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Operations Group Meeting 136_1103

11 March 2025, 9:20 – 16:00

Meeting Headlines

At every meeting, the OPSG will focus on cross-industry matters that affect, or have the potential to affect, multiple Smart Energy Code (SEC) Parties. This month, the OPSG meeting included the following discussions (referenced by agenda item number):

3. Issues Review (SECCo): The OPSG Chair presented the OPSG Team Update framework, noting that each topic had a specific lead person who members should contact directly. Members noted the update and provided positive feedback on the framework. SECCo presented the RAID log and proposed that I004 - SMETS1 Communication Failures Post-Enrolment should be decreased from a severity score of 15 to 5, members disagreed and confirmed that I004 should remain at 15. The DCC provided an update on Non-Communicating devices, the OPSG noted that the overall volumes were static while recognising that there had been some movement within each category.

4. DCC Operational Update (DCC): The DCC presented an Operational update, advising that there had been one Category 1 Major Incident (MI) on Saturday 15 February 2025, which had impacted SMETS2 in the CSPN region and the root cause had been identified as a previously undocumented and unidentified software/application bug. The DCC provided an update on Pre-Payment performance and the OPSG requested that the DCC carry out a deep dive of Final Operating Capability (FOC) failures/S1SP. The DCC to provide this data to the OPSG in May 2025.

5. SMETS2 Enduring Solution (DCC): The DCC provided an update on the SMETS2 Certificate Rotation-Enduring Solution. The OPSG requested that the item is reviewed by the Security Sub Committee (SSC) first, and that the DCC then return to the OPSG with the SSC findings and analysis on the operational impacts. The DCC confirmed it would do this.

6. DCC Service Non-Compliance (DCC): The DCC noted that it was remediating eight non-compliances, and that there were four new ones, and two closed ones since December 2024.

7. 4FSK (DCC): The DCC provided the latest view of the Communication Service Provider North (CSPN) 4 Frequency Shift Keying (FSK) Delivery costs and benefits and asked the OPSG whether it still supported proceeding the programme. The OPSG did not endorse delivery of the 4FSK programme, noting that alternative technologies are being explored in the region.

8. DSP – DCC Connect Consultation (DCC): The DCC provided an introduction on DCC Connect, which will deliver a replacement to the GAMMA network. The OPSG requested that the DCC also include DCC Adaptor Providers in this programme and the DCC confirmed that it would and asked for feedback via the consultation.

9. MP281 'Install Codes in the SMI' (SECAS): SECAS provided an overview on the [SEC Modification MP281 'Install Codes in the SMI'](#) which included feedback from the Technical Architecture and Business Architecture Sub-Committee (TABASC) and a proposed solution. The

OPSG agreed that this modification was required and made some suggestions on the proposed solution. The DCC confirmed that it would include OPSG members in the work group.

10. GBCS 4.2 PLMN11 (DCC): The DCC provided an update on the PLMN11 maintenance release, noting that it had exhausted all options to prevent the need for industry to meet the DCCs testing costs. The OPSG expressed extreme discomfort with the charge to industry for the testing costs related to the defect fix and asked the DCC to ensure that this would be considered in all future Service Provider contracts. The DCC agreed to feed this back internally. The OPSG reluctantly endorsed the progression of the PLMN11 maintenance release on the basis that the consequential industry costs of not progressing with the release would be significantly higher. The DCC confirmed that the release was scheduled for May 2025.

11. TIRG Update (SECAS): The OPSG agreed to close the proposed issues on the TIRG Issues Logs (GREEN and RED) and requested that the formatting of the TIRG RAID Log is aligned to the one used for OPSG and CTG in future for ease of review.

12. Any Other Business (AOB):

OPSG update to SMDG

The OPSG Chair stated that he was providing an OPSG update to the DESNZ SMDG meeting on Thursday 13 March 2025, and that a copy of the presentation slides will be circulated to OPSG members post meeting.

DP285 'Radio Teleswitch Service switch off' Modification

The OPSG Chair discussed the [DP285 'Radio Teleswitch Service switch off' Modification](#), noting that a discussion had been held at the SEC Working Group on Wednesday 5 March 2025. The OPSG Chair advised that further discussion on this Modification would occur after the DCC have concluded the commercial discussions with the relevant Service Providers.

North Bound Prioritisation Principles Consultation

An OPSG member highlighted concern with that the OPSG had not discussed the North bound prioritisation principles and requested that the DCC bring this as a future agenda item for review and OPSG consultation response noting that it closes at 17:00 on Thursday 27 March 2025.

Next Meeting 1: 24 March 2025; Next Meeting 2: 8 April 2025