

This document is classified as **White** in accordance with the Panel Information Policy. Information can be shared with the public, and any members may publish the information, subject to copyright.

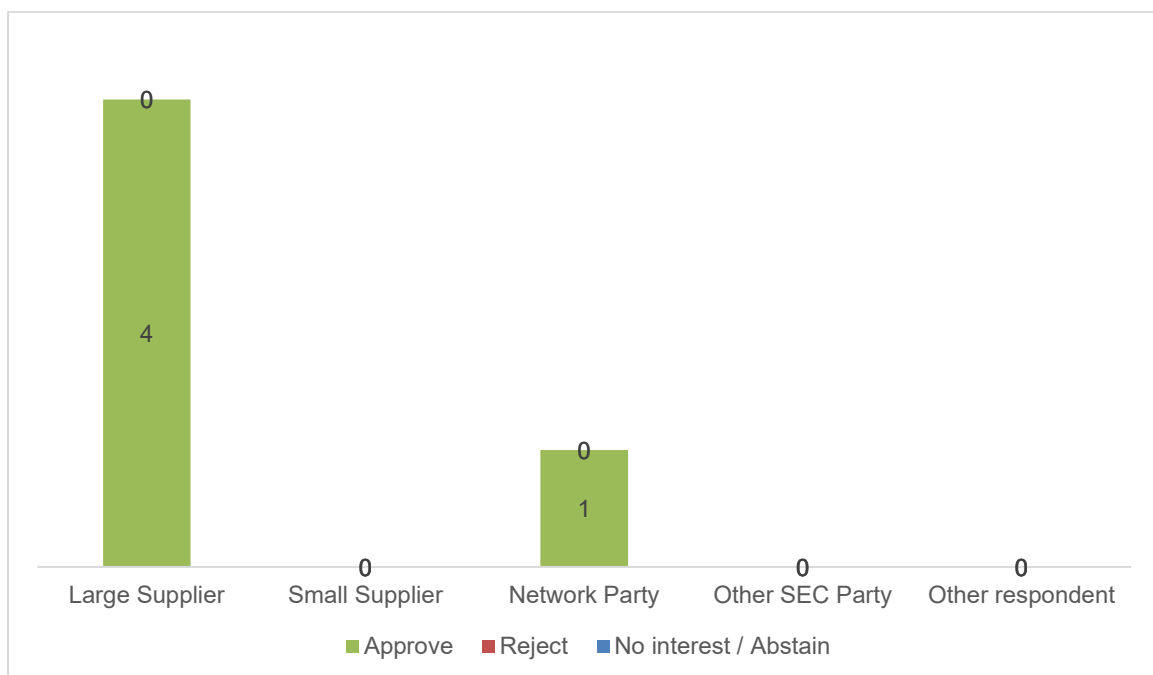
SECMP0053 ‘Amend Target Response Times for Service Requests Critical to Installation and Commissioning Processes’

Modification Report Consultation responses

About this document

This document contains the full non-confidential collated responses received to the SECMP0053 Modification Report Consultation.

Summary of responses



Question 1: Do you believe that SECMP0053 should be approved?

Question 1			
Respondent	Category	Response	Rationale
EDF Energy	Large Supplier	Approve	<p>This change will better facilitate SEC Objective (a) by better enabling smart meters to be installed and configured correctly as part of the installation visit and to enable smart meters to be installed in premises where this currently may not be possible.</p> <p>This change will also better facilitate SEC Objective (b) through ensuring that the obligations placed on DCC and against which they will be measured are more realistic.</p>
Npower	Large Supplier	Approve	<p>We agree with the rationale proposed by the proposer; that SECMP0053 will better facilitate SEC Objective (a) by better enabling smart meters to be installed and configured correctly and to enable smart meters to be installed in premises where this currently may not be possible.</p>
SSE	Large Supplier	Approve	<p>We agree that Requirement 1 will better facilitate SEC Objective (a); by reducing the Target Response times for Service Requests that will enable smart meters to be installed and configured correctly for Auxiliary Load Control, leading to a more efficient operation of the installation and Commissioning process.</p>
E.ON Energy	Large Supplier	Approve	<p>E.ON has an interest in SR 4.8.1 timeout being extended to improve the success SME SR 4.8.1 commands. The current time out impacts commands relating to SME accounts where there is a request up to 31 days of data.</p>
Western Power Distribution	Electricity Network Party	Approve	<p>We believe that this modification should be approved as we feel that it better facilitates SEC Objective (a) by aiding the efficient installation and operation of Smart Metering Energy Systems at Consumer's premises.</p>

Question 2: Please provide any further comments you may have

Question 2		
Respondent	Category	Comments
EDF Energy	Large Supplier	N/A
Npower	Large Supplier	N/A
SSE	Large Supplier	N/A
E.ON Energy	Large Supplier	N/A
Western Power Distribution	Electricity Network Party	N/A