

SSI Consultation #1 Impact Assessment Cost Summary v3.0

25 October 2019

DCC Public

Summary

- Our first consultation working within the guidelines of SECMP0058 was issued on 5th July, and closed on 26th July.
- This consultation was primarily focused on the forward schedule of change, with customer requirements previously given to the preceding SSI Improvement Project.
- A request was made to and granted by SEC Ops to move the items to impact assessment on 6th Sept.
- During request made to SEC Ops to progress to build, 1st October; concern was raised regarding any overlap with a proposed SEC Mod regarding Change Co-Ordination. A request from SEC Ops was made to DCC to provide further details regarding those items considered to overlap, or remove these items from the request to develop.

Consultation SSI#1 SIP Items - Request to Develop

SIP	Title	Cost	Description
SIP497	Release Management Business Event Severity values	£9,131.79	This enhancement is about providing consistency in the Severity values from the two separate data sources of Change Records and Release Records that are displayed in the Forward Schedule of Change and associated details record. The requirement originated from the discovery sessions with Service Users.
SIP544	Make the Change Calendar view available on SSI /SSMI portal. Enable RAG indicator on the Change Calendar based on the Risk Assessment of the Changes and the risk calculated.	£18,664.07	This enhancement is about providing a Change Calendar that meets the needs of the end users, providing access to end users of fields previously not exposed onto SSI The requirement originated from the discovery sessions with Service Users.
SIP541	Risk Calculation of Internal Changes based on the RAG display of Change Calendar	£18,664.07	This enhancement is about providing a Change Calendar that meets the needs of the end users, providing access to end users of fields previously not exposed onto SSI. This item will explicitly calculate a risk profile of multiple changes and present the amalgamated risk back to end users.
SIP542	Calculation of overall risk for both internal and external calendars, allowing customers to manipulate calendars to define risk based on change type, originator and activity.	£18,664.07	This enhancement is about providing a Change Calendar that meets the needs of the end users, This item will explicitly calculate the risk profile of multiple changes by allowing users to overlay different change types originators and category's.
SIP510	Display related changes on change detail screen	£9,131.79	The requirement originated from the discovery sessions with Service Users and the desire of the DCC Change team to provide more information about Changes.

Consultation SSI#1 SIP Items - Request to Develop

SIP	Summary	Cost	Description
SIP511	Display change status and status reason on change detail tab	£9,131.79	This item was proposed to alleviate a long standing concern uncovered during customer discovery. This amendment will simply present to customers the status of change activity, i.e. planned, cancelled, completed.
SIP520	Update Presentation of Change Events	£18,664.07	This enhancement is about providing a Change list view that meets the needs of the end users, providing access to end users of fields previously not exposed onto SSI. Enhancing the presentation across the SSI based on the wireframe structure required for change. The requirement originated from the discovery sessions with Service Users.
SIP493	Enable customers to be able to put updates on Service Requests via SSI	£9,131.79	This item references service catalogue request dialogue only. *Approval given to move to development on 1 st October by SEC Ops group.
SIP518	Chg Detail tab region	£9,131.79	This item was proposed to alleviate a long standing concern uncovered during customer discovery. This amendment will show users the region North, Central, South affected by change activity.

Completed I.A.	Size	IA
	S	5 items £46,658.95
	M	4 items £74,656.28
	L	0
	VL	0
	Total	£120,295.23

Improvement Costs

Summary costs for grouped SIP areas are provided using the parameters as referenced in SECMP0058.

Small (below £50k);

Medium (£50k-£100k);

Large (greater than £100k).

The total cost of request to move forward is £120,295.23.

From April 2019 to date, we have exceeded just two individual SSI items estimated costing, by 0.5 days each.

Request To Proceed as defined in SECMP0058

- **DCC request approval from the SEC panel to begin development build on items that have had IA's completed and can deliver the improvement as specified in consultation #1.**