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Operations Group (OPSG) Meeting 25 on 1 October 2019

Headlines

This month, the OPSG meeting included discussions of the following (referenced by agenda item number):

4. Major Incidents (DCC): The OPSG reviewed the Review Reports for INC000000478818 and INC000000479406, which are both Category 1 Incidents, and agreed to publish the reports subject to agreed revisions.

6. Self-Service Interface (DCC): OPSG members raised that there were several Service Improvement Proposal (SIP) items apparently within the scope of Draft Proposal [DP083: 'Change Coordination'](#) submitted by the DCC.

The OPSG asked the DCC to remove the SIPs in question from the proposal and resubmit by 8 October.

8. CodeWorks – the digital SEC (SECAS): The OPSG was introduced to a digitised, searchable version of the SEC; a short demo was provided, and members were encouraged to register [here](#).

9. Quarterly Work Package (SECAS): The OPSG recommended the work package for SECCo Board approval.

11. SECMP0067 Business Case (SECAS): The OPSG identified operational risks for this Modification: this will be relayed to the SEC Change Working Group.

12. SEC 2020 November Release (SECAS): The OPSG asked that the Acceptance Criteria related to operational readiness be developed further. OPSG members agreed to submit any further comments as soon as possible.

13. SMETS1 and November Release Governance (SECAS): The OPSG noted that DCC proposed that same live date for both Releases: the DCC agreed to an OPSG request to produce a risk assessment.

Schedules for the governance steps were set out by SECAS. These will lead to the OPSG making its recommendation at its 5 November meeting.

14. Problem Management Strategy (DCC): The DCC agreed to canvas User views on a per User Problem Record.

15. Operational Metrics Project Brief (SECAS): The OPSG recommended the Project Brief for forwarding to the SEC Panel and for SECCo Board approval.

16. Alerts (DCC): It was agreed that Alerts operational issues will be overseen by the OPSG. The OPSG noted that despite the efforts of the DCC and Parties, the number of erroneous alerts has not been contained.

17. CH Exceptions (DCC): The OPSG noted that the exceptions list does not inform the Service Users that an issue has been raised and agreed that this item will be added to the OPSG Issues Log.

18. Issues (SECAS/DQISG): The OPSG noted that the work on the Data Quality Issues was almost complete and agreed that the remaining matters should be transferred the OPSG Issues Log.

OPSG members were asked to provide comments on further candidate issues by 15 October.

Next Meeting Date: 5 November 2019