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SEC Change Board Meeting 38

22 January 2020, 10:00 – 11:30

Gemserv, 8 Fenchurch Place, London, EC3M 4AJ

SECCB_38_2201- Draft Minutes

Attendees:

Category	Change Board Members
Change Board Chair	David Kemp
Large Suppliers	Tim Larcher (<i>teleconference</i>)
	Richard Vernon (<i>teleconference</i>)
	Paul Saker (<i>teleconference</i>)
Small Suppliers	Carolyn Burns (<i>teleconference</i>)
Network Parties	Jeremy Meara (<i>teleconference</i>)
	Shanna Barr (<i>teleconference</i>)
	Paul Fitzgerald (<i>teleconference</i>)
Other SEC Parties	Mike Woodhall (<i>teleconference</i>)
	Elias Hanna (<i>teleconference</i>)
Consumers	Ed Rees

Representing	Other Participants
DCC	Mari Toda
	David Walsh
	Graeme Liggett (<i>Part - teleconference</i>)
	Dan Lambert (<i>Part - teleconference</i>)
	Vince Rawle (<i>Part - teleconference</i>)
	Gary Bailey (<i>Part - teleconference</i>)
Ofgem	Jonathan Coe (<i>teleconference</i>)
SECAS	Veronica Asantewaa (<i>Meeting Secretary</i>)

Representing	Other Participants
	Harry Jones
	Ali Beard (<i>teleconference</i>)

1. SECMP0062 'Northbound Application Traffic Management - Alert Storm Protection' Change Board vote

The Change Board was invited to perform the final vote on [SECMP0062 'Northbound Application Traffic Management - Alert Storm Protection'](#).

The DCC provided an update on SECMP0062 which was also discussed at the recent Operations Group meeting. The DCC explained that there has been a 30% increase in Device Alerts, particularly 8F3E Alerts in November and December 2019. This resulted in double the service traffic on the network, meaning that up to 10,000,000 Devices will need to support up to 3,000,000,000 Service Requests. The DCC noted that the Data Service Provider (DSP) will need to implement additional motorway lanes to manage the increase of Alerts. The DCC quoted that these motorway lanes will cost £3,000,000 and additional capacity is needed. The DCC also emphasised that without SECMP0062, the service traffic will continue to increase.

A Network Party member understood the severity and agreed that this Modification is needed, however they were concerned that the current solution did not suit the needs of the Network Party.

The Network Parties raised a number of concerns regarding the root cause of these Alerts, uncontrollable email Alert storms and how implementation of this Modification will affect them. The member noted that this was also raised at the recent Working Group meeting and was disappointed that these concerns were not addressed.

The DCC stated that at the recent Working Group meeting, it proposed a solution to the email Alert Storms, in which there would be a change to the configuration to help with 8F14 and 8F15 Alerts. The DCC stated a change to the timing windows and parameters will capture a wide range of Alerts. This has been proposed to the DSP and the changes will be implemented in the Self-Service Interface (SSI) which will be managed by the Modification. The DCC suggested that it will provide reports and will work with Users on issues that come through the Technical Operations Centre (TOC) and will disable features in SSI until the Alerts are stable.

A Network Party member emphasised that this was not outlined in the Modification Report, therefore the vote cannot take place as the information provided is not valid. In particular, the agreed parameters from the November 2020 Working Group were not in the documentation, which instead showed the old parameters. An Other SEC Party member noted that although the solution is not perfect, the Modification forms part of the solution to manage the impact of Alerts, and it is a way forward to allow more investigation to take place.

Change Board members echoed the points raised by the Network Party member, and agreed that the Modification Report should be amended to reflect the solution agreed at the Working Group meeting. It was noted that the parameters could be amended by the Panel post-approval. However, the Change Board agreed it would be more appropriate to vote on a document that contained the correct details. It also suggested an ad-hoc meeting should be arranged to discuss these amendments before SECMP0062 can be voted on. It was noted that the current term comes to an end on 31 January, and

members felt it would be preferable to schedule an ad-hoc meeting with the current membership before then. The Change Board believed no further consultation was needed, and that the Panel could approve the updated Modification Report by correspondence and return it directly to the Change Board.

The Change Board:

- **AGREED** to **SEND BACK** SECMP0062 due to the Modification Report not fully reflecting the solution agreed at the Working Group meeting; and
- **AGREED** that an ad-hoc meeting should be scheduled on or before 31 January 2020 to discuss the amendments to the Modification Report and perform the final vote on SECMP0062.

Post-meeting note – an ad-hoc meeting has been scheduled for 7 February 2020, due to concerns from Electricity Network Parties, including the Network Party Member who raised the concerns, that a short consultation needs to be issued based on the correct parameters, to ensure this is visible to all Parties prior to decision.

2. MP079 'Provisions for withdrawing modifications' Change Board vote

The Change Board was invited to perform the final vote on [MP079 'Provisions for withdrawing modifications'](#).

No comments were raised, and the Change Board proceeded to vote.

Change Board Vote – MP079 decision:

The voting outcome is shown below:

Party Category	Approve	Reject	Abstain	Conclusion
Large Suppliers	3	0	0	Approve
Small Suppliers	1	0	0	Approve
Network Parties	3	0	0	Approve
Other SEC Parties	2	0	0	Approve
Consumers	1	0	0	Approve
Overall conclusion:				APPROVE

The view of the Change Board is that MP079 will better facilitate SEC Objective (g)¹ for the reasons given in the Modification Report by making the SEC more efficient.

The Change Board:

- **AGREED** that MP079 should proceed to vote;
- **AGREED** to recommend to the Authority that MP079 should be **APPROVED**; and
- **PROVIDED** rationale for this recommendation against the General SEC Objectives.

¹ Facilitate the efficient and transparent administration and implementation of the SEC

MP079 will be submitted to the Authority for determination. If a decision to approve is received on or before **11 June 2020** then MP079 will be implemented on 25 June 2020 as part of the June 2020 SEC Release. If a decision to approve is received after 11 June 2020 but on or before 22 October 2020, then MP079 will be implemented on **5 November 2020** as part of the November 2020 SEC Release.

3. MP097 'Improving SMETS2 Meter Installs for New Connections' Change Board vote

The Change Board was invited to perform the final vote on [MP097 'Improving SMETS2 Meter Installs for New Connections'](#).

A Large Supplier member noted that they had some reservations regarding MP097 as it does not improve every case scenario and they have not always been able to achieve a successful outcome; however, they see the bigger picture on how this modification can be useful. The DCC stated that it has spoken to Large Suppliers in making changes to the coverage checker. The DCC also noted that it is aware that MP097 does not address all concerns, but it is working on ways to improve this.

No further comments were raised, and the Change Board proceeded to vote.

Change Board Vote – MP097 decision:

The voting outcome is shown below:

Party Category	Approve	Reject	Abstain	Conclusion
Large Suppliers	3	0	0	Approve
Small Suppliers	1	0	0	Approve
Network Parties	2	0	1	Approve
Other SEC Parties	2	0	0	Approve
Consumers	1	0	0	Approve
Overall conclusion:				APPROVE

Change Board members believed that MP097 will better facilitate SEC Objective (a)² for the reasons given in the Modification Report. Members agreed that it will maximise and support meter installations better however they noted that more work will need to be done. They acknowledged it does not resolve all the issues, but provides a step in the right direction.

One Network Party member voted to abstain as Gas Network Parties are not responsible for identifying Wide Area Network (WAN) coverage.

The Change Board:

- **AGREED** that MP097 should proceed to vote;
- **DETERMINED** that MP097 should be **APPROVED** under Self-Governance; and
- **PROVIDED** rationale for this decision against the General SEC Objectives.

² Facilitate the efficient provision, installation, operation and interoperability of smart metering systems at energy consumers' premises within Great Britain

MP097 has been progressed as a Self-Governance Modification, and so there will now be 10 Working Days for any SEC Party who wishes to refer the Change Board's decision to the SEC Panel, to do so. This referral period will close at **5pm on Wednesday 5 February 2020**.

If no referrals are received by this date, then MP097 will be implemented on 27 February 2020 as part of the February 2020 SEC Release.

4. Any Other Business

There was no further business and the Chair closed the meeting.

Next scheduled meeting date: 26 February 2020

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