Operations Group (OPSG) Meeting 30 on 3 March 2020 Headlines

At every meeting, the OPSG will focus on cross-industry matters that affect, or have the potential to affect, multiple SEC Parties. This month, the OPSG meeting included the following discussions (referenced by agenda item number):

4. Major Incidents (DCC): The OPSG agreed to publish the Review Report for Incident INC000000549963 to all SEC Parties.

5. DCC Operational Update (DCC): The DCC updated the OPSG on its SMETS1 migration strategy noting that it has succeeded in migrating 20,000 meters in a day at a 99.7% success rate. The DCC plans to attempt to migrate 28,000 meters on a day in April.

6. Spurious Alerts (DCC):

SMETS1 Alerts: The DCC stated that it has stopped the 8014 Alerts on SMETS1 meters, however it has now seen a rise in 81B8 incorrect polarity Alerts. The OPSG asked the DCC to clarify if these Alerts were spurious.

SMETS2 Alerts:

8F12 Alerts: The DCC confirmed that the root cause for the 8F12 Alerts in CSP N had not yet been identified and the number of these Alerts continues to increase. The DCC described the investigation which is underway; a Large Supplier (LS) member reported that their testing team believed that upgrading to Release 2.0 CH firmware appeared to resolve the issue. The DCC agreed to consider this input.

8F3E Alerts: The DCC expects that a substantial proportion of the 8F3E Alerts in CSP C&S would be resolved by a CH firmware upgrade. This upgrade is planned for April. The OPSG members raised concerns about the practicality of completing User Interface Testing (UIT) in that timescale, due to focus on the Release 2.0 UIT.

The DCC highlighted that it has introduced new motorway capacity to increase assurance that the DSP will be able to handle additional traffic (including Alerts) whilst alternative remediations are being deployed.

The OPSG noted that SMDG had confirmed that they viewed the OPSG as the appropriate body to oversee resolution of the Alerts issues.

7. CH Exceptions (DCC): The DCC outlined that it is making good progress with its investigations. The OPSG requested that the DCC provide a detailed summary which includes the outcomes and action plan for the April meeting (OPSG_31).

8. Meter Firmware OTAs (DCC): The DCC reported good progress by Communication Service Provider Central & South (CSP C&S), which has now achieved the target service level. CSP North (N)

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continues to fail to meet the target service level, having failed to achieve the end of December target in their remediation plan. CSP N now says they plan to meet the target service level in May.

9. Traffic Logs (DCC): The DCC reported that they had reviewed and amended their policy on the retention of traffic logs.

10. Operational Metrics Project (SECAS): SECAS noted that the final report will be sent to members for review on 7 April. There will be a briefing session for SEC Parties on 5 March.

11. SEC Releases 2020: June and November (SECAS/DCC): DCC proposed that the June 2020 SEC Release date be brought forward to 6 May. This will be done concurrently with the SMETS1 Core 1.1 Release. A LS member raised some concerns on the limited time to prepare for the SEC Release. The OPSG members requested that DCC confirm with Users that the change of date would have no impact. The OPSG agreed that it will carry out a preliminary review of readiness on 7 April and a final review on 27 April. The OPSG asked that the schedule for the November 2020 Release preparatory work be amended to include preliminary reviews by the OPSG.

13. Performance Measurement Methodology - Consultation Approach (DCC): The DCC confirmed that it will issue a consultation on SMETS1 additions to the PMM.

14. Release Management Policy – Consultation (DCC): The OPSG requested that the DCC reissue the outcome of the consultation.

15. OPSG Issues Log (SECAS): The OPSG agreed that all of the Candidate Issues should be added to the OPSG Issues Log.

16. CodeWorks - get involved (SECAS): SECAS informed members that they will shortly receive log in details to access CodeWorks, a digitalised version of the SEC.

19. AOB:

a) Ofgem invited OPSG members to attend an Operational Performance Regime (OPR) workshop at the end of March, outlining that stakeholder participation is essential to help develop the forthcoming report that will be issued to industry.

b) The DCC outlined that it has a business continuity plan to manage the business implications of the Coronavirus, this also includes a plan to address staffing.

Next Reporting Meeting: 23 March 2020
Next Main Meeting: 7 April 2020

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