

# Cost benefit analyses

OPSG\_16/02: DCC to provide the approved and new cost comparison information as soon as possible and confirm which costs had been included in the indicative charging statement, for Production Proving; this action replaces Action: OPSG\_05/02.

OPSG\_22/12: DCC to investigate the cost benefit analysis of the Ecosystems Management Framework.


In line with DCC's new approach to customer engagement, cost related queries for Production Proving and Change Coordination were discussed at DCC's September Quarterly Finance Update.

As part of the approach to improving customer engagement, DCC is aiming to:

- Improve transparency and get customer input in the shaping of key initiatives
- Clarify where and how DCC will engage at different stage of key initiatives and how DCC's services reflect customer input
- Ensure customer feedback is captured and relayed to both customers and through the DCC decision making process
- Provide clarity around scope, business case, timeframes and costs and seek customer input through the Quarterly Finance Update and Customer Portal.

The Quarterly Finance Update and Customer Portal allow DCC to share commercially sensitive information with customers and support conversations relating to that material. Engagement plans will also be provided to outline which (BEIS/SECAS/DCC) forums will be used to discuss initiatives further.

**DCC Recommendation: Propose Closed**



# Code Performance Measure 1, Service Provider Performance Measure 2

OPSG\_23/05: The DCC to clarify the exact meaning, interpretation, and reporting of Service Provider Performance Measure 2, Code Performance Measure 1.

**DCC confirms that Category 1 firmware payloads only refer to meter firmware.**

**DCC Recommendation: Propose Closed**

# BCDR

OPSG\_24/04: DCC to resolve the issue raised regarding BCDR testing with the TABASC Chair and confirm resolution to the OPSG at the first meeting in October (or before next consideration of the SMETS1 LSCs if that is sooner).

Meetings on this matter have been occurring offline, believe that shared understanding of the level of IE and DCO resilience testing has been completed successfully has improved.

DCC Operations will consider how the next level of testing with the SPs can be achieved with minimal risk to service, and when it could be practically carried out alongside all the other BCDR related testing that is planned in for next year

DCC will continue to meet with the TABASC and SEC Ops Chairs to discuss BCDR testing on a quarterly basis.

DCC will also continue to provide quarterly updates on BCDR activities to the Operations Group.

**DCC Recommendation: Propose Closed**

# DCC capacity

OPSG24/05 – DCC to engage with customers and create business scenarios and an early risk assessment of implications for capacity.

Customers will be central in defining the scenarios that inform capacity modelling.

DCC is working via our Service Managers to engage in bilateral sessions with our Customers in November, and intends to workshop the proposed scenarios at November's DCC Customer Forum and November's ENA DIG meeting.

These scenarios will then be used to model the impact on traffic volumes, system and component utilisation over the next 12 months (January 2020 – December 2020). Key risks will be identified and quantified and solutions proposed to address these

This work will be completed in December 2019, and available to the Operations Group in time for the January 2020 meeting.

These models will be reviewed and updated quarterly and shared with OPSG. The DCC will work with Service Providers and Service Users to consider how the service can most effectively respond to and mitigate against these scenarios.

**DCC Recommendation: Ongoing**

# PMEL

OPSG24x/05 : DCC to outline the process for how exceptions are agreed to be added to the PMR report, to the November OPSG

## Response

Review of the PMEL, both additions to and removal of exceptions and exclusions, is currently undertaken by DCC Service Managers and representatives from DCC Operations and Commercial, but this has not been a formally documented process.

DCC recognise that while it is believed that the PMEL process accurately reflects its intentions and is fit for purpose, in order to ensure transparency and confidence in the process, formal governance is required. To this end DCC propose: -

- To establish a regular (suggest quarterly) formal DCC PMEL review forum with Operational, Commercial and Regulatory components governed by a Terms of Reference sponsored by a DCC ExCo member.
- PMEL review forum would provide outputs for discussion at SEC Operations Group to feed back to DCC.
- Additionally, DCC will work to ensure that exclusions and exceptions contained in the monthly Performance Measurement Report (PMR) align with a specific entry in the PMEL.

## DCC Recommendation: Propose