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TAG Meeting 136X

10:00 – 11:36, 14 April 2026

TAG_136X_1404 – Meeting Headlines

Decision, Discussion and Information Items

1. FSM SIT TCR (For Decision) (GREEN)

The DCC presented an update on the Future Service Management (FSM) System Integration Testing (SIT) Test Completion Report (TCR). The DCC confirmed that the TAG was being asked to approve the SIT Phase 2 Test Completion position, to agree the categorisation and severity of open Testing Issues (TIs), and to confirm whether the FSM SIT exit criteria had been met.

The TAG **APPROVED** the completion of FSM SIT Phase 2.

2. FSM User Testing Issues (For Information) (GREEN)

The DCC presented an update on FSM User TIs, summarising the current position of User raised TIs by severity and providing an update on changes since TAG 136. It was confirmed that the majority of issues had previously been considered by TAG and the FSM Readiness Group, with a number of issues having since been retested, passed and closed, and others continuing through triage or Work-off.

The TAG **NOTED** the update.

3. FSM LSC (For Decision) (GREEN)

The DCC presented an update on the FSM Live Services Criteria (LSC), outlining the position against the relevant criteria and summarising the evidence supporting readiness for live service. The DCC confirmed that the assessment of FSM testing milestones, including SIT completion and User testing progress, had been informed by prior TAG decisions and ongoing consideration through the FSM Readiness Group and Operation Group (OPSG).

The TAG **AGREED** to conditionally approve the FSM LSC, subject to the provision of written assurance from the DCC confirming successful enabling and testing of FSM email notification functionality (and no high severity issues being reported by Service Users) and DCC confirmation of the successful resolution of TI 19180 within the agreed timescales by 12pm on Monday 20 April.

4. AOB (CLEAR)

There were no items raised at AOB.

Next Meeting Date: 29 April 2026.