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SEC Panel Meeting 118

9:30 – 13:15, 25 July 2023

SECP_118_2507 – Meeting Headlines

Decision, Discussion and Information Items

1. Minutes and Actions Outstanding (For Information)

The Panel reviewed the minutes from the SEC Panel 117 meeting and **APPROVED** them as final.

The Panel **NOTED** the Actions update and **AGREED** to close all actions marked as Propose to Close.

2. DSP Outline Business Case Executive Summary (For Information) (**RED**)

The DCC provided the Panel with an executive summary of the Outline Business Case (OBC) for the proposed Data Service Provider (DSP) procurement. The Panel **DISCUSSED** the commercial and architectural principles of the procurement in the OBC and **NOTED** the update.

3. No WAN Connectivity (For Information) (**GREEN**)

The DCC presented their initial approach to addressing No WAN Connectivity in homes in Great Britain where it is not possible to achieve connection to the Smart Meter Wider Area Network (SMWAN) using the current infrastructure. The Panel **RECOMMENDED** that the DCC identify the size of the problem and that the DCC present the item to the SSC and TABASC Sub Committees. The Panel **NOTED** the update.

4. Radio Teleswitch: Switch off (For Information) (**GREEN**)

SECAS presented the Panel with the overview of discussions between Energy UK (EUK), the DCC, the Panel Chair and SECAS concerning the planned switch off for Radio Teleswitch Service (RTS) on 31 March 2024. EUK noted that it will provide further analysis and a heatmap of No WAN coverage using existing data. The Panel **NOTED** the update.

5. Panel Assessment DCC Engagement (For Decision) (**GREEN**)

SECAS presented a draft Panel assessment of the DCC's engagement with SEC Parties for the Regulatory Year 2022 – 2023. The Panel **APPROVED** Annex 1 – Draft Panel Assessment for issue.

6. Smart Meter Data Projects (For Decision) (**GREEN**)

SECAS and DESNZ presented an update to the Panel on the ongoing industry projects relating to the use of or caching of smart meter data to ensure that any overlap is mitigated, and alignment and compatibility is ensured. The Panel **DISCUSSED** the projects and the risk of potential overlap/ cost to consumers. It was agreed that the SEC Panel Chair would discuss with DESNZ how best to keep SEC Panel engaged on the progress of such projects.

7. OPSG Sub Committee Chair Update (For Information) (**GREEN**)

The Operations Group Sub Committee (OPSG) Chair presented the Panel with a summary of the work that the group complete each month and their interaction with projects under the SEC. The Panel

REQUESTED that OPSG invite Other Users to participate in appropriate discussions at its meetings and **NOTED** the update.

8. Customer Satisfaction Survey (For Decision) (GREEN)

SECAS presented the Panel with an update following the Customer Satisfaction Survey and presented the proposed actions to be taken to address areas that SEC Parties identified for improvement. The Panel **NOTED** the update and **AGREED** for the Panel Chair to work with SECAS on the improvement plan.

9. Response to SEC Engagement Day (For Discussion) (GREEN)

The Chair (AL) provided positive feedback from attendees at the SEC Engagement Day on 17 July. Due to time limitations during the meeting, the Chair proposed to agree next steps following the Engagement Day discussions with SECAS offline.

10. SMDA Problem Statement (For Decision) (GREEN)

SECAS presented the Panel with the problem statements identified by a sub-set of Panel members on the SMDA programme. The Panel did not reach a consensus with the problem statements provided and **RECOMMENDED** that the Chair engage with the Authority and DESNZ ex-committee to provide clearer guidance on their requirements.

11. Current Events of Default (For Decision) (RED)

SECAS updated the Panel on Events of Default, insolvent suppliers, and SEC Parties being expelled from or withdrawing from the SEC. The Panel **NOTED** the new Events of Default and the status of insolvent parties and SoLRs and **AGREED** to expel the Failed Supplier which has completed the Supplier of Last Resort process.

12. Privacy Assessment update (For Decision) (RED)

SECAS presented the Panel with the outcome of two Privacy Self Assessments completed since the last meeting. The Panel further considered the Party which continues to be in default, the Panel Chair is consulting with Ofgem about the Party and will seek their advice for further resolution. The Panel **AGREED** with SECAS' recommendations.

13. DESNZ Update (For Information) (WHITE)

DESNZ provided an update on its recent publications, forthcoming consultations, and key milestones. This included upcoming publications which may be of interest to the Panel. The Panel **NOTED** the consultations relevant to the Panel.

14. DCC Update (For Information) (WHITE)

The DCC provided the Panel with an update on the activities undertaken by the DCC since the last Panel meeting and provided an update following the Price Change event on 1 July. The Panel **NOTED** the update.

15. SEC Panel Sub-Committee Report (For Decision) (WHITE)

The SEC Panel Sub Committee report was provided for Information Only. The Chair and the OPSG Chair are meeting with the DCC to discuss the Price Change event to try and resolve issues encountered on 1 July. The Panel **NOTED** the update.

16. SEC Change Update Report (For Information) (WHITE)

The SEC Change update report was provided for Information Only. The Panel **NOTED** the update.

17. Transitional Governance Update (For Information) (GREEN)

The Transitional Governance update was provided for Information Only. The Panel **NOTED** the update.

18. Operations Report (For Information) (WHITE)

The Operations Report was provided for Information Only. The Panel **NOTED** the report.

19. Any Other Business (AOB) (GREEN)

SECAS provided an update on the SEC Panel Elections progress, noting that the deadline for nominations is 7 August and not all seats had yet received nominations.

SECAS provided an update on the Website redesign project, informing the Panel that the solution options will be presented in September.

The Panel discussed the recent developments around Excess 2G/3G Communications Hub Liabilities, noting that the DCC's position is that the 4G Programme is not considered to be a tech-refresh. The Panel recognised that it has an opportunity to respond to the DCC's verdict.

There was no further business, and the Chair closed the meeting.

Next Meeting Date: 22 August 2023