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Operations Group Meeting 150_1410

14 October 2025, 09:20 – 13:30

Meeting Headlines

At every meeting, the OPSG will focus on cross-industry matters that affect, or have the potential to affect, multiple Smart Energy Code (SEC) Parties.

Decision, Discussion and Information Items

1. Previous Meeting's Minutes: (For Decision) (**GREEN**)

The OPSG reviewed the minutes from the OPSG 148 meeting and **APPROVED** them as final.

2. OPSG Actions Outstanding: (For Decision) (**CLEAR**)

The OPSG **NOTED** the actions log update and **AGREED** to keep actions 143/02 and 145/02 open and to close the other remaining actions marked as 'Propose to Close'.

3. OPSG Actions Review: (For Information) (**AMBER**)

The OPSG **NOTED** the open actions for review and **SUPPORTED** the DCC's proposed approach to progress actions 144/01 and 144/02 to implement requested improvements to its SharePoint structure and file naming.

4. RAID Log Review: (For Decision) (**AMBER**)

SECCo noted that no changes to categorisations have been made and there were no new or propose-to-close Risks or Issues. SECCo highlighted updates to risk R006 'Ofgem GSOP changes'; and issues I005 'CSPN connectivity', I007 'Comms Hub returns' and I010 'Incident Management'.

The OPSG **APPROVED** the baselining of the RAID Log as baselined v10.0.

5. DCC Operational Update: (For Discussion) (**AMBER**)

The DCC advised that SMETS1 Migration activity remains on track with the bulk to be completed by the end of 2025, marking the formal closure of active migration activity. The DCC confirmed the October 2025 price event was successful with no Major Incidents (MIs) recorded.

The DCC provided the MIs Quarterly Performance Summary for Q3 2025, noting five MIs in September 2025, of which four were Category 2 and one was Category 1 (relating to the SMETS1 Middle Operating Cohort MOC)). The DCC confirmed the Category 1 and two Category 2 MIs impacted prepayment consumers. The OPSG Chair noted that around 50% of all MIs in 2025 originated within the Final Operating Cohort (FOC) for SMETS1, reinforcing ongoing FOC performance concerns.

The OPSG **AGREED** to review if a new risk or issue entry on the OPSG RAID log is required to capture these.

6. GBCS Update: (For Decision) (GREEN)

The DCC informed members of a consumer-impacting defect identified while testing the GBCS 4.2 firmware release for a CSP C&S Communications Hub (CH) variant.

The OPSG **AGREED** to **ENDORSE** the DCC's recommendation to fix the defect in a future CH firmware release and the OPSG Chair agreed to provide OPSG feedback to the TAG (Test Advisory Group) Chair on this subject.

7. DCC Service Non-Compliance: (For Information) (AMBER)

The DCC provided an update on seven ongoing non-compliances. A new compliance issue was raised relating to gaps in the Smart Meter Wide Area Network (SM WAN) coverage. The OPSG noted a risk for energy suppliers in complying with Smart Meter Guaranteed Standards of Performance (GSOP) requirements being set by Ofgem, as the SEC and CSP contracts do not align.

The OPSG **AGREED** to review increasing risk R006 'Ofgem GSOP changes' to the highest scoring in order to emphasise visibility to the SEC Panel.

8. November 2025 SEC Release: (For Decision) (GREEN)

The DCC presented an overview of the Live Service Criteria for the November 2025 SEC Release, alongside the timescale for its implementation. The DCC confirmed all testing was completed and approved, with no open incidents or identified risks.

The OPSG **ENDORSED** the proposal for the release to be implemented as planned.

9. Manufacturing Pack 2 Update: (For Information) (AMBER)

The DCC provided an update on the Manufacturing Pack 2 programme, setting out the view that a production pilot was not necessary due to some CHs nearing end-of-life.

The OPSG **NOTED** the update and requested more clarity on the customer feedback in relation the proposal, and to return to the OPSG with justification for any changes to the agreed Live Service Criteria approach, ensuring alignment with SEC governance.

10. SRV Batching Approach: (For Endorsement) (RED)

The DCC provided its plan to implement Service Request batching to reduce SMS costs.

The OPSG **ENDORSED** the DCC's proposed approach to gather further feedback and requested that the DCC engages all impacted DCC Users on its plans, and to return to the OPSG with an update before any cost of implementation is incurred.

11. FSM LSC Readiness Update (1): (For Information) (GREEN)

This agenda item was not presented due to time constraints and was for information only.

12. Single Band Mesh Final Deployment: (For Decision) (GREEN)

This agenda item was not presented due to time constraints and the OPSG were advised to review the paper ready for a decision that would be required at OPSG 151 Meeting on 27 October 2025.

13. ESSI (Enduring Systems and Service Integrator) procurement: (For Discussion) (CLEAR)

The DCC presented an update on the development of a new business case for the ESSI to improve change management and mitigate the complexities caused by the DCC's disaggregated service provision model.

The OPSG **NOTED** the update and raised concerns regarding cost and procurement strategy, advising the DCC that the topic be escalated to the SEC Panel for a detailed review before progressing and that the DCC should postpone any further interaction with SEC Sub-Committees until this information has been reviewed, and direction provided, by the Panel.

14. MP304 'Scheduling Services for SMETS1 Devices (SRV 4.3)': (For Information) (CLEAR)

SECAS presented the proposal to make Service Request Variant (SRV) 4.3 'Read Instantaneous Prepay Values' schedulable for SMETS1 devices to reduce SMS costs potentially saving industry up to £1 million per month in SMS costs.

The OPSG **NOTED** the update and were supportive, noting minimal dependencies and clear cost benefits.

15. Maintenance Release (MR)2 Update: (For Discussion) (AMBER)

The DCC outlined the revised scope for the 4G CH MR2 firmware release. The DCC confirmed three items from MR2 have now moved to MR3 for efficiency and to reduce the complexity of MR2 scope, confirming the estimated delivery timescale for MR3 would be in the 2026/27 financial year. The DCC also confirmed 4G diagnostic data will be available before MR2 and that the DCC will engage industry to define any extra requirements before finalising MR3 plans.

The OPSG **ENDORSED** the DCC's revised MR2 scope, supporting the deferral of three items to the MR3 Firmware Release.

16. AOB (For Discussion) (CLEAR)

2026 Meeting Dates

The OPSG **NOTED** the update, and no comments or objections were received from OPSG members.

Next Meeting 2 (In-person): 27 October 2025; Next Meeting 1: 11 November 2025