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Paper Reference:	OPSG_30x_2303_02
Action:	For Information

Actions Outstanding

Outlined below are the actions outstanding from previous meetings and their current status. The Action Reference identifies the meeting number followed by the action number.

Action Reference	Action	Owner	Date raised	Target Completion Date	Update	Status
Action OPSG 26c/12	The DCC to change all titles on PDF documents to match the reports issued.	DCC	25/11/2019	23/03/2020	This is in progress by the DCC. A further update will be provided at the March meeting. (OPSG_30x)	Open
Action OPSG 28x/01	The DCC to confirm that its service managers are contacting DCC Users who are submitting Certificate Signing Requests without submitting accompanying forecasts by the next reporting meeting (OPSG_29x).	DCC	27/01/2020	23/03/2020	The DCC has not provided an update.	Open

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Action OPSG 28x/02	The DCC to provide a verbal update confirming the details of the CSP C&S 2020 coverage target, including when the target must be met, the CSP C&S's progress toward the target and the impact of incorrect CH variant installs.	DCC	27/01/2020	23/03/2020	The DCC has not provided an update.	Open
Action OPSG 28x/04	The DCC to confirm that the SRV proposal and trial was presented and approved to proceed by the Panel.	DCC	27/01/2020	23/03/2020	The DCC has not provided an update.	Open
Action OPSG 28x/05	The DCC to confirm that the 100% achievement of PM4.3 is consistent with poor performance being experienced by Service Users.	DCC	27/01/2020	24/02/2020	The DCC has not provided an update.	Open
Action OPSG 29xx/01	OPSG members to review the SR production report and SR reports provided by the DCC to investigate if there are discrepancies in the reported forecasts.	OPSG	24/02/2020	23/03/2020	The DCC has not provided an update.	Open
Action OPSG 29xx/02	The DCC to provide a statement that it can manage with the difference in variances in the Service Request Variance Report until Modification DP116 'Service	DCC	24/02/2020	23/03/2020	The DCC has not provided an update.	Open

	Request Forecasting' has been approved.					
Action OPSG 29xx/03	The DCC to investigate and resolve the apparent discrepancy between the two DCC-sourced reports (SR production report and SR reports).	DCC	24/02/2020	23/03/2020	The DCC has not provided an update.	Open
Action OPSG 29xx/04	The DCC to add a breakdown of the results of the triage in the CH returns process to the CH quarterly reports.	DCC	24/02/2020	23/03/2020	The DCC has not provided an update.	Open
Action OPSG 29xx/05	SECAS to send OPSG members a summary of the issues identified in the CH returns reports together with details of the amnesty to members.	DCC	24/02/2020	23/03/2020	The DCC has not provided an update.	Open
Action OPSG 29xx/06	OPSG members to send any further comments on the 53 open Problems stated in the SEC Panel Q4 2019 quarterly report, that may have impacted them by 4 March.	OPSG	24/02/2020	23/03/2020	No further comments were received from members. This action is now closed.	Closed
Action OPSG 29xx/07	OPSG members to provide any comments on the summary of DCC Reporting (Annex 1) by 4 March.	OPSG	24/02/2020	23/03/2020	No further comments were received from members. This action is now closed.	Closed

Action OPSG 29xx/08	The DCC to reissue the reports for Incidents INC000000526144 and INC000000520567 as they did not meet the Target Resolution Time, adjust CPM4 in consideration of the changes.	DCC	24/02/2020	23/03/2020	The DCC has not provided an update.	Open
Action OPSG 29xx/09	The DCC to amend the statement regarding the CH installation model in CSP N in the December PMR report.	DCC	24/02/2020	23/03/2020	The DCC has not provided an update.	Open
Action OPSG 29xx/10	The DCC to remove the statement that Users are not following CHIMSM and reissue the December PMR report.	DCC	24/02/2020	23/03/2020	The DCC has not provided an update.	Open
Action OPSG 29xxx/03	The DCC publish the revised BCDR plan to include MDS and Telefonica.	DCC	28/02/2020	23/03/2020	The DCC has not provided an update.	Open