPSG 33).	Propose to close
Action OPSG 32/09	The DCC to investigate whether the automated notice for dormant migrations are being issued to Users 15 days prior to migrations.	DCC	05/05/2020	02/06/2020	Update as for Action 32/08. A further update will be provided at the June OPSG meeting (OPSG 33).	Propose to close
Action OPSG 32/10	SECAS to propose whether the SECMP0062 TMMD governance processes should include full industry consultation, based on the legal text, working group proceedings, and any precedents from other operational procedures.	SECAS	05/05/2020	04/08/2020	An update will be provided at the June OPSG meeting (OPSG_33).	Open
Action OPSG 32/11	The DCC to explore how changes in scheduled planned maintenance can be communicated to members more effectively.	DCC	05/05/2020	02/06/2020	Arqiva's OTA FWDL system can simultaneously handle 200 firmware jobs. Once this limit is reached, subsequent firmware jobs are rejected. Once a job is completed and the number of active jobs falls below this 200 limit, additional firmware jobs are accepted.	Propose to close

Action OPSG 32/12	The DCC to confirm what would happen to on demand read request when the threshold of 400 requests was breached.	DCC	05/05/2020	02/06/2020	This action is being reviewed and addressed by TABASC.	Propose to close
Action OPSG 32/13	The DCC to identify and brief the OPSG on any other limitations regarding on-demand submissions.	DCC	05/05/2020	02/06/2020	SECAS confirmed that the timeline provided to SEC Panel met this action's requirements.	Propose to close
Action OPSG 32/14	SECAS and the DCC to develop a process for OPSG engagement with the DCC's network evolution proposal.	SECAS/DCC	05/05/2020	02/06/2020	The DCC is in the process of engaging with the Chair of each SEC committee and will provide an update at the June meeting.	Open