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## Operations Group Meeting 26\_0511

**5 November 2019, 10:00 – 16:00**

**Gemserv, 8 Fenchurch Place, London, EC3M 4AJ**

### Agenda

Item No.	Agenda Item	Paper Reference	Meeting Lead	Time
	Welcome and Introductions		Chair	
<b>Items for Business</b>				
1.	SMETS1 Governance <b>FOR DISCUSSION</b> (Decision to be taken under agenda item 8)	OPSG_26_0511_01 – Process Overview ( <b>AMBER</b> ) OPSG_26_0511_01 – DCC Evidence ( <b>RED</b> )	SECAS	10:00 – 12:00
<b>Break</b>				<b>12:00 – 12:10</b>
2.	November 2019 Governance <b>FOR DISCUSSION</b> (Decision to be taken under agenda item 8)	OPSG_26_0511_02 – Process Overview ( <b>AMBER</b> ) OPSG_26_0511_02 – DCC Evidence ( <b>RED</b> ) ( <i>late paper</i> )	SECAS	12:10 – 13:00
<b>Lunch</b>				<b>13:00 – 13:30</b>
3.	Previous Minutes <b>FOR DECISION</b>	OPSG_25_0110_03	SECAS	13:30 – 13:35
4.	Panel Feedback <b>FOR INFORMATION</b>	Verbal	SECAS	13:35 – 13:40
5.	Actions Outstanding <b>FOR DECISION</b>	OPSG_26_0511_05	SECAS	13:40 – 14:00
6.	DCC Operational Update <b>FOR DISCUSSION</b>	OPSG_26_0511_06 ( <b>GREEN</b> )	DCC	14:00 – 14:30
7.	Self-Service Interface <b>FOR DISCUSSION</b>	OPSG_26_0511_07 ( <b>GREEN</b> )	DCC	14:30 – 14:50

Break				14:50 – 14:55
8.	Confirmed Decision <b>FOR DECISION</b>	Verbal	OPSG Members	14:55 – 15:05
9.	Device Alerts <b>FOR DECISION</b>	OPSG_26_0511_09 ( <b>GREEN</b> )	DCC	15:05 – 15:25
10.	Comms Hub Exceptions Update <b>FOR DISCUSSION</b>	OPSG_26_0511_10 ( <b>GREEN</b> )	DCC	15:25 – 15:35
11.	Customer Perspective <b>FOR DISCUSSION</b>	Verbal	OPSG Members	15:35 – 15:45
12.	Change Management Maintenance Trial Update <b>FOR DISCUSSION</b>	OPSG_26_0511_12 ( <b>GREEN</b> )	DCC	15:45 – 15:50
13.	Operational Metrics Project <b>FOR DISCUSSION</b>	Verbal	SECAS	15:50 – 15:55
14.	Any Other Business <b>FOR DECISION</b>		All	15:55 – 16:00
Items for information				
15.	OPSG Issues Log <b>FOR INFORMATION</b>	OPSG_26_0511_15	N/A	
16.	New Draft Proposals and Modification Proposals <b>FOR INFORMATION</b>	OPSG_26_0511_16 OPSG_26_0511_16 – Appx A OPSG_26_0511_16 – Appx B OPSG_26_0511_16 – Appx C OPSG_26_0511_16 – Appx D OPSG_26_0511_16 – Appx E OPSG_26_0511_16 – Appx F	N/A	

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