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## Operations Group Meeting 155\_1301

### 13 January 2026, 09:20 – 13:30

### Meeting Headlines

At every meeting, the OPSG will focus on cross-industry matters that affect, or have the potential to affect, multiple Smart Energy Code (SEC) Parties.

#### Decision, Discussion, and Information Items

##### 1. Previous Meeting's Minutes: (For Decision) (**GREEN**)

The OPSG reviewed the minutes from the OPSG 154 meeting and **APPROVED** them as final.

##### 2. OPSG Actions Outstanding: (For Decision) (**CLEAR**)

The OPSG **NOTED** the actions log update and **AGREED** to transfer CTG 32/CONF01 to the OPSG action log.

##### 3. RAID Log Review (For Decision) (**AMBER**)

SECCo presented the RAID Log Review and added one new risk to the Risk Register.

R011: Operational impact of the change of the DCC licence.

The OPSG noted that there is a risk that there may be Smart service disruption due to the transition of the DCC licence which is currently planned for November 2026. The OPSG **AGREED** to add this risk with a severity score of 8.

The OPSG **APPROVED** the RAID Log as baselined v13.0.

##### 4. DCC Operational Update (For Discussion) (**AMBER**)

The DCC presented the DCC Operational Update and shared the Major Incidents Performance Summary for December 2025, and an overall summary of 2025, including data comparing performance to previous years. The DCC noted that two Category 2 Major Incidents were encountered in December, impacting SMETS1 MOC and CSP North.

The DCC discussed the January 2026 Price Change Event and noted that it achieved the highest success rate of "day 1" performance to date. The OPSG discussed the potential operational impacts for the April 2026 Price Change Event following the news of the Government's plans to remove green levies.

The OPSG **NOTED** the update.

##### 5. Annual Outage Plan (For Decision) (**CLEAR**)

The DCC shared the 2026 – 2027 Annual Outage Plan, which included the BCDR Schedule and the Planned Maintenance Schedule dates. The DCC noted that the [BCDR consultation](#) issued on 7

November 2025 was closed on 19 December 2025, and the [conclusion has been published](#) on the DCC website.

OPSG members raised a concern about a proposed BCDR High Impact Maintenance Window (HIW) outage date, and the DCC agreed to revise the date and reshare the amended plan. The OPSG agreed to conditionally approve the Annual Outage and BCDR Plan provided the HIW outage date queried will be rescheduled to more appropriate date and time.

The DCC noted that because of an unforeseen event, a Planned Maintenance for 13 January had to be postponed and noted that this would take place on the already scheduled fall back date of 20 January 2026.

The OPSG **CONDITIONALLY APPROVED** the Annual Outage and BCDR Plan.

## 6. VWAN Go-Live Readiness (For Endorsement) (**GREEN**)

The DCC presented its evidence to support the VWAN Soft Launch Live Service Criteria and the proposed SEC Sub-Committee Engagement Plan. The DCC shared the VWAN Soft Launch timeline, noting it has requested an ex-committee decision be made by the OPSG by end of play Friday 16 January 2026.

The DCC shared that it has achieved 100% testing completion (e.g. Pre-Integration and System Integration) for the VWAN solution code and is awaiting approval by the DCC Test Advisory Board (TAB) and the SEC Test Advisory Group (TAG) for final sign off. SEC Operations Team agreed to share the outcome of the TAB and TAG meetings with OPSG members, after which point it will seek non-objection via ex-committee decision. The OPSG also requested the DCC share further information to provide assurances that testing has been sufficiently undertaken.

The OPSG **DID NOT ENDORSE** the proposal but will seek endorsement via ex-committee decision by close of play Friday 16 January 2026.

## 7. ECoS (For Decision) (**GREEN**)

The DCC presented an Enduring Change of Supplier (ECoS) re-procurement update and requested endorsement by the OPSG. The DCC presented an overview of the original 26 High Level Requirements (HLRs) which were shared with SEC Party Members in December 2025. The DCC noted that feedback was requested and no comments were received.

The DCC discussed an additional HLR which has since been added, increasing the total to 27 HLRs. The DCC noted that HLR 27 will be presented to the SSC on 28 January 2026 for review.

The OPSG expressed support for securing service continuity and long-term contract stability.

The OPSG **ENDORSED** the ECoS High Level Requirements.

## 8. 4G and Beyond (For Information) (**GREEN**)

The DCC presented the 4G and Beyond Programme Mobilisation, Workshop Plan and Problem Statement for consideration by the OPSG. The DCC proposed hosting a workshop to explore strategic pathways and mitigations of future risks.

The DCC emphasised that the 4G and Beyond presentation was not intended to present solutions to the identified risks, but instead aimed to highlight the issues for OPSG members to consider. The DCC stated the workshops will be a space to engage Industry with these issues and to discuss in more depth and encouraged members to attend.

The OPSG **NOTED** the update.

### 9. Any Other Business (For Decision) (CLEAR)

SECCo presented an update on the Communication Hub (CH) Returns Modification that is being progressed, and updated members on the intention to hold a workshop for Suppliers and 3rd Party Installation organisations. OPSG members were requested to nominate individuals with relevant skills and expertise to attend the workshop.

The DCC shared a Future Service Management (FSM) Programme Update and noted that it is working through testing defects in the UIT process. The DCC shared that it has deployed a large number of fixes and noted that one fix has caused unintended consequences. The DCC noted it is currently developing a solution to resolve this issue.

SECAS shared an update on the Intimate Communications Hub Interface Specification (ICHIS) report including 4G testing results. OPSG members noted that the report would be more valuable if it was updated regularly instead of being a point in time report.

SECCo presented an update on Guaranteed Standards of Performance (GSoP) Phase 3, noting that the Phase 3 approach proposal is currently with the DCC and progress is satisfactory.

SECCo advised that 3G sunsetting will begin Wednesday 14 January in Scotland and suggested members monitor 2G performance and report any impacts to service.

The OPSG **NOTED** the updates.

**Next Meeting: 26 January 2026.**