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Paper Reference:	TABASC_40_2103_08
Action:	For Decision

SECMP0067 ‘Service Request Traffic Management’ Business Requirements Decision

1. Purpose

This paper requests the Technical Architecture and Business Architecture Sub-Committee (TABASC) to decide whether the [SECMP0067 ‘Service Request Traffic Management’](#) Business Requirements are suitable to submit to the DCC for Preliminary Assessment, after incorporating the TABASC input from a previous meeting. This way, the signed off Business Requirements will have the support of both the TABASC and the SECMP0067 Working Group before committing to the solutions from the DCC.

2. Context and Proposed Solution

The DCC System has a finite capacity. Even with communication with Service Users to meet forecasted demand and making the most efficient use of the System’s current capacity, it may be unable to cover accidental or unanticipated large bursts of Service Requests (SRs). This current mechanism therefore does not act in favour of the Service Users who have not been responsible for the overload and penalises them equally.

The proposed solution is to define a maximum system capacity, operating threshold and appropriate Service User allocations. When the DCC System reaches this operating threshold, traffic management of the SRs will become active. Service Users who are exceeding their allocation will then have their SRs throttled down to either their stated allocation or the operating threshold (whichever is greater). This should prevent Service Users crowding out others who are using the System by adhering to the allocations.

3. TABASC Decision

Attachment A to this paper sets out the SECMP0067 Business Requirements, which have been agreed by the Working Group and reflect input from the TABASC meeting on 21 February 2019. We ask the TABASC to agree that the Business Requirements are suitable for requesting a Preliminary Assessment from the DCC for a solution that corresponds to the existing business architecture. If there are any issues with the current SECMP0067 Business Requirements, we ask TABASC Members to highlight any areas that need amending before issuing for Preliminary Assessment.

4. Recommendations

The TABASC is requested to:

- **NOTE** the contents of this paper;
- **CONSIDER** the contents of the SECMP0067 Business Requirements in Attachment A; and
- **AGREE** that the SECMP0067 Business Requirements are suitable for issuing to DCC for Preliminary Assessment.

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SECAS Team

14 March 2019