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Operations Group Meeting 29xx

24 February 2020, 13:00 – 15:00

Meeting Headlines

Each month, the Operations Group (OPSG) reviews reports as delegated to it by the SEC Panel. This month the OPSG discussed the following (referenced by agenda item number):

2. SEC Panel Reports (SECAS): The OPSG reviewed the SEC Panel Reports summary.

RDP Incidents: SECAS highlighted that since the report was issued, four of the five open Registration Data Provider (RDP) Incidents have been resolved.

DCC Certificate Signing Request Variance Report (SECAS): The OPSG noted the Service Request (SRV) report. The January 2020 report outlined that there were 18 Users who have consumed services without submitting a forecast, which included four Large Suppliers from two voting groups.

DCC Service Request Variance Report (SECAS): The OPSG noted the Service Request (SR) report. A DNO member raised that they have observed a discrepancy of 80,000 between the SR production report and SR reports, both of which are produced by the DCC. The OPSG Chair requested that Users review the reports to see if the discrepancies apply to all Service Users that have submitted forecasts.

DCC Responsible Communications Hubs Returns Quarterly Report (SECAS): The OPSG noted the Responsible Communications Hubs (CHs) Returns quarterly report. SECAS highlighted that in the quarter, 16,250 CHs were registered for return by Users. Of these, 8,381 were registered as no fault and 7,869 were registered as faulty. The OPSG requested that the DCC add a breakdown of the results of the triage to the CH quarterly reports.

SEC Panel Quarterly Problem Report Summary (SECAS): The OPSG noted the SEC Panel Quarterly Problem Report Summary. SECAS highlighted that there were a number of Problems that have breached the target that the DCC has set for Root Cause Analysis. SECAS requested that OPSG members send any comments on these Problems that have impacted them by 4 March.

SECAS also requested that the OPSG provide any comments on the summary of DCC reporting (Annex 1) by 4 March.

3. PMR Report – December (SECAS): The OPSG reviewed the Performance Measurement Report (PMR). SECAS noted that three Code Performance Measures were below Target Service Level; CPM1, CPM3 and CPM4. SECAS highlighted that two Incidents had been incorrectly reported as meeting the Target Resolution Time. The DCC agreed to correct and reissue the Report.

4. AOB (OPSG): SECAS outlined the SMETS1 Middle Operating Capability (MOC) Morrison Data Services (MDS) governance timetable including the meeting on Friday 28 February. It was clarified that this Live Services Criteria submission covers 140,000 installations.

Next extraordinary governance meeting: 28 February 2020

Next main meeting: 3 March 2020

Next reporting meeting: 23 March 2020