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Operations Group Meeting 141_2305

23 May 2025, 9:20 – 13:30

Meeting Headlines

At every meeting, the OPSG will focus on cross-industry matters that affect, or have the potential to affect, multiple Smart Energy Code (SEC) Parties. This month, the OPSG meeting included the following discussions (referenced by agenda item number):

3. SEC Panel Reports – April 2025 (SECAS): SECAS presented the RDP Monthly Incident Report for April 2025 and the OPSG approved the report.

4. PMR – March 2025 (SECAS): SECAS presented the March 2025 Performance Measurements Report (PMR) and the OPSG approved the report.

5. June 2025 SEC Release (DCC): The DCC noted there were no identifiable risks or issues for the June 2025 release. The DCC advised that because there were no new functionalities available for Users to test for this release, the DCC had reduced the previous six-week User Integration Testing (UIT) window to two weeks with the approval of TAG, which ended on Friday 23 May 2025. The OPSG approved the readiness of the Live Service Criteria.

6. Demand Forecasting (DCC): The DCC discussed the previous Q1 2025 assumption compared to the new Q2 2025 assumption, noting that an information request had been sent to industry on the take-up of the Meter Data Retrieval (MDR) role, which would be incorporated the Q3 forecast and likely result in a reduction in traffic as the majority of the industry was now using its own Supplier Service Request Variant (SRV) rather than the MDR. The OPSG asked the DCC to ensure that upcoming changes such as Future Connectivity North, Virtual-WAN, SMETS1 end of life, [MP219 'Accessing Consumption Data on behalf of SEC Parties'](#) and [MP234 'Addition of Public Task and Legitimate Interests into the SEC'](#) are considered in future assumptions, and the DCC agreed to do this.

7. BPI (DCC): The OPSG highlighted again the dissatisfaction with CSPN and asked the DCC to request that CSPN investigated the drop in performance of Tariff Updates and Change of Supplier (CoS) seen in CSPN during March/April 2025. The DCC confirmed it would do this. The OPSG raised concern regarding storage capability for network system data and asked the DCC to request that CSPN increased this to at least 90 days and for a response to be provided by 6 June 2025 to avoid further escalation. The DCC confirmed it would do this.

8. PLMN11 Update (DCC): The DCC advised that the Over the Air (OTA) pilot had concluded successfully. The OPSG highlighted the risk around Guaranteed Standards of Performance (GSOP) impact on industry around costs and reporting requirements and requested that the DCC continued to provide updates on this. The DCC confirmed it would.

9. SMETS1 FOC Certificate Rotation Update (DCC): The DCC noted that it had identified a small number of devices where the certificate rotation process failed, and the devices then entered a non-

commutative state. All of the failures were seen in Gen1 devices, with the failure as a result of devices not completing an internal memory compaction activity. The OPSG noted the update and agreed on a staggered approach to the certificate rotation of Gen1 Non-Compacting Pre-Payment installations. The OPSG requested that the DCC provide specific Supplier level insight in advance and come back to OPSG with a proposed timeline by the 10 June 2025 OPSG meeting.

10. FCN (DCC): The DCC stated that there had been an intermittent issue where using the Self-Service Interface (SSI) Management Interface (MI), Users were unable to download a post code district coverage Comma Separated Values (CSV) file, advising that it appeared to be a browser issue rather than a functional delivery issue and therefore was unrelated to the program design. The OPSG noted the update and approved the Go Live scheduled for Friday 30 May 2025.

11: Any Other Business (AOB):

In-person SEC Party Engagement Day event – Tuesday 1 July 2025

SECAS reminded Members of the upcoming event, noting that it would make sure future events would not interfere with Scottish school holidays. The OPSG Chair encouraged Members to attend.

FOC Meter Config HH Data – Action TBDG 126/01 Update TBC

The DCC provided the following message in the meeting channel chat and stated it would keep the action updated in the OPSG Action Log:

[•The meter re-config needed to make changes to the DCO, whilst co-existing with FOC MHHS.

•There was complexity and risk around DCO Re-platforming; meaning code base and changes to DCO for meter config cannot be deployed, tested and moved to production before MHHS and DCO Re-platforming is complete.

•Meter re-config development was being done on the new platform only and therefore could not be tested in SIT before DCO switch over. Development for both applications would be complex and have additional risk.

•Service Providers had been issued PO's and had begun mobilisation.

•Calls had been held with all Service Providers to align on; delivery, risks, and dependencies.

•FOC meter config rollout would begin early November 2025, the DCC had been working collaboratively with BG and EON and would share analysis process steps to identify impacted devices. Thanks to BG and EON for their support and engagement on this.]

3G Sunsetting Update

The DCC advised that the information had been de-classified from RED and could be shared within Supplier organisations. The OPSG Chair questioned when a further update would be provided to OPSG and the DCC confirmed it would return with an update at the 10 June 2025 OPSG meeting.

Deployment rates of 868 enabled GSME

DESNZ questioned if Members would agree to hold a dedicated session to discuss this topic further and the OPSG agreed to participate in a Supplier dedicated session with DESNZ. The OPSG Chair advised that an update would then be provided to the rest of OPSG of what was included in the session. SECAS confirmed it would arrange a workshop with DESNZ.

The OPSG Chair reminded Members that the next OPSG meeting on Tuesday 10 June would be held in-person at the London Gemserv office.

Next In-Person Meeting 1: 10 June 2025; Next Meeting 2: 23 June 2025