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Operations Group (OPSG) Meeting 26 on 5 November 2019

Headlines

This month, the OPSG meeting included the following discussions (referenced by agenda item number):

1. SMETS1 Governance (SECAS): The OPSG agreed the DCC's statement of readiness by reference to the Live Services Criteria; this will be recommended to the Panel. This encompassed the additional entries onto the Eligible Products Combination List (EPCL) to be migrated at a maximum rate of 2000 installations per day.

2. November 2019 Governance (DCC): The OPSG agreed that DCC should provide a statement of readiness consistent with the requested structure. The OPSG noted the evidence provided and requested clarifications on the content which will be reviewed at an additional OPSG meeting scheduled for Friday, 8 November.

6. DCC Operational Update (DCC): The OPSG expressed concern about the recent level of Incidents. The OPSG acknowledged the strenuous efforts being made by DCC to improve the situation.

7. Self-Service Interface (DCC): The OPSG approved the package of Service Improvement Proposals (SIPs), noting that some of these may be relevant to [DP083: 'Change Coordination'](#). The OPSG asked both SECAS and DCC (as the modification Proposer) to communicate this work on requirements to the Modification Working Group, the aim being to avoid duplication.

9. Device Alerts (DCC): The OPSG agreed to support the DCC by encouraging Service Users to take all reasonable steps to reduce the number of Device Alerts being generated. The DCC agreed to produce guidance on how to avoid the production of superfluous Alerts. It was agreed that the Device Alerts issue would be added to the OPSG Risk Register.

11. Customer Perspective (OPSG):

a) Management of traffic from the DCC to Service Users

The OPSG supported the suggestion that this should be investigated and agreed with the User that a modification proposal would most likely be necessary.

b) Relative Performance of Communication Service Providers for Install and Commission

The DCC agreed to consider the performance figures presented by a Large Supplier.

The OPSG agreed to discuss the issue at the December meeting.

Next Meeting Date: 3 December 2019