



Department for
Business, Energy
& Industrial Strategy

Department for Business, Energy &
Industrial Strategy
1 Victoria Street
London SW1H 0ET
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The Authority (Ofgem), the SEC Panel, SEC Parties and other
interested parties

30 May 2019

Dear Colleague,

**Consultation on directing the DCC to plan for the design, development and
implementation of smart meter enduring change of supplier arrangements**

1. At **Annex A** of this letter is a Government consultation on a proposal to direct the Data and Communications Company (DCC) to provide Enduring Change of Supplier (ECoS) arrangements for smart meters (SMETS2 and enrolled SMETS1 smart meters).
2. The existing, Transitional Change of Supplier (TCoS) arrangements for changing energy suppliers' security credentials were put in place on a temporary basis.
3. Our proposed enduring approach in this consultation (ECoS Option 2) builds on TCoS by avoiding reliance on the energy supplier losing the customer to process the change of security credentials, while also putting in place greater separation from the Data Services Provider (DSP) and providing independent access to registration. This preferred option has been arrived at through dialogue with the National Cyber Security Centre (NCSC) and with reference to the analysis in the DCC report at **Annex B**. The report finds that ECoS2 is the superior option for putting in place a sufficiently robust enduring solution when assessed against cost, complexity and delivery risk.
4. We propose to direct the DCC to plan for the design, development and implementation of the systems, processes and procedures to deliver the ECoS2 solution in timescales such that TCoS does not need to be included in the re-procurement of the DSP contract.
5. This consultation closes at 5pm on 27 June 2019. Details of how to respond are contained within the consultation document at Annex A.

Kind regards,

Duncan Stone

Head of Delivery, Smart Metering Implementation Programme

List of Annexes to this letter

(These are published separately at: https://smartenergycodecompany.co.uk/latest_news/)

Annex A	Government Consultation Document
Annex B	Change of Supplier – DCC Solution Review v1.0