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## Operations Group Meeting 95\_2205

**22 May 2023, 12:20 – 16:00**

**Teleconference**

### Agenda

| Item No.                  | Agenda Item                                                                                                                                                                                                                                                                         | Paper Reference                                                                                                                                                                                              | Meeting Lead | Time                 |
|---------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|----------------------|
|                           | Welcome and Introductions                                                                                                                                                                                                                                                           |                                                                                                                                                                                                              | OPSG Chair   | 12:20 – 12:30        |
| <b>Items for Business</b> |                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                              |              |                      |
| 1.                        | Previous Meeting Minutes<br><b>FOR DECISION</b>                                                                                                                                                                                                                                     | OPSG_93_2404 – Draft Minutes                                                                                                                                                                                 | SECAS (VA)   | 12:30 – 12:35        |
| 2.                        | Actions Outstanding<br><b>FOR DECISION</b>                                                                                                                                                                                                                                          | OPSG_95_2205_02                                                                                                                                                                                              | SECAS (VA)   | 12:35 – 12:45        |
| 3.                        | SEC Panel Reports - April 2023 <ul style="list-style-type: none"> <li>Registration Data Provider Report</li> <li>Quarterly Problem Report</li> <li>Service Request Variance Report</li> <li>Responsible Communications Hubs Returns Quarterly Report</li> </ul> <b>FOR DECISION</b> | OPSG_95_2205_03 - <b>(GREEN)</b><br>OPSG_95_2205_03 – Appx A <b>(AMBER)</b><br>OPSG_95_2205_03 – Appx B <b>(AMBER)</b><br>OPSG_95_2205_03 – Appx C <b>(AMBER)</b><br>OPSG_95_2205_03 – Appx D <b>(AMBER)</b> | SECAS (EA)   | 12:45 – 13:15        |
| <b>Break</b>              |                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                              |              | <b>13:15 – 13:25</b> |
| 4.                        | PMR Report – March 2023<br><b>FOR DECISION</b>                                                                                                                                                                                                                                      | OPSG_95_2205_04 – <b>(GREEN)</b><br>OPSG_95_2205_04 – Appx A <b>(GREEN)</b><br>OPSG_95_2205_04 – Appx B <b>(GREEN)</b><br>OPSG_95_2205_04 – Appx C <b>(GREEN)</b>                                            | SECAS (EA)   | 13:25 – 13:55        |

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| Item No.     | Agenda Item                                                               | Paper Reference            | Meeting Lead | Time                 |
|--------------|---------------------------------------------------------------------------|----------------------------|--------------|----------------------|
| 5.           | Business Processes Indicator Performance Summary<br><b>FOR DISCUSSION</b> | OPSG_95_2205_05<br>(AMBER) | DCC (AR/CA)  | 13:55 – 14:35        |
| <b>Break</b> |                                                                           |                            |              | <b>14:35 – 14:45</b> |
| 6.           | GBCS 4.1 Update<br><b>FOR DECISION</b>                                    | OPSG_95_2205_06<br>(AMBER) | DCC (GW)     | 14:45 – 15:05        |
| 7.           | GBCS 3.2 Update<br><b>FOR DISCUSSION</b>                                  | OPSG_95_2205_07<br>(AMBER) | DCC (NH)     | 15:05 – 15:25        |
| 8.           | July Price Change Event<br><b>FOR DISCUSSION</b>                          | OPSG_95_2205_08<br>(AMBER) | DCC (JH)     | 15:25 – 15:45        |
| 9.           | Any Other Business (AOB)                                                  | Verbal                     | All          | 15:45 – 16:00        |

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