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SECMP0053 ‘Amend Target Response Times for Service Requests Critical to Installation and Commissioning Processes’

Change Board vote

About this document

This document summarises the discussions of the Change Board on SECMP0053 and the outcome of the vote.

This vote forms a decision on SECMP0053 under Self-Governance.

Change Board vote

Change Board decision

The Change Board voted to **approve** SECMP0053 under Self-Governance.

The vote breakdown is summarised below.

Change Board vote [Proposed Solution]				
Party Category	Approve	Reject	Abstain	Outcome
Large Suppliers	3	0	0	Approve
Small Suppliers	1	0	0	Approve
Network Parties	2	0	0	Approve
Other SEC Parties	3	0	0	Approve
Consumer Representative	0	0	0	-
Overall outcome:				APPROVE

The Consumer Representative was absent from the vote on SECMP0053.

Views against the General SEC Objectives

Objective (a)¹

The Change Board believes that SECMP0053 will better facilitate SEC Objective (a) by allowing the Service Request Target Response Times being affected to aid the efficient installation of Smart Meters. This is because by setting the Target Response Times from 24 hours to 30 seconds, this will allow the onsite testing and installation of Smart Meters to be confirmed in a much faster time than was previously available.

Objective (b)²

The majority of the Change Board believes that SECMP0053 will better facilitate SEC Objective (b) due to improving the DCC's reporting process by aligning it to more realistic Target Response Times.

¹ To facilitate the efficient provision, installation, operation and interoperability of smart metering systems at energy consumers' premises within Great Britain.

² To enable the DCC to comply at all times with the objectives of the DCC and to discharge the other obligations imposed upon it by the DCC License.

Comments and discussions

Consultation responses

There were five responses to the Modification Report Consultation. Four of the responses were from Large Suppliers, all of whom were in favour of approval. One Electricity Network Party responded to the consultation who voted to approve as well. No additional comments were received.

Change Board discussions

No further discussions were held over the Modification Proposal.