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SECMP0067 ‘Service Request Traffic Management’

Traffic management Mechanism Document – version 0.1

Traffic Management Mechanism Document

Purpose of this Document

This document has been prepared in accordance with SEC Section H3.32 where the Service Request Management Mechanism implemented by the DCC has its mechanism parameters, Service User capacity allocation formula, total DSP capacity, threshold matrices and prioritised Service Requests clearly defined.

Mechanism Service Capacity Allocation Formula

$$RTHR_u = \frac{ASC}{TMe} * \sum euTM_u$$

Mechanism Parameter Values

Parameter	Value
THR_u	Total Throughput Allocation for each User.
R	Throughput Allocation value to the next highest integer number once rounded down.
ASC	Available Service Capacity. Calculated by Total System Capacity (TSCw) minus the System Buffer (BSCw).
TMe	Total number of Weighted Meters by User Role (e).
$\sum euTM_u$	The sum of meters over all User Roles (e) for that User (u). This is calculated by ($\alpha_e \times NSMe_u \times PPM_u$) with α_e being the Charging Group Weighting Factor, $NSMe_u$ being for each User (u) and their User Role (e), the number of Enrolled Smart

Parameter	Value
	Meters for which Users act in that Role and PPMu is a Pre-Payment Multiplier to give additional weighting to Users that manage Pre-Payment meters.

Service User Capacity Allocation Formula

The Service User Capacity Allocation formula detailed below has been provided by the DCC to explain how it functions and its rationale.

The proposed capacity allocation formula operates at a SEC Party ID level and is built on the weighted proportionality principle, that is, each allocation is scaled using one or more weighting factor. To ensure fairness, capacity will be allocated on a basis that is clear and does not disadvantage any one user. Two considerations are applied here:

- Allocation based on installed devices to which that user has an allocated role, and
- Allocation based on the financial contribution of that user to the DCC system, as measured by the Users' charging group weight factor.

These two factors are combined multiplicatively. Thus, if either of the factors is zero the weight itself becomes zero. Consideration is also given to the expected additional volume of service requests required to manage pre-payment customers relative to non-prepayment customers.

The proposed formula also guarantees a minimum allocation that Other Users receive. This will guarantee that even Other Users are given some allocation. The two factors (meter estate and charging group) incorporate aspects of fairness, in the sense that Users who pay most and those with the most customers and the most meters to serve will receive larger allocations than smaller Service Users. These two principles, minimum allocations and weighted proportionality, form the base for a fair and equitable capacity allocation formula.

The two weighting factors are calculated by the following methodologies below.

The first weighting factor is the number of smart meters that the Service User is responsible for, sourced from the Smart Metering Inventory. A growth factor taken from the previous month's growth for that Service Users is applied to the number of smart meters to calculate monthly meter volumes for the month to which the allocation formula applies (t+1).

The second factor is a Service Users' charging group weight factor, taken from the annual charging statement. As Gas Transporters, RSA's and OU's are omitted from the charging group weighting factors, a proportion of the active charging groups weighting factors are reallocated to them, as shown in Tables 1 to 3 below.

Table 1 – Key Weighting Factors

SEC Party Details	SEC Party ID	SEC Role	Group Weighting	Total Meters at time t+1
Service User A	A001	Electricity Supplier – Import	0.490	5,000
Service User A	A002	Gas Supplier	0.370	3,500
Service User B	A003	Electricity Supplier – Export	0.080	1,200

Service User C	A004	DNO	0.060	7,200
Service User D	A005	Gas Transporter	0.000	7,250
Service User E	A006	RSA	0.000	3,000
Service User F	A007	Other User	0.000	10,000

Note: The values provided in the table are for illustrative purposes only.

Table 2 – Charging Group Weight Adjustment

Group	Share
Share of Capacity Allocated to Service Users With a Charging Group ID	95%
Share of Capacity Allocated to Service Users Without a Charging Group ID	5%

Note: The values provided in the table are for illustrative purposes only.

Each charging group weighting is multiplied by 95%, with the balance of 5% allocated to those Service Users without a charging group weighting. This weighting will be calculated based on the proportion of actual SRV's originating from those Service Users without a charging group weight. This methodology and the resulting calculation will be agreed and regularly reviewed by the Panel.

Table 3 – Charging Group Weight Adjusted

SEC Party Details	SEC Party ID	SEC Role	Charging Group ID	Adjusted Charging Group Weighting
Service User A	A001	Electricity Supplier – Import	g1	0.4655
Service User A	A002	Gas Supplier	g3	0.3515
Service User B	A003	Electricity Supplier – Export	g2	0.0760
Service User C	A004	DNO	g4	0.0570
Service User D	A005	Gas Transporter	g5	0.0400
Service User E	A006	RSA		0.0099
Service User F	A007	Other User		0.0001

Note: The values provided in the table are for illustrative purposes only

The next step is to adjust the Smart Meter Volumes by the Pre-Payment Multiplier to reflect the higher expected traffic volume of Pre-Payment customers. This is done by multiplying the percentage of a Service Users customers that are pre-payment customers by the pre-payment multiplier (which represents the increased volume of service requests from pre-payment customers) by the number of meters that a Service User is responsible for. The output is in the final column in Table 4 below.

Table 4 – Adjust Smart Meter Volumes by Pre-Payment Multiplier

SEC Party Details	SEC Party ID	SEC Role	Percentage Pre-Pay Customers	Pre-Pay Multiplier	Adjusted Number of Installed Meters at time t+1
Service User A	A001	Electricity Supplier – Import	16%	1.2	5,960
Service User A	A002	Gas Supplier	16%	1.2	4,172
Service User B	A003	Electricity Supplier – Export	0%	1.2	1,200
Service User C	A004	DNO	0%	1.2	7,200
Service User D	A005	Gas Transporter	0%	1.2	7,250
Service User E	A006	RSA	0%	1.2	3,000
Service User F	A007	Other User	16%	1.2	11,920
Total	-				40,702.0

Note: The values provided in the table are for illustrative purposes only.

The next step is to define the system's capacity and the proportion that will not be allocated (the buffer) to ensure capacity is provided for priority service requests during periods when the solution is active.

Table 5 – Key Weighting Factors

Capacity	Available Capacity	Buffer Zone
Transactions Per Second	270	30

Note: The values provided in the table are for illustrative purposes only.

The next step is to calculate the Weighted Number of Smart Meters Associated With a User Role, by multiplying the weighted charging group value for the role (e.g. 0.466) from Table 6, by the adjusted number of meters that Service User is responsible for in that role (e.g. 5,960), from Table 6. For Example, Service User A's weighted smart meter volumes for its role as an Electricity Import Supplier is calculated as below;

Table 6 – Weighted Number of Smart Meters Associated With a User Role

SEC Party Details	SEC Party ID	User Role	Charging Group Weighting	Adjusted Number of Installed Meters at time t+1	Weighted Smart Meter Volumes at time t+1
Service User A	A001	Electricity Supplier - Import	0.466	5,960	2,774

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Service User A	A002	Gas Supplier	0.352	4,172	1,466
Service User B	A003	Electricity Supplier - Export	0.076	1,200	91
Service User C	A004	DNO	0.057	7,200	410
Service User D	A005	Gas Transporter	0.0400	7,250	290
Service User E	A006	RSA	0.0099	3,000	30
Service User F	A007	Other User	0.0001	11,920	1
Sum					5,063

The final step is then to divide the sum of weighted Smart Meters from Table 7 (*e.g.* **5,063**) by the total available capacity from table 6 (*e.g.* **270**) to calculate the allocated capacity per smart meter. This number is then multiplied by the total number of weighted smart meters for each service user from Table 6. For example, Service User A's allocated capacity would be:

$$\left(\frac{\mathbf{5,063}}{\mathbf{270}} \right) \times (\mathbf{2,774} + \mathbf{1,466}) = 226 \text{ tps or } 84\%$$

Each Service User is allocated a percentage share of capacity, ensuring that the DSP can transparently reallocate capacity in the event that capacity increases are introduced after a Service Users allocation share has been calculated.

Each Service User will have their transactions per second allocation rounded down with the exception of those service users who have an allocation of below 1 transaction per second, who will see their allocation rounded up. By rounding down, this ensures that allocated capacity cannot exceed available capacity. See Table 7 below for an illustrated example with Service User A's capacity.

Table 7 – Capacity Allocation

SEC Party Details	SEC Party ID	Capacity Allocation (Transactions Per Second)	Percentage Allocation for time t+1
Service User A	A001 + A002	226	84.33%
Service User B	A003	4	1.49%
Service User C	A004	21	7.84%
Service User D	A005	15	5.60%
Service User E	A006	1	0.37%
Service User F	A007	1	0.37%
Total		268	100%

Note: The values provided in the table are for illustrative purposes only.

For the purposes of the calculations, the DCC shall determine the number of Enrolled Smart Meters for which a User acts in a User Role based on the DCC's reasonable estimate of the number of Enrolled Smart Meters that there will be at the end of the 15th day of the month in respect of which the calculation applies.

Prioritised Service Requests

DUIS Reference	Service Reference	Service Reference Variant	Prioritised Service Request Name
3.8.5	1.5		Update meter balance
3.8.9	2.2		Top up device
3.8.10	2.3		Update debt
3.8.11	2.5		Activate emergency credit
3.8.78	6.25		Set electricity supply tamper state
3.8.86	7.1		Enable supply
3.8.87	7.2		Disable supply
3.8.88	7.3		Arm supply
3.8.81	7.4		Read supply status
3.8.98	8.1		Commission device
3.8.104	8.7		Join service (critical)
3.8.106	8.8		Unjoin service (critical)
3.8.113	8.14	8.14.1	Comms hub status update - install success
3.8.114	8.14	8.14.2	Comms hub status update - Install no sm wan
3.8.120	11.3		Activate firmware

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