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Operations Group (OPSG) Meeting 31 on 7 April 2020

Headlines

At every meeting, the OPSG will focus on cross-industry matters that affect, or have the potential to affect, multiple SEC Parties. This month, the OPSG meeting included the following discussions (referenced by agenda item number):

4. Covid-19 Update (DCC): The DCC reported that they and their Service Providers continue to operate without problems with a Green Status. Business continuity arrangements have been put in place. The DCC explained that some Disaster Recovery (DR) tests have been postponed until later in the year so as to minimise operational risk. The OPSG supported this decision; the OPSG requested that the DCC produce a revised plan as soon as it was practical to do so.

6. IOC Aclara Live Service Criteria (DCC): The OPSG agreed to endorse the recommendation to the Panel to add the Initial Operating Capability (IOC) Aclara Device Model Combination (DMC) to the Eligible Product Combinations List (EPCL). The OPSG noted that LSC9 will be Amber due to the postponement of DR testing due to Covid-19.

7. June 2020 Preliminary Review (DCC): The OPSG raised concerns that the DCC was making SSI changes as a result of [SECMP0062 'Northbound Application Traffic Management – Alert Storm Protection'](#) without following the appropriate governance steps or involving Users. The OPSG asked that DCC propose how this should be rectified.

The OPSG reviewed an informative initial report of progress towards readiness: no problems were reported by DCC. The OPSG requested that the DCC consider and report the residual risks of the June 2020 Release.

9. DCC Operational Update (DCC): The OPSG noted the DCC update, including the generally successful progress of SMETS1 migration.

10. Spurious Alerts (DCC):

8F12

The DCC outlined that 8F12 Alerts will have a major impact on the lifespan of CHs, and will begin to produce reports for Users to predict the expiry date for individual CHs based on 8F12 Alert volumes. The DCC believes it has identified a root cause of 8F12 Alerts and will discuss this at TSIRS and with relevant manufactures for confirmation. The DCC noted that the Release 2.0 CH firmware upgrade may have produced an improvement in the 8F12 Alerts; however, it is too early to confirm this definitively.

8F3E

The DCC noted that a CH firmware fix is subject to operational acceptance on 8 April 2020. The DCC believe this fix will resolve up to 50% of the 8F3E in CSP C&S.

The OPSG noted the DCC update.

11. Excluded Alerts - SECMP0062 (DCC): The OPSG raised concerns with changing the parameters of SECMP0062 without following the correct governance, and requested that unless there is a matter of urgency the appropriate governance steps should be set out and followed.

15. Work Package - Q1 2020 submission (Apr - Jun) (SECAS): The OPSG recommended the Work Package for Q1 2020 – 21 to the SECCo Board for approval.

16. Operational Metrics Project (DCC): The OPSG reviewed and endorsed the recommendations of the report, except for the recommendation on number of Incidents: this recommendation will be adjusted in the final report.

Next Reporting Meeting: 27 April 2020

Next Main Meeting: 5 May 2020