

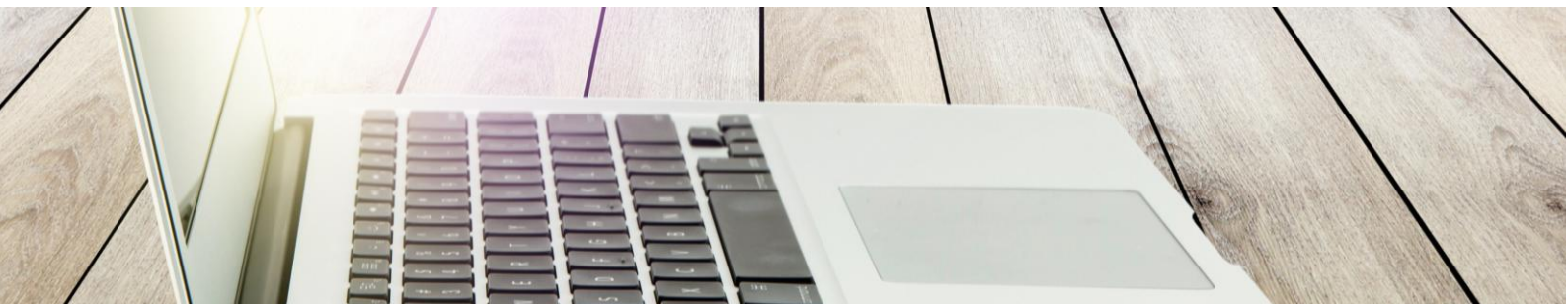
SEC Newsletter



Published 25 April 2025

Welcome to the latest edition of the fortnightly newsletter from the Smart Energy Code.

We would love to hear from you, so get in touch by [emailing the SECAS Helpdesk](#) if you have any feedback.



Annual SEC Satisfaction Survey – Your Opportunity to Feedback

This story is of interest to all SEC Parties

We are pleased to announce the annual **SEC Satisfaction Survey** will be taking place throughout **May 2025**.

Your feedback plays a crucial role in helping us improve our services, and your insights will guide us in making informed decisions that better meet your needs.

How to provide your feedback

This year, we're offering greater flexibility with a new online survey option alongside the traditional telephone interviews. You are invited to provide consent to take part in the survey by completing the [online consent form](#) by 5pm on 09 May 2025. We have partnered with DJS Research, an independent market research company, to handle the survey on our behalf.

We're also incorporating **effort scoring questions** into the survey. These questions will help us identify areas where we can streamline processes and enhance efficiency. By combining both **satisfaction** and **effort** metrics we'll gain a more comprehensive understanding of your experience, allowing us to improve both the quality of our services and your ease when interacting with them.

Your time and feedback are incredibly valuable to us, and we sincerely appreciate your participation.



Reminder: Regular Account Login for Seamless Access to the SEC Website

This story is of interest to all SEC Parties

To ensure seamless access to the SEC website and its resources, we'd like to remind you of the importance of logging into your SEC website account regularly. According to our policy, accounts that remain inactive for a continuous six-month period will be deactivated.

To avoid this, simply log in to your account periodically. As a helpful reminder, an email notification will be sent to you one month before your account is due to be deactivated. This message will prompt you to take quick action and prevent any disruption in accessing the site.

Should your account be deactivated, don't worry—we're here to help. You can contact us to request account reactivation, and we'll assist you promptly. Once your account has been reactivated, you will need to login on the same day of activation to ensure it stays activated.

SMKI PMA Membership Update

This story is of interest to all SEC Parties

SECAS recently held the annual Smart Metering Key Infrastructure Policy Management Authority (SMKI PMA) elections for four seats. Following a call for nominations, the results are as follows:

SEC Party Type	Representative	Organisation
Large Suppliers	Alastair Cobb (New member)	British Gas
	Nicole Hennessy (New member)	EDF Energy
Small Supplier	James Burney (Returning member)	SSE
Networks	Matthew Alexander (Returning member)	SSE

The first meeting of the new term will be on 14 May 2025. The online membership list is now updated to reflect this election.

Thank you to those of you who participated. If you have any questions or feedback on the elections process, please do not hesitate to [contact the SECAS Helpdesk](#).



Invitation to Participate in the SEC Section I Review Consultation

This story is of interest to all SEC Parties

The SEC Privacy Sub-Committee (PSC) is currently seeking input as part of its review of SEC Section I: Privacy.

The PSC was formed in 2024 and one of its responsibilities is to carry out annual reviews of the effectiveness of Section I. For this first review, we are seeking your feedback to determine if you believe Section I: Privacy meets your needs and those of the wider industry.

We welcome any specific examples of challenges you have encountered on an operational level, and we are particularly interested in your suggestions for how Section I: Privacy can better support growth, as well as examples of regulatory best practices. Complete the [consultation](#) by 17:00 on 08 May 2025. For support, please [contact the SECAS Helpdesk](#). Your input is extremely valuable in informing this work.



Invitation to Participate in the OPR DCC Customer Engagement Consultation

This story is of interest to all SEC Parties



Ofgem requires the SEC Panel to submit an assessment of how the DCC performed each Regulatory Year and as such, you are invited to provide input to help evaluate the DCC's performance in Customer Engagement. Additionally, the Department for Energy Security and Net Zero (DESNZ) is seeking views on the DCC's performance for the Baseline Margin Project Performance Adjustment (BMPPA) scheme in relation to 4G Communication Hubs (CH). Your feedback is important to ensure a fair assessment of the DCC's performance. The consultation is split into two parts:

- Part 1 covers the Ofgem Operational Performance Regime (OPR); and
- Part 2 focuses on DESNZ's Baseline Margin Project Performance Adjustment (BMPPA) scheme in relation to 4G CHs.

Access the consultation [here](#). Please respond by **5pm on 16 May 2025**. Responses will be collated and included in the Panel's submission to Ofgem. If you have any questions, please [send them to the SEC Helpdesk](#).

Please note that responses are limited to one per SEC Party. A Word document version of the consultation can be provided upon request.



SMDA Baseline Uplift

This story is of interest to all SEC Parties

In response to industry needs, the SMDA Scheme has implemented and published superseded versions of all SMDA SEC Release Baselines. These updated versions now include an enhanced scope of tests catering to both Network Party tests and specific behaviours associated with prepayment applications and emergency credit usage. The updates have been formally endorsed by the SMDA Sub-Committee following extensive industry engagement with Device Manufacturers via BEAMA and EUA trade associations.

As a result, the November 2019, 2020, and 2021 SEC Release Baselines have been uplifted to new SMDA Baseline versions. These versions include the Enhanced Prepay tests and Network Party-specific tests but exclude SEC Modification MP085A (Synchronisation of smart meter voltage measurement periods), as MP085A was only published in the November 2022 SEC Release Baseline and is not applicable to earlier SMDA Baselines.

The November 2022 and June 2024 SEC Release Baselines have also been uplifted to new SMDA Baseline versions. These Baselines include the Enhanced Prepay and Network Party tests by default, as well as the MP085A requirements. MP085A formed part of the November 2022 SEC Release and is therefore applicable for inclusion in all SMDA Baselines from November 2022 onwards, aligning with standard SMETS functionality.

The SMDA Scheme has clarified that currently SMDA-assured Devices will not be affected by this change. However, any new Devices or those submitted via the exemption process will be tested against the latest Baseline version.

[A guidance note](#) has been published on the SMDA website to provide further details on the changes. For those interested in submitting a Device for testing, contact: smdaso@gemserv.com



Modifications Update

This story is of interest to all SEC Parties

Modification Report Consultations

Title	Closing Date	Impacted Parties	Link
<u>MP279 'June 2025 SEC Releases & DUIS Housekeeping Changes'</u>	12 May 2025	None	DOWNLOAD
The current SEC Documents may contain minor errors which were either in the SEC from inception or introduced via various changes over the years since it was created. SECAS maintains a log of these errors, which are either identified by SECAS or notified to SECAS by other parties. These errors make the SEC documents harder to understand and potentially lead to confusion or misinterpretation. The Proposed Solution is to correct the errors and inconsistencies identified in the SEC through implementation of text only changes.			

Title	Closing Date	Impacted Parties	Link
<u>MP282 'Removal of Registration Check for Suppliers using SR8.9 targeting SMETS2+ CHF'</u>	25 April 2025	Large Suppliers, Small Suppliers, DCC	DOWNLOAD
The Communications Hub Function Device Log is populated by Service Request (SR) 8.11 'Update HAN Device Log' during Install and Commission (I&C), or SR8.12.1 'Restore HAN Device Log' during Communications Hub (CH) Replacement. If either SR times out, the Device Log will be empty. Suppliers may attempt SR8.9 'Read Device Log', before re-attempting SR8.12.1. However, at present SR8.9 has a registration check (E4 validation), which does not allow Suppliers to access the Device Log. This can cause disruption to the smart metering setup as without the Device Log, the Data Service Provider (DSP) will continue to utilise the old CH instead of the newly installed one. In some instances, a new I&C process would need to be completed to resolve the issue.			



Title	Closing Date	Impacted Parties	Link
<u>MP286 'Establishment of the Privacy Sub-Committee into the SEC'</u>	12 May 2025	Large Suppliers, Small Suppliers, Electricity Network Parties, Gas Network Parties, Other SEC Parties, DCC Other Users	DOWNLOAD

If privacy matters are not resolved appropriately this may negatively impact the image of the SMIP and ultimately be detrimental to wider net zero goals. Therefore, it is critically important that the Privacy Sub-Committee (PSC) is established within the SEC to ensure that data matters are dealt with appropriately and the responsibilities of the PSC can only be transferred or removed by a modification to the SEC, if industry agrees.

The PSC has a responsibility to periodically review Section I 'Data Privacy' and the PCF to ensure its effectiveness and appropriateness. At the conclusion of a review, if an issue is found, the PSC cannot subsequently raise a Draft Proposal to fix the identified problem. This is because the PSC currently does not have the power to raise Draft Proposals.

The Proposed Solution is to add the responsibilities of the PSC which are currently detailed in the PSC Terms of Reference into Section I 'Data Privacy'. Changes have also been drafted to Section D 'Modification Process' to allow the PSC to raise Draft Proposals.

Latest Modcast

This story is of interest to all SEC Parties



[Listen to our latest Modcast now!](#)

In this episode, we had our usual roundup of the past month in SEC Change, before providing an overview of the resubmission of the DCC Assessments. We also had Ben Giblin give an update on [MP169 'Managing SEC Obligations and the Consumer's Right to refuse a Smart Meter'](#) which is seeking to introduce another option for Suppliers when dealing with consumers who are reluctant to accept Smart meter installations and [MP287](#)



[‘Access to historic GSME battery Alerts’](#) which is seeking to allow Suppliers to have visibility of historical Alerts relating to the Gas Smart Metering Equipment (GSME).

If you want to know more about any of the above, please email SEC.Change@gemserv.com or call us on 020 7090 7755.

Industry News and Consultations

This story is of interest to all SEC Parties

[Smart meter guaranteed standards: Supplier Guaranteed Standards of Performance | Ofgem](#)

Ofgem has launched a consultation on proposed updates to the Supplier Guaranteed Standards of Performance (GSOP) for smart meters. You are invited to consider this consultation, closing on 09 May 2025.

[FCN consultation on the regulatory changes | Smart DCC](#)

DCC initiated a consultation on proposed amendments to the SEC to support the Communications Hubs & Networks (CH&N) Programme. You are invited to consider this consultation, closing on 09 May 2025.

[Smart Metering Implementation Programme Consultation on changes to the Smart Energy Code to support the extension of the DCC's 4G services to the North | DEZNZ](#)

DESNZ issued a response confirming funding arrangements for 4G Communications Hub-only exchange site visits in the UK's Central and South regions. DESNZ is also consulting on proposed changes to the DCC Licence and the Smart Energy Code to support these arrangements. You are invited to consider this consultation, closing on 09 May 2025.

[Energy code reform: second implementation consultation | Ofgem](#)

You are invited to consider this Ofgem consultation, closing on 29 May 2025. Ofgem launched its second implementation consultation on energy code reform, seeking feedback on proposals to implement industry code governance reforms outlined in the Energy Act 2023.



Upcoming Events and SEC Meeting

- 01 May, 09:30 – [TABASC 113](#) (Members)
- 01 May, 15:00 – [Small Supplier Engagement Call](#) (Open to Party Type)
- 07 May, 10:00 – [SEC Working Group](#) (Open to Party Type)
- 12 May, 13:00 – [SEC Issues Group](#) (Open to Party Type)
- 12 May, 13:00 – [Strategic Working Group 23](#) (Members)
- 12 May, 13:00 – [Trust Issues Resolution Group 08](#) (Members)
- 13 May, 13:00 – [Operations Group Meeting 140](#) (Members)
- 14 May, 09:15 – [SMKI PMA Meeting 129](#) (Members)
- 14 May, 09:30 – [Performance Assurance Board](#) (Members)
- 14 May, 11:30 – [Security Sub-Committee Meeting](#) (Members)
- 15 May, 09:30 – [TABASC Meeting 113X](#) (Members)
- 19 May, 13:00 – [Communications Transitions Group 27](#) (Members)
- 20 May, 10:00 – [Change Sub-Committee Meeting 75](#) (Members)
- 21 May, 10:00 – [Change Board Meeting 102](#) (Members)
- 22 May, 10:00 – [Privacy Sub-Committee Meeting 14](#) (Members)
- 23 May, 09:20 – [Operations Group Meeting 141](#) (Members)
- 23 May, 10:30 – [Other SEC Parties Issues Call](#) (Open to Party Type)
- 27 May, 09:30 – [SEC Panel 140](#) (Members)
- 27 May, 14:00 – [SECCo Board 140](#) (Members)
- 28 May, 09:45 – [Testing Advisory Group 126](#) (Members)
- 30 May, 15:00 – [Small Supplier Engagement Call](#) (Open to Party Type)



View all upcoming industry events in the [Industry Events Calendar](#).



[Manage your newsletter subscription](#)



[Follow the Smart Energy Code on LinkedIn](#)

